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Date of Full Deployment: January 2004 Number of Officers: 1,050

OFFICER INJURIES CITIZEN COMPLAINTS SUSPEC







OFFICER ASSAULTS

OTHER USE OF FORCE





#### **Phoenix Police Department**

Date of Full Deployment: December 2003 Number of Officers: 2,700

SUSPECT INJURIES

OFFICER INVOLVED SHOOTINGS





#### **Orange County Florida Sheriff's Office**

Date of Patrol Deployment: December 2000 Number of Officers: 1,050

OFFICER INJURIES

LETHAL FORCE INCIDENTS

WORKER COMP



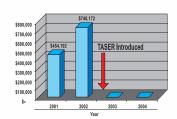




#### **Granite City, IL Police Department**

Date of Patrol Deployment: December 2002 Number of Officers: 51

Granite City, IL Police Department Worker's Comp Expense





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Business Phone: Fax:	
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	_
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$\hfill \square$ International Managers of Police Academy and College Training Section.	\$25
☐ Law Enforcement Information Management Section	_
Legal Officers Section	\$35
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#### Legal Officers Section

Assists in the establishment of professional standards, assistance and cooperation among attorneys who provide legal advice or representation to law enforcement administrators.

#### Police Physicians Section

Facilitates the exchange of information among police medical practitioners, promotes effective police medical practices, and acts as a resource of professional expertise to the association.

#### Police Psychological Services Section

Develops professional standards, facilitates the exchange of information among police psychological service providers, and acts as a resource of professional expertise to the association.

#### **Public Information Officers Section**

Promotes the exchange of information and training among officers who are responsible for planning and implementing effective public information programs.

#### Public Transit Police Section

Promotes meaningful relationships between police executives and cooperative efforts in the implementation of effective police matters and the achievement of an accepted professional status of the police service. Included in this section are gaming enforcement, public transportation, housing authority, airport police, seaport police and natural resources.

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Open to sworn and civilian members of planning and research units of state and provincial law enforcement agencies, this section meets in the summer of each year to share information concerning trends and practices in law enforcement. The section maintains a database of current projects in progress, as well as a compendium of information on the status of state and provincial law enforcement agencies.

#### State and Provincial Police Retired Officers Section Open to any member or previous member of the IACP who is, or was, affiliated with an agency belonging to

who is, or was, affiliated with an agency belonging to the State and Provincial Police Division and who was of command (lieutenant or above) rank at the time of retirement.

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Provides coordinated assistance in implementing effective university policing practices and achieving an accepted professional status.



#### **IACP Membership Application**

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EACH APPLICANT MUST BE SPONSORED BY AN ACTIVE MEMBER OF IACP IN HIS/HER RESPECTIVE STATE/PROVINCE/COUNTRY.			
Date of birth: Number of sworn officers in your agency (if applicable) Approx. pop. served (if applicable): a. under 2,500 b. 2,500-9,999 c. 10,000-49,999 d. 50,000-99,999 e. 100,000-249,999 f. 250,000-499,999 g. 500,000 and over Education: Date elected or appointed to present position: Law enforcement experience (with approximate dates)			
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- Commissioners, superintendents, sheriffs, chiefs and directors of national, state, provincial, county, municipal police departments.
- Assistant chiefs of police, deputy chiefs of police, executive heads and division, district or bureau commanding officers. Generally the rank of lieutenant and above is classed as active membership.
- Police chiefs of private colleges and universities who are qualified as law enforcement officers within their respective states/provinces.
- Officers who command a division, district or bureau within the department.
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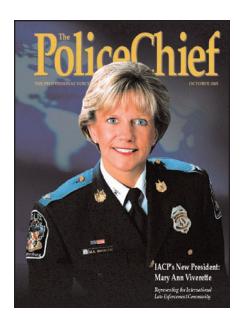
#### The following persons are eligible for <u>Associate</u> Membership:

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- Staffs of crime institutes, research bureaus, coordinating councils, law enforcement associations.
- Chief executive officers of industrial or commercial security police agencies and private police or detective agencies.



Mary Ann Viverette, chief of police in Gaithersburg, Maryland, was sworn in as IACP president during the 112th Annual IACP Conference in Miami Beach last month. Photograph by Bochicchio Photography ©

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**Building Training Capacity for Homeland Security:** Lessons Learned from Community Policing By Ellen Scrivner

21st Century Issues Related to Police Training and Standards By Patrick L. Bradley

Managing Municipal Police Training Programs with Limited Resources

Distance Learning: Is It the Answer to Your Department's Training Needs? By Susan Reiswerg

Law Enforcement-Driven Action Research By Thurston L. Cosner

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# IACP—Rich in the Culture and Tradition of Global Policing Leadership

It is an honor to be elected the president of the greatest police executive association in the world. The IACP is rich in history, culture, and tradition and I am humble with the opportunity I have to continue and add to this legacy.

As I assume the presidency, I do so knowing that I have a tremendous amount of support and that I am not alone in leading the IACP over the next year. I am both proud and honored to embrace the important responsibilities you have entrusted to me.

A great vision is like a magnet, attracting, challenging, and uniting people. The IACP is proof of this maxim. From its earliest days, the vision of the IACP founders and our first president, Webber Seavey, has guided our association and allowed us to remain at the forefront of law enforcement leadership worldwide. We have accomplished much over the last 112 years, but much remains to be done.

The IACP is also proof that the greater the vision, the more winners it has the potential to attract. Today, our organization has more than 19,000 members representing more than 90 countries worldwide. The success of the IACP is a credit to our members, who are the association's heart and soul; the volunteers who serve on the governing body, divisions, sections, and committees; and our dedicated staff, who work each day to make the IACP the great organization that it is.

Every member of this organization has a place where he or she can add value. Our members are involved and they want to be a part of something bigger than themselves. And when we provide effective leadership, it becomes the catalyst to make things happen, to effect change, to accomplish our mission, and to fulfill the vision of our founders.

Remarkably, the vision set forth over a century ago remains relevant today. Many of the concerns that brought our predecessors together in 1893 still confront us today. Yet, although much has remained the same, we as police chiefs in the 21st century find ourselves confronting individuals who perpetrated crimes and acts of terror that were unthinkable in the 19th century.

As a result, the leadership and membership of this organization have focused our efforts and taken the lead to strengthen the first line of defense in protecting the security of our homeland, our nation's law enforcement agencies. Only by ensuring that our police agencies have the capability to protect our communities effectively can we hope to protect our homeland.

The accelerating and unprecedented challenges faced by 21st century police executives are not exclusive to one nation or one region of the world. To be successful in fighting the global menace of crime and terror we must look beyond our borders and work in cooperation with our colleagues around the world. It is for this reason that the I in IACP has never been more important, and it is the IACP that we look to for leadership, guidance, and forum to accomplish our latest mission and defeat this terrible foe. The IACP is leading the way for law enforcement leaders around the world as we proactively seek out opportunities to integrate



Chief Mary Ann Viverette Gaithersburg, Maryland

and coordinate our efforts locally, nationally, and internationally to create a truly united front in the fight against crime and terrorism

Principles, values, and uncompromised commitment to public service are the threads that bind us across borders, jurisdictions, and nations. Increasingly, it is clear that we are all in this together.

We share a common enemy; we share a common purpose; and we share a common goal: to protect the citizens we serve from the horrors of crime and violence.

This is not a new goal. Our communities have always needed leaders who create a better place to live. The public is entitled to no less. The police leader's job is not an easy one. Regardless of the trials and tribulations and the sometimes unwarranted criticism, we must remain confident that we are a value-added contribution toward the maintenance of an orderly and just society.

As law enforcement leaders, it is our responsibility to set and maintain the temperament of our respective organizations and the profession as a whole. So too is our responsibility to nurture and promote public trust and confidence in our profession.

We must continue to work cooperatively with all stakeholders in our respective communities in order to confront situations that compromise the safety, security, and quality of life of all law-abiding people.

We are so fortunate to be a part of this noble profession. In policing, we have the opportunity to make a difference in our communities, and we do every day. We are similarly fortunate, all of us, to be members of the IACP.

As did every president before me, I come to this office with goals and aspirations of my own, while at the same time committing myself to the goals and objectives of the IACP Strategic Plan. I am also committed to representing the best interests of the IACP and our members in our common pursuit of achieving the greater public good in all that we do. As a result, in the coming year we will continue to hone our approach and vision for the future in this dramatically changing world.

The IACP leadership and staff will continue and expand on our Taking Command Initiative and strive to ensure that our ability to protect our hometowns is an essential element in our effort to protect our homeland.

As Hurricane Katrina and its aftermath have made clear, there is much that remains to be done to ensure that federal, state, tribal, and local law enforcement officials can work together in an effective partnership that will allow us to better protect the citizens we all serve. I am confident that the experiences of our fellow law enforcement officers from the Gulf Coast region will provide the public safety community with valuable lessons learned and help guide the development of future homeland security policies.

We will also be assuming a leadership role on the increasing problem of identity crime. Working in partnership with the Bank of America, the IACP will develop a national strategy to combat identity crime that will encompass the critical roles that must be played

by law enforcement, the private sector, and the public.

In addition, building on efforts already under way at IACP, we will focus on the continuing problems of human trafficking and violence against women.

Finally, I will use the authority provided to me by the constitution and rules of the association to establish several committee coordinating panels to focus on issues related to diversity in policing and also on proposals to make online training available to the membership.

This short list of priorities is certainly not exhaustive, but it does provide some sense of where we will be going as an association over the coming year.

As I conclude my president's message, I would like to take this opportunity to share a few thoughts on our noble profession.

Law enforcement is not, and must not be, simply about survival in admittedly difficult times. We are about problem solving and uncompromised professional public service. We must always strive to uphold the three principles that must form the foundation for the character of all police officers: decency, honor, and integrity.

And as law enforcement leaders we promote a positive attitude and exude public confidence that our officers are respectable and dedicated professionals who, with only rare exceptions and without complaint, routinely rise to face danger, meet difficult challenges, and constantly strive to help those in need.

I am fortunate to serve with the finest law enforcement professionals in the world. With our combined effort and dedication, the IACP will continue to provide the framework for our profession to improve service delivery, to enhance safety in our communities, and to prepare for what lies ahead.

I am thankful for the opportunity to serve as your president for the coming year and will remain always grateful for the support, trust, and confidence that you have shown me. �

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## The Nose Knows: The Odor of Marijuana and Probable Cause

#### Karen J. Kruger, Senior Assistant County Attorney and Legal Advisor to the Sheriff in Harford County, Maryland

The value of drug detection dogs cannot be overstated, but no law enforcement agency should forget the importance and accuracy of the human sense of smell. And nowhere is that sense more valuable than in the investigation of narcotics.

#### Strong Smell of Marijuana

In June 2003 police officers in Richmond, Virginia, were patrolling a neighborhood known for drug trafficking. They noticed a group of people gathered on a street corner, including Deute Humphries. One officer noticed that Humphries patted his waist, and the officer suspected that Humphries was instinctively feeling for his weapon.

The officers stopped their patrol car about 20 feet from Humphries. When they got out of the car, they smelled a strong odor of marijuana. One officer noticed out of the corner of his eye that Humphries turned quickly and walked rapidly away from the officers. The officer followed Humphries, asking him to stop, saying to him that he needed to talk to him. Humphries did not respond and continued to walk away quickly.

The officer quickened his step to catch up, and once he was within 10 feet of Humphries he smelled "the same strong odor of marijuana ... coming off of [his] person," and the officer again instructed Humphries to stop. Humphries ignored the officer and began to walk up to a house, where he knocked on the door.

The officer paused at the foot of the stairs of the house and noticed that the smell of marijuana was still strong and was coming from Humphries. When someone opened the door, Humphries walked in, defying the officer's command that he stop and not enter the house. The officer followed Humphries and arrested him.

The officer took Humphries outside and smelled the odor of marijuana on his breath. He patted him down and recovered a 9mm semiautomatic handgun from Humphries's waistband. The officer then conducted a full search incident to arrest, and found 26 Percocet tablets and a small amount of crack cocaine in his pockets. He charged Humphries with possession of Percocet with intent to distribute, simple possession of Percocet, possession of crack cocaine, and possession of a firearm in furtherance of drug trafficking under federal law.

Before trial, Humphries moved to suppress the evidence, contending that the officer did not have probable cause to arrest him, but conceded that he may have had reasonable suspicion to stop and question him. The federal district court granted Humphries's motion and suppressed the evidence, but the Fourth Circuit Court of Appeals reversed that ruling.1

The appellate court stated that it has "repeatedly held that the odor of marijuana alone can provide probable cause to believe that marijuana is present in a particular place."2 The court went on to give examples of its prior rulings that included one in which the smell of marijuana emanating from a "properly stopped vehicle" constituted probable cause to justify a search of the automobile.3 Other examples included a 1974 case in which officers saw boxes inside a van and smelled marijuana, permitting the seizure of the boxes,4 and another where the strong smell of marijuana coming from an open apartment door "almost certainly" provided the officer with probable cause to believe that marijuana was present in the apartment.5

#### Marijuana Odor as Component of Totality of Circumstances

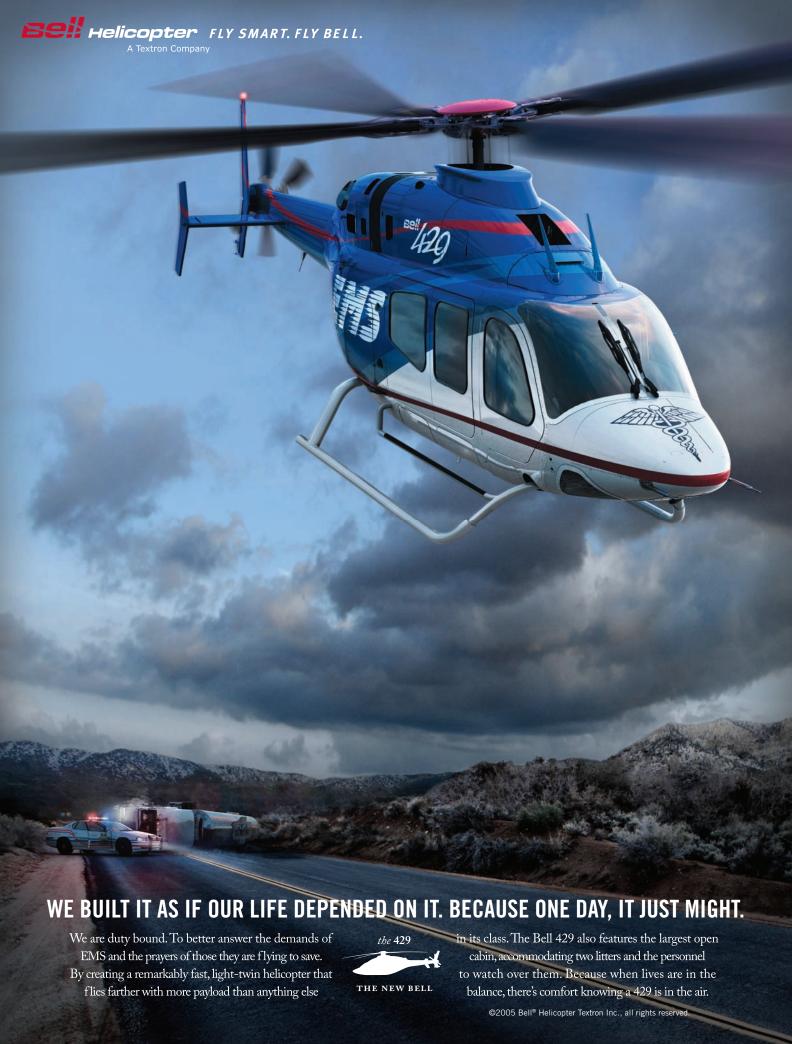
In Humphries the court acknowledged that "[w]hile smelling marijuana does not assure that marijuana is still present, the odor certainly provides probable cause to believe that it is."6 But this probable cause, or even knowledge of the presence of marijuana, does not in itself authorize the police to search any place or arrest any person in the area. The police must have additional factors to "localize" or "particularize" the placement of the marijuana to justify a search or arrest.7

To substantiate a warrantless search, "the question is whether the totality of the circumstances is sufficient to warrant a reasonable person to believe that contraband or evidence of a crime will be found in a particular place."8 When considering the legality of a warrantless arrest, one considers "whether the totality of the circumstances indicate to a reasonable person that a 'suspect has committed, is committing, or is about to commit' a crime."9 But in either instance, the "quantum of facts required for the officer to search or seize is probable cause" for either a search or seizure. 10

The officer had probable cause to arrest Humphries because he recognized the odor of marijuana and was able to "localize its source," namely, Humphries. In addition, there were other factors that strengthened the officer's conclusion that probable cause existed, including Humphries's evasive conduct, his apparent check for a weapon, and the fact that the encounter took place in an area known for drug trafficking.11

#### Officer Experience and Training in Drug Detection Is Key

The ability of an officer to explain and justify the accuracy of his perceptions is important when he or she relies on those perceptions to formulate probable cause. For instance, a





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Florida court held that a police officer had probable cause to search a vehicle after smelling burnt marijuana, in part because he had 20 years of experience and had smelled marijuana hundreds of times. 12

Where Georgia police went to talk to occupants of a car outside a convenience store and smelled marijuana, their subsequent search of the vehicle was justified. The court found that a trained police officer's ability to identify the odor of burning marijuana constitutes sufficient probable cause to support the warrantless search of a vehicle, as long there is evidence that he in fact was capable of recognizing the odor. It

When officers in Kansas smelled burnt marijuana emanating from a car stopped at a checkpoint, the court held that they had probable cause to search the car and all containers in the car that may have contained marijuana. Here, the odor of marijuana provided suspicion that a crime had been committed and that the evidence of the crime was located within the vehicle.14

But when a police officer cannot prove that he smelled marijuana or that the smell was emanating from a particular place, he cannot reasonably conclude that probable cause existed. 15 One court has held that an officer may only discern probable cause from the smell of burnt or raw marijuana if he can determine with reasonable accuracy the point in time when the marijuana was smoked. In that case, because the officer had not been trained in "determining the length of time a residual odor or marijuana has been present" it was not reasonable for him to believe that the vehicle contained marijuana.<sup>16</sup>

#### The Supreme Court and the Sense of Smell

The Supreme Court has long recognized the value of an officer's sense of smell in detecting the possible commission of a crime or identifying evidence of a crime. In 1932 the Court held that "prohibition officers may rely on distinctive odors as a physical fact indicative of a possible crime."17 Likewise, the distinctive odor of burning opium detected by an affiant qualified to recognize it was a sufficient basis on which a magistrate could issue a warrant. 18 And a qualified officer's detection of the smell of fermenting mash in a location was a "very strong" factor in establishing probable cause for the issuance of a warrant.<sup>19</sup>

The Supreme Court has said that the standard for probable cause cannot, and should not be, defined with precision or quantification. Whether it exists depends on the specific facts and variables of each circumstance. Officers must rely on each of their five senses, plus a good dose of common sense and knowledge that comes from experience, in determining when probable cause exists. Likewise, they must be able to articulate and explain each of the facts they took into account, and why each fact or circumstance contributed to their conclusion that probable cause existed so as to justify a search or seizure. And it helps if they have a good sense of smell. �

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<sup>1</sup> United States v. Humphries, 372 F. 3d 653 (4th Cir. 2004).
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<sup>2</sup> Id. at 658.

<sup>&</sup>lt;sup>3</sup> United States v. Sheetz, 293 F.3d 175, 184 (4th Cir. 2002).

<sup>&</sup>lt;sup>4</sup>United States v. Sifuentes, 504 F.2d 845, 848 (4th Cir. 1974).

<sup>&</sup>lt;sup>5</sup> *United States* v. *Cephas*, 254 F.3d 488, 495 (4th Cir. 2001).

<sup>6372</sup> F. 3rd at 658.

<sup>&</sup>lt;sup>7</sup> Id.

<sup>8</sup> Id. at 659, citing Ornelas v. United States, 517 U.S. 690 696 (1996).

<sup>9</sup> Id., citing Michigan v. DiFillippo, 443 U.S. 31, 37 (1979).

<sup>10 372</sup> F.3rd at 659.

<sup>11</sup> Id. at 660.

<sup>&</sup>lt;sup>12</sup> State v. T. P., 835 So.2d 1277 (Fla. Dist. Ct. App. 4th Dist. 2003).

<sup>&</sup>lt;sup>13</sup> State v. Folk, 238 Ga. App. 206 (1999).

<sup>&</sup>lt;sup>14</sup> State v. MacDonald, 253 Kan. 320 (1993).

<sup>&</sup>lt;sup>15</sup>See State v. Carlson, 762 N.E.2d 121 (Ind. Ct.App.2002).

<sup>16</sup> People v. Hilber, 403 Mich. 312 (1978).

<sup>&</sup>lt;sup>17</sup> Taylor v. United States, 286 U.S. 1 (1932).

<sup>&</sup>lt;sup>18</sup> Johnson v. United States, 333 U.S. 10 (1948).

<sup>&</sup>lt;sup>19</sup> United States v. Ventresca, 380 U.S. 102 (1965).

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## Appropriations Bills for 2006 Still Await Congressional Approval

#### By Jennifer Boyter, IACP Legislative Analyst

ongress continues to work on the 13 appropriations bills for fiscal year 2006. But only two of the bills have been signed into law by President Bush. Because the fiscal year ends on September 30, it is likely that Congress will have to pass at least one continuing resolution (CR) to keep the government operating.

On June 16, the House passed its version of the fiscal year 2006 Commerce-Justice-State appropriations bill (H.R. 2862), which funds several key state and local law enforcement assistance programs. The Senate version of H.R. 2862 has not yet been passed by the full Senate, although it is currently under consideration. It was approved by the Senate Appropriations Committee on June 23.

#### **Justice Assistance Grant (JAG) Program**

The House version of the bill would provide just \$370 million for the Justice Assistance Grant (JAG) program (the recently created combination of the Byrne Grant program and the Local Law Enforcement Block Grant program). This is down from \$634 million in fiscal year 2005, a 42 percent decrease. It also represents a cut of almost 60 percent from fiscal year 2004 and 65 percent from fiscal year 2003. President Bush had proposed eliminating this program altogether. In addition, the funding includes an \$85 million earmark for the Boys and Girls Clubs, further decreasing the amount available for law enforcement agencies.

The Senate version would provide \$625 million for the JAG program. This is a very slight decrease from fiscal year 2005 and a significant increase over the House version.

#### **Community Oriented** Policing (COPS) Program

As passed by the House, the bill includes \$554 million for the Community Oriented Policing Service (COPS) program. This is a slight decrease from the fiscal year 2005 level but a significant increase from the president's budget, which proposed just \$118 for the program. But the bill includes no funds for the COPS hiring program. It does include the following: \$38 million for tribal law enforcement; \$60 million to combat methamphetamine production and distribution, to target drug hot spots, and to remove and dispose of hazardous materials at clandestine methamphetamine labs; \$120 million for the law enforcement technologies and interoperable communications program; \$30 million for bullet-resistant vests; \$25 million for criminal records upgrades; \$177 million for DNA programs; \$60 million for a new anti-gang initiative; and \$10 million for the law enforcement costs related to establishing offender reentry programs.

The Senate version would provide \$515 million for the program, down \$91 million from fiscal year 2005 levels. This also includes the following: \$20 million for tribal law enforcement; \$60 million to combat methamphetamine production and distribution, to target drug "hot spots," and to remove and dispose of hazardous materials at clandestine methamphetamine labs; \$137 million for the law enforcement technologies and interoperable communications program; \$27 million for bullet-resistant vests; \$20 million for criminal records upgrades; \$141 million for DNA programs; \$5 million for programs aimed at preventing violence in public schools; and \$3 million for the law enforcement costs related to establishing offender reentry programs.

#### State Criminal Alien Assistance Program (SCAAP)

Lawmakers in both the House and the Senate included funding for the State Criminal Alien Assistance Program (SCAAP), which assists state and local governments with the costs of jailing illegal immigrants who have committed crimes not related to their immigration status. The president's budget proposal completely eliminated this program. The House bill would provide \$405 million, while the Senate version would provide \$200 million for the program.

#### Violence Against Women

In the House version, proposed funding for grants under the Violence Against Women programs remains at \$387 million, the same as last year. The Senate would provide \$363 million.

#### Other Provisions

Neither the House nor the Senate version would move the High Intensity Drug Trafficking Areas (HIDTA) program from the White House Office of National Drug Control Policy to the Justice Department, as recommended by the president. In addition, neither bill includes the \$1.2 billion rescission from the Crime Victims Fund that was proposed by the president.

Lawmakers in the House adopted an amendment, offered by Rep. Bernard Sanders (I-Vermont), that would prohibit the FBI from enforcing one of the most controversial provisions of the Patriot Act. The amendment targeted a section of the law (215) that authorizes investigators to access records that include borrowed library materials and bookstore sales records after obtaining a warrant. The amendment has triggered a veto threat from President Bush, and will most likely be removed during conference negotiations with the Senate. �



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#### Where do the good ideas come from?

In this column, we offer our readers the opportunity to learn about and benefit from — some of the cutting-edge technologies being implemented by law enforcement colleagues around the world.

#### Washington State Announces New **Incident Planning and Mapping System**

The Washington Association of Sheriffs and Police Chiefs (WASPC) and Prepared Response Inc. (PRI) announce the development of a critical incident planning and mapping system (CIPMS) for the state of Washington. The statewide system, available on laptop computers or via the Internet, is designed to provide police, fire, and other first responders with instant access to more than 300 data points per facility, including tactical response plans, satellite imagery, exterior and interior photos, floor plans, utility shutoffs, and hazardous chemical locations.

The CIPMS system is designed to provide police, fire, and other emergency responders with critical facility information allowing them to save lives and mitigate property damage.

The program is the result of a bill passed by the state legislature in 2003 that delegated to WASPC the responsibility to create and operate a statewide planning and mapping system. Congress appropriated more than \$1.5 million to initially fund the program in 2004. In June 2005 WASPC issued a request for proposal that resulted in proposals from 10 companies nationwide. After a formal review process, WASPC awarded the contract to Seattle-based Prepared Response Inc. (PRI).

"This innovative program is the result of strong governmental support by Gov. Christine Gregoire, Congressman Adam Smith, and State Representative John Lovick," said Don Pierce, executive director of WASPC. "Whether it's a terrorist incident, a hazmat spill, an earthquake, or a volcanic eruption, first responders in Washington state now will be better prepared to quickly respond and mitigate an emergency."

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#### Mississippi County's Communications System Survives Katrina

M/A-COM Inc. announces that the M/A-COM EDACS (Enhanced Digital Access Communications System) simulcast trunked radio system installed in Harrison County, Mississippi, remained operational at nearly 100 percent capacity throughout Hurricane Katrina and is now serving as the base of communications for more than 1,000 additional users now in the area to provide emergency support.

The simulcast system, which consists of three 20-channel sites and two 10-channel sites, was installed in 2003 to serve law enforcement, fire, emergency medical, emergency management, and public utility services in Harrison County, which includes two of the Mississippi cities most heavily affected by Hurricane Katrina, Gulfport and Biloxi.

Four of the five separate sites withstood the hurricane; the fifth was damaged when a microwave dish shifted in the heavy winds. That site was repaired less than 48 hours after the storm's passing.

Working at complete capacity since midday on Wednesday, August 31, the Harrison County EDACS system enabled area first responders to maintain critical communications before, during and after the storm.

The system currently provides the interoperability to link the many agencies that have arrived from surrounding areas, such as the Florida State Police and Florida Fish and Wildlife Agency, who are assisting with rescue and recovery operations.

"While this emergency has been truly catastrophic for our community, we believe that the situation would have been even more dangerous had our first responders and other public safety officials not had access to consistent, uninterrupted radio communications capabilities throughout the initial ordeal and continuing on to today," said Gil Bailey, telecommunications manager for Harrison County. "Not

only has our M/A-COM EDACS system held up to the extreme conditions brought about from Katrina, but the technical support and rapid response of the M/A-COM team has been tremendous."

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#### **Choctaw Nation Casino Chooses** Network Video Recorders for Security

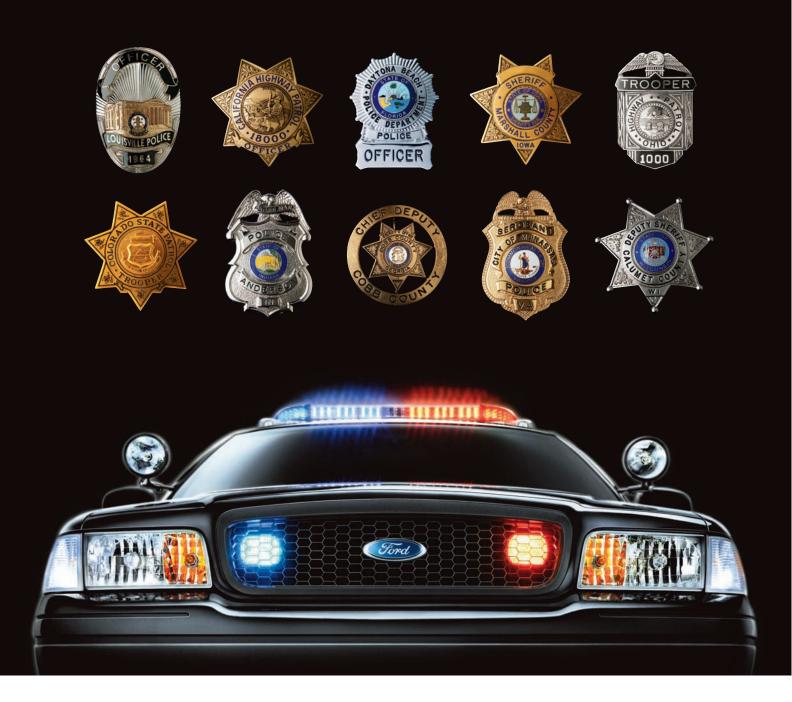
Petards announces that the Choctaw Nation of Oklahoma has chosen the Petards UVMS 5500 network video recorder for the new casino, which is scheduled to open later this year. The award was made after a competitive evaluation exercise run by Technical Investigative Services, a consulting company.

The world-class Choctaw casino in Durant is 90 minutes north of Dallas in the heart of Texomaland and represents a major addition in the choice of gaming venues in Oklahoma.

Under the contract, Petards will supply the casino with a state-of-the-art digital network recorder for recording and control of the casino's cameras, which are expected to expand to approximately 1,000 cameras. According to the company, the Petards UVMS system was selected due to its versatility, ease of use, and expansion capabilities.

The UVMS system is designed to simultaneously record conventional closed-circuit TV cameras as well as Internet Protocol (IP) cameras from a wixde range of manufacturers including IPIX and AXIS Communications. The UVMS incorporates a virtual switch matrix for controlling the video wall display. �

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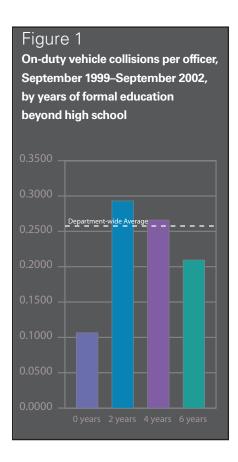
\*Based on R. L. Polk registration data from 1999-Apr. 2004 MYTD. www.fleet.ford.com or call 1-800-34-FLEET



A Study in Saint Paul, Minnesota

## The Influence of Higher Education on Police Officer Work Habits

Matthew D. Bostrom, D.P.A., Chief of Staff, Saint Paul Police Department, Saint Paul, Minnesota



Are street smarts better than book smarts? The question comes up often in policing and elsewhere. Television's Apprentice, featuring billionaire Donald Trump, recently pitted a street-smart team of successful businessmen and -women who did not have college degrees against a book-smart team of college graduates.

In law enforcement training there are still some instructors who criticize the recruitment of officers who have college degrees. This criticism comes in the form of teasing or sweeping statements regarding the importance of street smarts and comabout what you learned in the academy, kid. Things are different in real life."

Department, the author conducted a study to determine whether the level of educa-

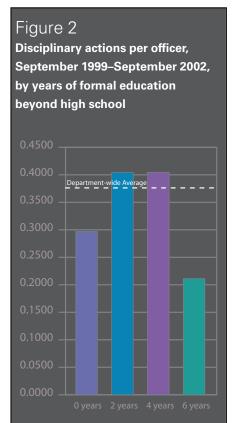
mon sense versus book smarts, and behavior and comments placing added value on street smarts. Similarly, when officers enter the field training program, they are often assigned to work with veteran officers who utter statements similar to "Forget With the help of the Saint Paul Police

tion of Saint Paul police officers is a good predictor of their work habits.

Some social scientists believe that a college education matters greatly and likely improves a police officer's effectiveness. But data supporting this proposition are difficult to find. This study was designed to determine whether there is any relationship between police officer work habits and higher education. The method involved examining the level of education of Saint Paul police officers and noting any correlations between it and the officers' work habits.

Police literature does describe links between education and law enforcement professionalism. The professionalization of police work and its connection to education was noted as early as the 1930s by August Vollmer and later by presidential commissions in the 1960s and 1970s. These recommendations resulted in many of the requirements established in today's state peace officers standards and training boards.1 Starting in 1982, police officers in Minnesota were required to have a two-year college degree.

The presidential commissions concluded that law enforcement should become more like a profession, and one of the fundamental aspects of professional occupations was that they required education beyond high school. Their reasoning led the commissions to recommend that educational requirements for police officers be raised from a high school diploma to a college degree.2 The overarching thought seemed to be that if law enforcement officers became more professional, then the unprofessional actions of law enforcement officers would be curtailed.3 This approach seemed reasonable; but the basis for the commissions' findings and recommendations was anecdotal stories and assumed correlations between education and improved police officer behavior.



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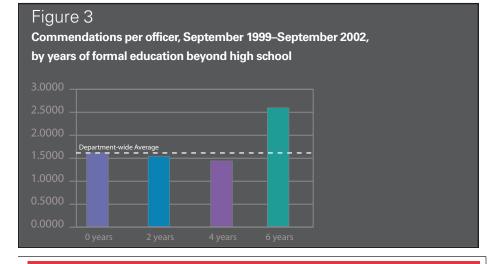
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#### The Research Process

Expectations of excellent work habits are characteristics of a professional occupation.4 It seemed reasonable that if a police officer had excellent work habits that were consistent with those of members of other professions, then over time policing would be seen as a true profession.

At the Saint Paul Police Department several work habits and possible relationships with education could be quantitatively measured. Thus, if the data at the Saint Paul Police Department indicate that officers with more education have better work habits, and better work habits result in a perception that they are more professional, then it may be possible to quantitatively contribute to the theory of a relationship between increased professionalism of law enforcement and education beyond high school.

Since all new officers at the Saint Paul Police Department from 1982 had to meet the state requirement for a minimum twoyear post-high school degree, this factor would affect the research. It was noted that most officers who held only high school diplomas were older than the college-educated officers. Age and experience could be factors in the work habits under consideration.

#### The Data

For the purposes of this research, the following demographic and educational data from the Saint Paul Police Department was obtained:

- Age
- Gender
- Ethnicity
- Years of experience
- Years of education beyond high school
- Type of college degree

The data selected to assess the work habits of police officers consisted of the following:

- Commendations
- Police vehicle traffic collisions
- Sick time usage
- Number of times disciplined

These measurements of work habits are not an exhaustive list but were chosen because the data had been collected in a consistent manner for several years at the Saint Paul Police Department. These indicators of work habits are generally objective in nature and not affected by subjective measurements.

The entire population of the Saint Paul Police Department was considered in the research design sample. Therefore, many of the traditional research measures associated with sampling error, validity, and reliability was not needed. The research was also limited to one three-year period,

from September 1999 to September 2002. Of the 551 Saint Paul Police Department police officers, 452 met the criteria. Therefore, the total population for the study was 452 police officers.

The data was initially examined through the lens of the correlation assumed by the presidential commissions of the 1960s and 1970s between professionalism and higher education. The departmental mean for each work habit was determined with the assumption that some sort of pattern associated with education would emerge.

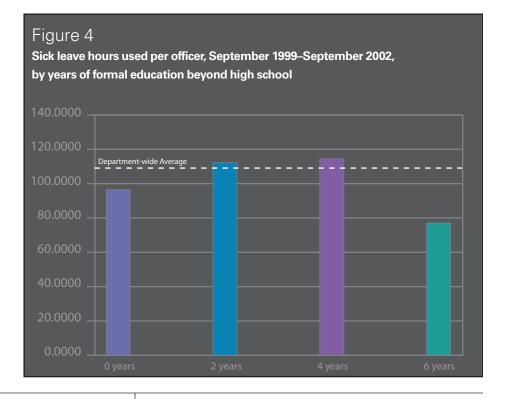
Education by years of post-high school education was examined in the following manner: a high school diploma was measured as zero years of post-high school education; an associate's degree was measured as two years of post-high school education; a bachelor's degree was measured as four years of post-high school education; and a master's degree was measured as six years of post-high school education. The results of this data revealed that the mean (average) numbers for Saint Paul police officers' were as follows:

- 39.4 years old
- 12.2 years of experience
- 2.4 years of college education

During a three-year period, the average officer will be in 0.25 vehicle collisions, will be disciplined 0.37 times, use 111.4 hours of sick time, and receive 1.6 commendations.

#### The Findings

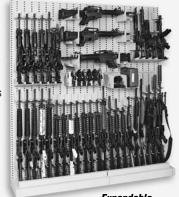
The data indicated that officers with a high school education had work habits that tended to mirror those of the officers with a master's degree. As the data was



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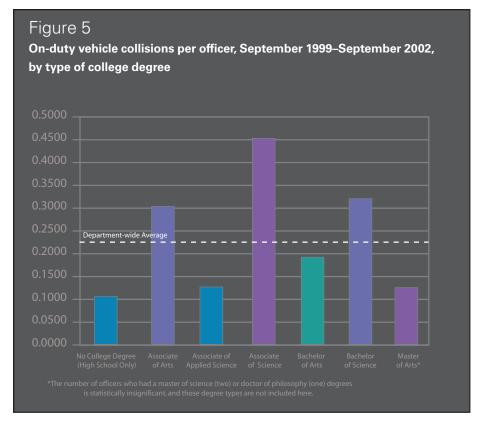
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further scrutinized, it yielded that officers with high school degrees and graduate degrees were the oldest and had the most

experience. In viewing figures 1-4, it is necessary to reinforce that the officers with high school degrees were hired be-

fore 1982. After 1982, new officers at the Saint Paul Police Department had to meet the state requirement for a minimum twoyear post-high school degree. At this point in the research, the conclusion could be that police officers who are older and have more experience have better work habits. The Saint Paul Police Department data only seemed to corroborate what organizations and human resource managers have known for years.

Nevertheless, at this point in the research process, there was a strong sense that something was being missed. The results were examined again to look for any relationship between work habits and the type of college degree. Only the number of years of post-high school education was first examined and not the type of degree, so this meant that further tests could be completed.

No pattern with any of the various associate degrees was observed. Some degrees were above the mean (average) in one area and below the mean (average) in another. Once again, the officers who only high school diplomas and those who had master of arts degrees fared very well. They were below the mean (average) in the traffic collisions, discipline, and use of sick time, and above the mean (average) in the frequency of commendations. This obser-

#### What do these Police Agencies have in common?

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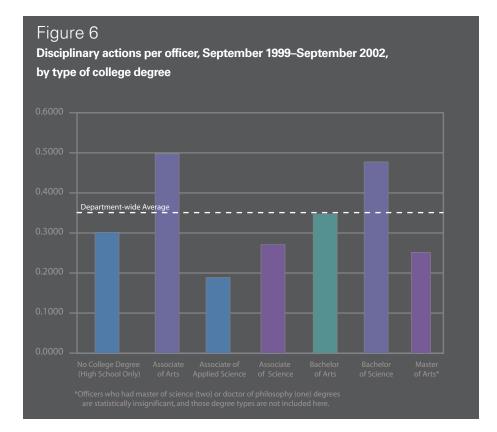
vation came as no surprise, because the officers with these degrees are the oldest and most experienced.

#### The Degree Discipline Makes a Difference

There were only two degrees left to examine: the bachelor of arts and the bachelor of science degrees. Interestingly, these groups were nearly equal in population, at 66 and 68 officers respectively. As the data associated with the officers with bachelor of science degrees was reviewed, it was noticed that they were below the mean (average) in the frequency of commendations and above the mean (average) in all the negative work habits of traffic collisions, sick time usage, and discipline.

Officers with bachelor of arts degrees, on the other hand, were above the mean (average) in the frequency that they received commendations and below the mean (average) in traffic collisions, sick time usage, and frequency of discipline. The results of this data are depicted in figures 5-8.

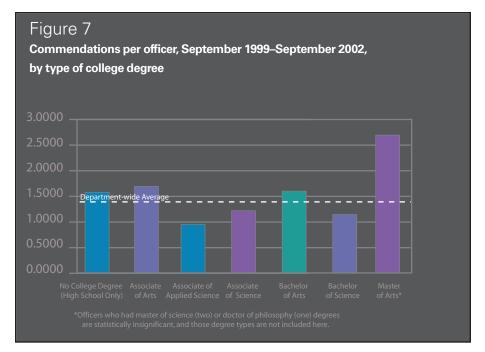
Finding another group of officers who had the same positive work habits as officers with high school diplomas or master of arts degrees was interesting. Next, the age and experience composition of the offi-



cers with bachelor of arts degrees was examined. These officers averaged 10 years less in age, and 10 years less in experience than officers with high school diplomas or master of arts degrees.

Some may ask why these results were





not observed when measuring the years of post-high school education. The reason is related to the officers with bachelor of science degrees. When bachelor of science degrees were combined with bachelor of arts degrees and simply labeled four-year degrees, the mean (average) of the overall group of officers fell below the mean in the positive work habit and exceeded the mean in the negative work habits.

Also, the other demographic data associated with the officers with bachelor of arts degrees was examined and the positive profile (below the mean in the negative work habits of sick time usage, discipline, and traffic collisions and above the mean in commendations) remained consistent, regardless of gender, ethnicity, age, and experience.

What do these results seem to indicate? Specific to the Saint Paul Police Department, officers with bachelor of arts degrees have work habits (sick time usage, traffic collisions, discipline, and commendations) that are similar to officers with an additional 10 years of age and experience. It is also worth noting that the officers with 10 years of experience and who exceed 45 years of age are more reflective of officers who are not working in a patrol capacity. This seems to make the officers with bachelor of arts degrees stand out even more. Officers with bachelor of arts degrees tend to work in patrol assignments where they are more likely to receive citizen complaints that could result in discipline and spend more time driving patrol units. It stands to reason that they are likely to have more traffic collisions than older officers who are more frequently working in administrative assignments.

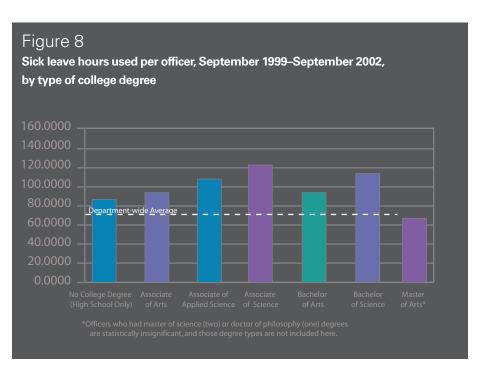
Based on these findings it would appear that a bachelor of arts degree may help positively influence and accelerate a police officer's positive work habits. But it would be premature to make an empirical conclusion that police departments ought to begin hiring police officer candidates with bachelor of arts degrees to the exclusion of others. One must remember that this is only one study of one midsize police department in the Midwest, where only four work habits were measured. Further research should be conducted to determine if these results are replicated in other police departments.

#### Possible Conclusions

The reason that the officers with bachelor of arts degrees did well in this study could be related to the type of course work required to earn a bachelor of arts degree. For example, a bachelor of arts degree emphasizes problem-solving from a variety of viewpoints, develops understanding of how perceptions influence behavior, increases a person's comfort level with ambiguity, and assumes that the things going on in the world are fluid and interrelated. With this style of thinking, individuals with bachelor of arts degrees are likely more comfortable with the notion that there is more than one way to solve a problem.5

In contrast, the officers with bachelor of science degrees tend to be rewarded for collecting verifiable facts and drawing conclusions based on those facts. Frequently in the sciences there is one correct or best answer; or one best way to do things. It seems plausible that as officers attend college and learn to think scientifically in a traditional bachelor of science program, they may encounter resistance from citizens if they use the scientific approach to solving problems. This calls to mind the Dragnet television series, in which the officers and detectives would utter the recurring line, "Just the facts, ma'am." Soon after gathering the facts in an impersonal way, the Dragnet detectives would prescribe the solution to the crime victim.

These observations are not meant to diminish the value of a bachelor of science degree. The point is that citizens today seem to desire officers who are not impersonal but willing to listen to their concerns and help them solve problems. Most bachelor of arts degree programs encourage the



consideration of multiple approaches to problem solving. Perhaps officers with a "just the facts" approach receive more complaints from citizens because of perceived rudeness or lack of empathy.6

There is another way to consider these findings. Perhaps the type of degree does not matter at all. The difference may be the type of person who chooses to pursue a bachelor of arts degree instead of a bachelor of science degree. Further research ought to be conducted to evaluate any differences in the individuals who choose a bachelor of arts degree versus a bachelor of science degree.

Future researchers may also wish to identify differences between officers who have four-year degrees before they entered a career in law enforcement versus officers who completed their degrees after they were hired. Monetary implications of hiring officers with bachelor of arts degrees should be considered. Do police departments that hire officers with bachelor of arts degrees actually save money? Specifically, what is the average cost to a police department for a vehicle collision, to investigate a citizen complaint that results in discipline, and to cover for onduty time lost due to sick time?

In the end, it is possible that the anecdotal recommendations of the presidential commissions in the late 1960s and 1970s were accurate. But possessing a four-year degree at the Saint Paul Police Department does not necessarily correlate with positive work habits. The positive findings of this research indicate that as a group, officers with bachelor of arts degrees are excellent employees who use less sick time, are involved in fewer traffic collisions, are disciplined less often, and receive more commendations. �

- <sup>1</sup>Minnesota Peace Officer Standards and Training, A Study of the Minnesota Professional Peace Officer Education System (1991).
- <sup>2</sup>National Advisory Commission on Criminal Justice Standards and Goals, Police (Washington, D.C.: U.S. Government Printing Office, 1973).
- <sup>3</sup>Brookings Institution, Upgrading the American Police, by C. B. Saunders Jr. (Washington, D.C.: 1970).
- <sup>4</sup>D. L. Carter and A. D. Sapp, "College Education and Policing: Coming of Age," FBI Law Enforcement Bulletin (January 1992): 8-14.
- <sup>5</sup>D. J. Bell, "The Police Role and Higher Education," Journal of Police Science and Administration, vol. 7, no. 4 (1979): 467-475.
- <sup>6</sup>H. R. Bowen, Investment in Learning: The Individual and Social Value of American Higher Education (San Francisco: Jossey Bass, 1977).

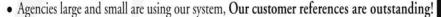
Most likely this study can be replicated in other departments. If the study is replicated, please send a copy to Dr. Matthew D. Bostrom, Chief of Staff, Saint Paul Police Department, 367 Grove Street, Saint Paul, MN 55101.



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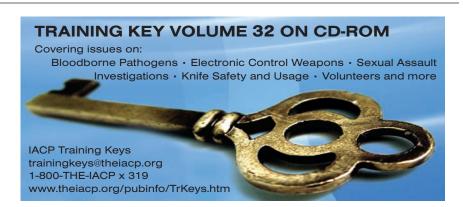
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By Ellen Scrivner, Ph.D., Deputy Superintendent, Chicago Police Department, Chicago, Illinois, and formerly Deputy Director, Community Policing Development, Office of Community Oriented Policing Services, Office of Justice Programs, U.S. Department of Justice, Washington, D.C.

A heightened state of awareness of terrorist threats has been woven into the everyday experience of many Americans. Nowhere is this more keenly felt than in law enforcement. As law enforcement acknowledges the challenges of an expanded mission driven by global terrorism and a dual role, responsible both for prevention and response, it is becoming glaringly obvious that training capacity is lacking. Despite training efforts that are dedicated to building isolated skill sets, there is a lack of a coherent training strategy that incorporates all that is involved with intelligence-led policing. Consequently, there is a need to build a training model that integrates technical and site management skills required at different ranks, addresses changing mindsets, and provides simulated training experiences in complex real-world settings. Currently, there is limited access to this type of centralized training. Further, rather than coherency, training remains fragmented, and that poses serious risks to achieving mission critical antiterrorist objectives.

This article discusses how law enforcement faced a similar dilemma during the 1990s when transitioning to community policing and describes how a model was developed to build community policing training capacity across the country. Lessons can be learned from the development of that process and they can inform a coherent strategy for developing training capacity consistent with the needs of intelligence-led policing, the keystone of homeland security.

#### A Parallel Transition

Although the transition to community policing was more circumscribed and narrowly focused than the broad spectrum of requirements for antiterrorism strategy, there are certain parallels to what we are seeing today.

- There was an urgency to respond to increases in crime and there was no time to waste. Community policing had emerged as the vehicle to meet that need.
- As the law enforcement mission expanded to incorporate community policing, the law enforcement portfolio of skills was changing and a new way of policing was evolving. This is comparable to intelligence-led policing of today as a new policing evolution occurs requiring new skills.
- A new federal agency, the Office of Community Oriented Policing (COPS Office), was created. Although considerably smaller than the Department of Homeland Security, it too was providing unprecedented levels of funding to state and local law enforcement.
- Although chiefs and sheriffs concurred with the tenets of community policing, 600,000 police officers were asking, "What are we supposed to do and how do we do it?" Officers being told they are the front line for homeland security are asking that same question today.
- Training was not changing to meet their new requirements. Consequently, there was a need to develop a model

that would create a training capacity across the United States.

A similar capacity needs to be developed today to respond to the complex demands of antiterrorism. The factors just outlined culminated in the creation of a network of Regional Community Policing Institutes, what became known as the RCPIs. Tracking their development provides fertile ground for considering how similar efforts could build capacity for homeland security training and also demonstrates how new traditions in training can be created and sustained.

## Historical Antecedents of the RCPIs

In 1994 the burgeoning needs of community policing created a need to build a new tradition in police training. At that time, in the opinion of many police leaders, the tradition-bound scope and methods of police training had begun to show a certain level of complacency. Although there were many examples of unique and creative police training programs across the country, for the most part police training in 1994 had not embraced contemporary techniques of adult learning. Training was largely instructor-centered, rather than learner-centered, delivery methods were becoming dated, and the law enforcement training landscape was ripe for change and fresh ideas.

The level of change needed to revamp training across the country and create a dynamic learning environment required more than just resources. As with the development of any national training program, there needed to be a well-defined vision, a design that would facilitate substantive change, and a strategy to ensure that the vision became reality. Those factors became the lifeblood of the RCPIs that have become somewhat of a legacy of the COPS Office. RCPIs continue today to deliver state-of-the-art training. Their capacity to continue the focus on community policing while meeting emergent needs, such as training on issues as diverse as DNA evidence and homeland security, attest to their success.

The COPS Office provided the resources that supported the development of the RCPIs. Established in 1994 under the Violent Crime Control and Law Enforcement Act, COPS's primary goal was to increase the number of officers on the beat by 100,000. But the law also required that up to 3 percent of the funding be devoted to training and technical assistance. Hence, this legislative mandate ensured that resources could be available to make significant changes in training. But in so doing, there was a need to think carefully about what could be accomplished with those resources, to acknowledge that there was a window available that would not stay open indefinitely, and also to be careful that the design and strategy not get caught up in the urgency to accelerate the distribution of COPS funds to the field. Consequently, a design was needed that that would maximize the reach of available resources as well as create a new tradition for training that conceivably could outlast the COPS Office.

The Community Policing Consortium (CPC) had established one paradigm for community policing training. A cooperative effort of the five major law enforcement professional organizations, the CPC had been operational since 1992. Originally established and funded under the auspices of the Bureau of Justice Assistance, U.S. Department of Justice, the CPC had developed community policing curricula with a focus on partnerships. They were delivering customized training to a small number of BJA grantees when the COPS Office assumed oversight for the CPC in June 1995.

The CPC training was designed for organizations seeking to transition to community policing. Curricula emphasized organizational culture, community policing philosophy, principles of problem solving, cultural diversity, and strategic planning. In 1995 they expanded the training to a select group of COPS grantees, those agencies that had special training conditions requiring them to access CPC training in order to make the best use of their grants.

#### **Exploring New Models**

The COPS Office saw the need to create a new training model that would build on the success of the CPC but also expand training beyond selected grantees. Further, COPS could make a sizable investment in training since the resources available through the 3 percent monies amounted to 35 million dollars. Although 35 million was a small amount in the context of the COPS overall budget, it was large enough to make an impact in training officers nationwide.

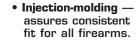
There were more important questions: What kind of impact should be made with these monies? How should it look? What was the best way to go about it? And how could it be sustained? Several options were being considered in light of their capability to deliver comprehensive and innovative training while ensuring the best use of the funding. These options, all of which had related concerns, included the following:

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## The objective was to create a new tradition for training that conceivably could outlast the COPS Office.

- Related Concern: The deliverable might result in a proliferation of two-hour community policing training modules sprinkled across the country.
- Invest all of the funding in the state peace officer standards and training (POST) commissions to ensure state mandated training in community policing.
  - Related Concern: Community policing could get lost in the press to fulfill state mandates and insufficient training time would limit, instead of maximize, the impact of the funding.
- Outsource training to groups with strong education or community backgrounds but not identified as police training entities.
   Related Concern: Gaining credibility
  - with law enforcement might be difficult and credibility would be an imperative in this type of training.
- Invest only in the CPC as the primary training venue.
   Related Concern: CPC's training targets involved chiefs, sheriffs, and command staff. Was it realistic to expect the CPC also to accommodate the needs of the 600,000 police officers across the country?

#### **Preliminary Field Testing**

The COPS Office field-tested the above options in 1995-1996. Funding was provided for a state POST, to educational groups, to community groups, and to two regional law enforcement-partner initiatives. All demonstrated good results but the regional-partnership centers appeared to be more closely aligned with the philosophy of community policing and showed the most potential to sustain and institutionalize community policing. Given that the other projects had demonstrated innovative features that enhanced training, something of a hybrid was born. Hence, the groundwork was laid to develop a new regional partnership-based model that uniquely reflected the principles of community policing. It was believed that this model would provide a needed alternative to traditional training and would facilitate the institutionalization of community policing in departments across the country.

Once that decision was made, the next question involved flushing out the details of the regional concept and determining what the model should look like in terms of training delivery and curricula. If it was to be successful in meeting law enforcement requirements, those requirements needed to be framed from the user's perspective in contrast to those of the federal government. Clearly, stakeholder input would be critical to a successful outcome.

#### Stakeholder Input

Given the urgency of the mission of the COPS Office, there was literally no time for a full-fledged needs assessment that could have taken over a year to complete. Moreover, it was clear that it was important to reach beyond the needs of 100,000 new cops and to address the requirements of those police officers who were seeking to make a difference through their community policing efforts. Although the underlying components of the community policing philosophy created a foundation for a training paradigm, developing the paradigm had to be infused with the reallife experiences, including the struggles, of the cadre of change agents in law enforcement—the chiefs and sheriffs who were working to make community policing the dominant philosophy in policing.

Instead of a systematic needs assessment, and consistent with the COPS Office tradition of seeking input from the stakeholders, field test data were combined with opinions sought from the COPS Office constituents, the police chiefs and sheriff change agents throughout the country. Believing that they were in the best position to know what was needed, opinions of chiefs and sheriffs were sought out at public meetings and through phone interviews as a way to gather relevant data in a time-sensitive environment.

A central question was posed to all. In addition to solid law enforcement skills, what do you need your officers to do to if you are to be successful as a community policing department? The focus on department needs conveyed the message that this was more than skill building for law enforcement officers. Rather, a broad spectrum of training that was integrated across all ranks was needed to institutionalize community policing.

The answers to this nontraditional and informal information gathering approach confirmed that change was occurring in policing. Several trends emerged in the re-

sponses that provided support for the development of a new model:

- There was a need to build capacity in officers and deputies to engage in critical thinking in contrast to simply reacting to situations.
- There was a need to develop officers as problem solvers who would be capable of applying problem solving to community crime and disorder.
- Officers needed to learn that arrest
  was not the only form of crime control
  and they needed training in how to explore and implement other alternatives, particularly when it came to prevention.
- Officers and deputies had to become proactive but not lose the capacity to react when necessary.
- Officers and deputies needed to learn how to collaborate with community partners. After years of being taught to be emotionally controlled and develop distance from the community, officers were now being asked to do something quite different, namely, engage the community in working partnerships.
- Organizations had to do a better job of empowering on-the-street decision making that could lead to flatter organizations and relinquishing some control.
- Appreciation of diversity in the community was critical, and there needed to be a collateral emphasis on ethics and integrity. Credibility as partners with the community could only be strengthened by this emphasis.
- Officers and deputies needed more than new curricula delivered in a classroom. Rather, a structure was needed that would change behavior and create a groundswell for institutionalizing community policing.
- Finally, there was concurrence on the importance of talking about more than training in new skills. Rather, there needed to be an emphasis on breaking down barriers and changing the mindset of American policing.

This compendium of information and the field test results framed the vision for the RCPI initiative. That vision would drive design and create a strategy to institutionalize a new tradition in training. Vision, design, and strategy were considered to be the building blocks that would lay the foundation for RCPI success.

#### **RCPIVision**

Without vision, you have business as usual. The vision for the RCPIs was to push the envelope and create a new training model capable of transforming the police industry and changing mindsets to transition to community policing. By supporting a training model that addressed the needs of all police ranks and went beyond the walls of a traditional police academy, the vision involved engaging collaborative partners in the design, delivery, and oversight of innovative community policing training that would be real world oriented and encouraged officers and their community partners to develop new solutions to public safety and crime control.

RCPI Design: The regional training approach was the foundation of the design and it would be populated by a cohort of training institutes in each region. An institute would need to demonstrate inclusion of all relevant partnerships in every aspect of the design from the beginning of the grant process to delivery of training and ongoing oversight. Initially, 35 RCPIs would be funded within four regions and they would have the responsibility of delivering community policing training for departments in all 50 states.

At the center of each institute was a

threefold partnership to be composed of law enforcement, education, and community. Consistent with the philosophy of community policing, the partnership would be the driving force in creating a dynamic training environment where curricula development and subsequent delivery would be shaped through the blending of perspectives of these different groups. This structure involved all three partner groups in the planning, staffing, and management of the institutes. Further, it was designed to encourage an environment defined by cutting-edge experimentation and interactive learning using adult learning models that engaged the learner in contrast to traditional classrooms. Talking heads and tired Power-Point presentations could not be part of the equation. The design also required each institute to develop a core of community policing training in addition to a specialty area of training that would serve as their signature. Thus, a nucleus of community policing core competencies would be provided across the country and the signature specialties would identify each institute as the go-to place for particular types of community policing training.

RCPI Strategy: A coherent strategy was critical to achieve the vision, maximize learning capacity, and create substantive change. Therefore, from the outset, it was important to convey to grantees that they were involved in a strategy that that was quite different from a traditional training program. They were creating training institutes and would be faced with accelerating the availability of training and creating a new way to approach training. Also, they were signing on to become part of a national network of training institutes, in contrast to functioning as 35 isolated training programs, the goal being to create a critical mass of innovative community policing training across the country.

#### Making the RCPI Strategy Work

An idea that becomes a vision and is articulated in a design is one thing. Making it work is quite another. Thus, the RCPI strategy had to go beyond simply providing funds for new kinds of training and drive home the requirements that the threefold partnership had to be more than window dressing to secure funding and represented a significant change from traditional grant programs. Some leverage was provided by entering into cooperative agreements with each institute, in contrast to a grant, but there was a need for concentrated upfront activities to get the process off to the right start:





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## Intelligence-led policing is the keystone of homeland security.

- · Concentrating attention on upfront activities that would help to solidify the institutes from the very beginning
- Creating the message of change, organizational development, and mutual governance by the partnership team
- Providing a cadre of consultants to ensure that the stakeholders and not the federal government drove the training
- Facilitating ongoing communication with participants across the network
- Sharing information through meetings such as curriculum conferences
- Providing opportunities for evaluation
- Enhancing the role of COPS Office project managers assigned to each region so that they not only monitored compliance with conditions of the cooperative agreements but also monitored the development of the network

Rather than send out congratulatory letters and then distribute funding, there was concentrated attention on upfront activities to ensure that the institutes got off on the right footing. As part of the strategy, the message of change was introduced at an initial three-day meeting with grantees. In contrast to a traditional grant managers meeting, this meeting was developed as an organizational development and partnership building event that came as something of a shock to some of the participants. The goal was to consistently reinforce a clear message that the grantees were building a new organization in contrast to simply developing law enforcement training. As such, representatives from all partner groups were required to attend the meeting and they participated in team building exercises and developed integrated action plans spelling out their involvement upon their return to their jurisdictions.

A critical byproduct of this approach was getting partnership concerns on the table. A nexus emerged that balanced mutual concerns about losing control of the training agenda and funding with a respect for what each brought to the table. Notwithstanding that it was a delicate balance at first, over the course of three days it began to solidify and the partners left with a clear picture of expectations for working collaboratively to develop and manage an institute. This meeting introduced the concept of mutual governance, which was critical to sustaining the institutes, and it was reinforced through subsequent meetings convened over the course of the year.

The RCPI strategy clearly recognized that a three-day meeting, regardless of how successful, could not ensure success in resolving the complex issues attendant to getting an institute up and running and creating and delivering innovative training across a region. Hence, the COPS Office contracted with the Institute of Law and Justice to create a cadre of consultants to provide services to each institute. The consultants were either law enforcement executives known for their involvement in community policing or well-respected researchers with particular expertise in community policing. Their mission was to provide onsite assistance on issues related to developing the institute and on creating innovative curriculum and accelerating delivery. This element of the strategy not only facilitated development it ensured that the training was shaped by professionals from law enforcement, education, and the community in contrast to the federal government.

As training delivery was initiated, curriculum conferences were introduced as another element of the strategy to make the RCPIs work. These conferences provided a much needed opportunity to discuss curricula, what was working and, equally important, what was not working in developing the core competencies of community policing. They also provided a forum for sharing curricula, particularly the signature specialties that eventually would be delivered to all 50 states. Subsequently, these meetings developed communication capacity across the network and enhanced its strength.

The RCPI strategy also built in an evaluation component and each institute was provided funding to work with an evaluator during the course of development. These evaluations provided process information that differed from the onsite guidance provided by the cadre of consultants.

The final piece of the RCPI strategy involved the role of the COPS Office project managers. One manager was assigned to each region and they were required to do site visits to all institutes in their region. But rather than focus only on compliance activities, they also were required to assess the strength of the institute partnership, assess mutual governance concerns, and to review the performance of the regional network.

With these elements of the strategy in place, at the end of the first year of operations, 30 of the 35 institutes qualified for refunding based on their capacity to create and manage an organization and to deliver innovative community policing training in their region. That was just the beginning. As of 2005, 29 Regional Community Policing Institutes remain as part of a viable network that has trained over 400,000 law enforcement officers and their community partners. Although there have been many modifications to the program, as would be expected with a flexible model, a training capacity was created that has entrenched the core competencies of community policing in the law enforcement training landscape.

#### Lesson Learned for the Future

Given the success of the Regional Community Policing Institutes, lessons can be learned that can inform the development of a similar training capacity for homeland security and intelligence-led policing. The urgency for undertaking such an enterprise is underscored by ongoing terrorist attacks, which signify that September 11 was not an isolated incident or a fading memory. Community fears when crime was spiraling out of control pales in comparison to fears of suicide bombers or chemical attacks that kill innocent people going about their everyday lives. Further, the need for collaborative partnerships goes beyond community member stakeholders and now involves partnerships with complex organizations with public safety, emergency response, and public health missions. Hence, adapting a model similar to what was done with the RCPIs will do more than create the training capacity that is needed to facilitate intelligence-led policing. The potential is there for that type of model to develop a comparable network that is focused on public safety protection of the homeland. Just as the ongoing communication and information sharing provided through the network was key to the RCPI success, it is even more critical today if law enforcement is to meet its expanded mission brought about by threats to homeland security and global terrorism. �

<sup>1</sup> The Community Policing Consortium comprises representatives from the International Association of Chiefs of Police, the Police Executive Research Forum, the National Organization of Black Law Enforcement Executives, the National Sheriffs' Association, and the Police Foundation. For more information, visit the consortium's Web site at www.communitypolicing.org.



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By Patrick L. Bradley, Executive Director, Maryland Police and Correctional Training Commissions, Sykesville, Maryland, and First Vice President of the International Association of Directors of Law Enforcement Standards and Training

Law enforcement in Western culture is already several centuries old. Even the most causal reflection will identify the magnitude of change over the years. Police museums are populated with mannequins wearing tricorn hats and buckskins, high crown helmets, and greatcoats. Modern uniforms are produced from fireretardant fabrics with cargo pockets and packets for bullet-resistant vests. In the near future these fabrics will be weatherresponsive, self-cleaning, and protective against a score of biochemical hazards. Firearms for police have evolved from cap-and-ball revolvers to today's semiautomatic weapons with high-capacity fastloading magazines. Handguns now have night sights, lasers, and a multiple safety devices. Police weapons with neurological disrupters and muscle immobilizers are entirely predictable for the next generation of officers. Reporting technology has advanced from the snub pencil to preformatted paper report forms to online computer-based reporting from mobile digital terminals. Information about crime and criminals is available on handheld personal data devices. The wanted poster has given way to Amber Alert electronic billboards. Gone are the days of three-by-five cards and pin maps as crime mapping and geographical profiling comes of age. DNA "fingerprinting" and universal access to databases will dramatically alter the investigative skills and resources for the 21st century police detective.

For all these material and technical advances, the essential component to any successful law enforcement operation that has gone fundamentally unchanged over the years is the police officer. Under the uniform, behind the weapon and the technology, is the man or woman selected to ensure public safety in America's communities. It is time to reexamine the processes employed to ensure that those who are

willing to be police officers are also capable of protecting our lives and property, securing civil liberties, and exercising the authority entrusted to them.

Across the United States, in nearly every state and commonwealth, the task of determining the suitability of police officer candidates has been delegated to a particular committee, council, board, or commission. Generally made up of police executives and sheriffs, academicians, and elected or appointed officials, these peace officer standards and training groups, or POSTs, are responsible for determining the eligibility criteria to be a certified law enforcement officer in their state. In many jurisdictions the POST also sets the training standards for recruits as well as requirements for ongoing professional development courses. This article explores the challenge to the American POSTs as they contemplate the demands on the 21st-century police officer.

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#### Standards for Certification

Every POST has identified basic standards for certification as a police officer. The IADLEST Reciprocity Handbook, published by International Association of Directors of Law Enforcement Standards and Training (IADLEST), consolidates police officer employment requirements gathered from all 50 state POSTs and the U.S. Bureau of Indian Affairs. The updateable document contains reciprocity provisions of states for officers who received training elsewhere, addresses, and phone numbers in all 50 states and the minimum basic training hours for each state.1

Citizenship: A near-universal criteria for certification as a police officer in any state is U.S. citizenship. Either by native birth or naturalization, candidates have expressed or are assumed to have an abiding appreciation for, and understanding of, the U.S. Constitution, civil liberties, and fundamental freedoms. In view of the accelerating rate of immigration and the desire of many jurisdictions to have their police force reflect the diverse populations of their communities, is this criterion still essential? The absolute requirement for citizenship has already been challenged by some police agencies and compromised by a few POSTs.

Age: In some jurisdictions the minimum age requirement to be a police officer is linked to the statutory minimum age to possess a firearm. In most, howev-

POSTs, through the authority to approve instructors and courses, need to expand from traditional training and develop a process to certify developing technology such as elearning.

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er, it is a contrivance for assessing emotional development. The real underlying question is whether the candidate has the mental and emotional maturity to perform the essential tasks of a police officer in the operational atmosphere of their community. By all accounts, psychological assessment is a better barometer for this characteristic than chronological age. Then why do states continue to rely and insist on a chronological age standard? Tradition? Ease of administration? Cost of psychological testing and evaluation? Or is the reason a lack of confidence in psychological assessment? As the 21st century progresses these considerations will be eclipsed by the need for a better measurement of maturity than the age of the officer-candidate. At what point does the POST institutionalize the requirement of an actual assessment of the candidate's emotional development?

Education: Like age, education at a high school (or equivalent) level is a very common requirement for POST certification. Like age, there is a general appreciation that a candidate who completed high school possesses all of the essential mental preparation required to learn the job. This precept is as valid, or invalid, in the 21st century as it was for the last 50 years. That is, the value of the high school diplo-

ma is and has always been a product of the school's educational environment, graduation criteria, and the student's actual performance. What is unassailable, however, is the requirement that the applicant have the mental preparation (study habits, learning skills, and intellectual discipline) to learn to be an officer. As the essential tasks for law enforcement evolve, the capacity for the candidates to learn the underlying policing knowledge, skills, and abilities (KSA) will also change. POSTs must continuously examine how well the states' secondary education system is meeting these needs.

Not all American high schools have been successful preparing officer-candidates with the reading, science, and math skills necessary for police work. It is entirely predictable that the century ahead will witness significant advances in computer-based technology in law enforcement. Candidates will need fundamental math and science skills, not only for detection and investigation of crime but also for communication, data analysis, evidence collection and processing, and case presentation. More sophisticated job application testing is likely to supersede the high school diploma requirement as a better measurement of the candidate's readiness for the next step of preparatory training. Aptitude testing, as adopted in other professions as a criterion for training enrollment, may serve POSTs as a better indicator of the officer-candidate's capacity to learn police-related KSAs than a high school diploma.

In this century it is highly likely that all police officers will be encouraged to have a college-level education. While this standard is laudable, it is unlikely that the POSTs will universally adopt this standard for two reasons. First, POSTs set absolute minimum requirements for law enforcement officers' certification. They defer to the individual agencies or jurisdictions to expand these requirements to better address their local interests and capacities, including the requirement that officer-candidates have varying levels of college experience. Second, a college degree is no guarantee of the learning skills necessary for training. Diploma mills surfaced in the 20th century, awarding college credentials with little or no real value. The 21st century has already witnessed the emergence and proliferation of degrees-by-distance-learning universities. While some are more creditable than others, all are different from the traditional learning experiences of the previous century. A whole new evaluation of the real value of college credits in the résumés of

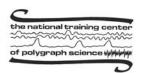
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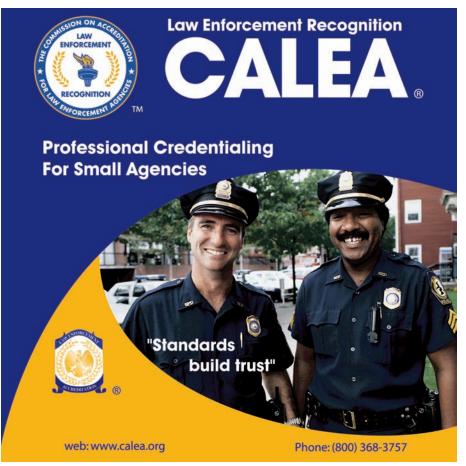
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officer-candidates must include the source, the format, and, most important, the end result of college-level education.

Physical Requirements: Another time-honored criterion for police certification has been the capacity for physical strength and agility. As evidenced by the number of litigated cases, few requirements for certification have been as troublesome for POSTs as the determination of the minimum physical performance requirements to be a police officer. The strength and agility requirements to perform the tasks of the 21st century police officer will differ from those of their predecessors. These tasks will predictably be more intellectual and scientific and less involved in brute strength. The capacity to lift a spare tire and loosen lug nuts becomes irrelevant when vehicles are equipped with run-flat tires. Overpowering the resistance of suspects with the assistance of neutralizing chemicals or stunning devices will render hand-to-hand tactics and martial arts skills less meaningful. Over the next 95 years there may be only a few essential policing tasks that will retain a requirement for a minimum capacity for strength or agility. The POSTs are obliged to ensure that these and only these justify the continuance of this certification element.

Character: Generally the rest of the common criteria for POST certification can be drawn under the heading of character. POSTs strive to ensure that the men and women authorized to enforce the law of their jurisdiction are made of the right stuff. In an effort to give some definition to such a nebulous term, POSTs have identified several measurements that they have deemed as indices of character. Among the more common measurements are school and military behavior records, endorsements from prior employers and associates, criminal histories and traffic records, credit ratings, and prior drug use.

Many of the component indicators of character are long standing and well accepted. Others, however, fluctuate as the mores and tolerances of the community change. POSTs will need to maintain an acute sensitivity to the true indicators of character while also monitoring the expectations of the community as to what kind of persons it wants as its police officers. Without a doubt each law enforcement agency and POST would like to set character standards similar to the requirements for sainthood, or at least scouting honors. Practicality must, however, be considered. Police salary levels, rotating shifts, unstable leave, and the inherent job dangers do not attract every desirable applicant. POSTs, together with their communities, must determine which characteristics are absolutely essential and which are appreciated.

The purpose of the POST agency is to set minimum requirements; individual agencies can expand these requirements to better address their local interests and needs.

One of the more troublesome components of an applicant's character is their prior experience with controlled dangerous substances. When all of the potential criminal aspects of drug use are considered, it is generally acknowledged that only a tiny fraction of the wrongdoing ever comes to light in the form of arrest or prosecution. If prior drug possession, use, or sale is measured only by arrest records, applicants with significant drug experiences will easily pass unnoticed. The alternative is self-admission. To avoid blatant deceit, these declarations must be verified.

But what of the standards themselves? What is an acceptable level of complicity in the possession, use, or sale of drugs? What is youthful indiscretion? What is experimentation? Alternatively, what is a pattern or lifestyle of deliberate actions in violation of the criminal codes?<sup>2</sup> Across the board zero tolerance for all controlled substance categories was never the popular POST standard for police certification in the 20th century. As Americans become more comfortable with the casual use of recreational drugs, the prohibitions against these indulgences are likely to diminish. As the Ritalin generation matures, the acceptability of persons who have had drug use in their background will be more common. The standards regarding prior drug use will undoubtedly evolve during the 21st century. Because the underlying judgments and behaviors are so intrinsic to the practice of law enforcement, POSTs will need to be particularly sensitive to the changes in community acceptance of this character component.

#### Standards for Training

The second major category of standards for certification is training. Depending on the jurisdiction, the POST may be responsible for setting the training outcomes, composing the required curricula, and presenting the actual recruit level

course. Related responsibilities may include approval, certification, and licensing of instructors, academies, and alternative programs.

Just as the standards for certification must reflect the characteristics required to be a police officer, the standards for training must reflect the minimum knowledge, skills and abilities to perform essential law enforcement tasks. It is axiomatic that, as the tasks change, the minimum training requirements must change. Again, the POSTs must be responsive. The motivation to be proactive in this area should be tempered with the purpose of the POST agency—to set minimum requirements. Design of training to address projected or potential needs may not be compatible with the regulatory authority of most POST agencies.

The evolution of law enforcement tasks will come on a variety of timelines. The transformation of policing duties has occurred as gradually as the adoption of the



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automobile as a patrol transportation mode, and as instantaneously as a reaction to the threat of international terrorism. From the interception of railroad mail cars by outlaws on horseback to the interception of data transmissions by identity thieves nearly a hundred years later, evolution in technology inevitably requires a responsive change to law enforcement skills. From lifting of latent fingerprints to the collection of DNA materials, investigative strategies have likewise motivated changes in fundamental police training. The constant question for the POSTs, however, remains unchanged: what are the fundamental KSAs required for officers to perform their essential job tasks?

The definition of essential job tasks was determined by POST committees, councils, boards, or commissions as they emerged during the last century. Each generated its own standards for its own police forces. Affiliation and communication among the POSTs, facilitated by IADLEST, has increased awareness that there is little difference in the essential tasks of state and local law enforcement officers in the United States regardless of jurisdiction. Form and format aside, policing skills are remarkably similar to skills applied by police officers throughout the United States. The initiation of the 21st century invites the POSTs to amalgamate their rosters of essential job tasks in a single national listing. IADLEST is well positioned and ideally suited to be the platform for this project. Such an enterprise will have a revolutionary and evolutionary impact on 21st century policing.

Recruit-level training is designed to ensure that the officer-candidate has mastered the KSAs to perform essential job tasks. To the extent these tasks are universally adopted by POSTs across the country, the referent curricula are also adaptable. With modest modification to allow for local nuances, lesson plans, supportive audiovisual programs, and education aids would be suitable for open exchange among POSTs. The benefits are obvious. Less obvious, perhaps, is the potential for enhanced reciprocity among the POST agencies when considering the credibility of recruit level training already completed by an officer-candidate while a police officer in another state.

Collectively, or individually, POST agencies must continue to work closely with elected officials, academicians, social scientists, community leaders, and others to identify new duties and responsibilities for police as they emerge. A potential checklist could include the following:

- What is the community's expectation of its police force?
- Do these tasks involve the statutory authority to make arrests or otherwise

- provide services that are uniquely police functions?
- Are these tasks to be performed by every officer or are they to be delegated to specialists?
- Is performance of these tasks dependent on the actions of first responder officers?

Throughout the 21st century, the responses to these questions will assist the POST determine if the task is essential and whether the training to master the task should be delivered to every officer or reserved for advanced and specialized training. Some changing tasks may also have an affect on the characteristics required to be a police officer and thus change also the standards for certification.

#### In-Service Training

Reviewing the evolution of law enforcement practices over the last century belies any thought that the profession is static in nature. The dynamic changes to the roster of essential tasks, fueled by revised expectations, demand requirements for retraining. POST training standards cannot end with entrance-level courses. Professional development training is critical to being responsive to change.

There are inherent challenges to establishing annual in-service training requirements and the largest challenge is cost. In nearly all on-duty training environments, the most expensive component in the classroom is the cumulative cost of the students. This cost is exacerbated when critical posts are backfilled by overtime officers while on-duty officers attend training.

During the closing years of the 20th century, POSTs got their first taste of a potential, cost-effective solution to this challenge with the emergence of distance learning technology. Internet-supported courses, produced by credible public or commercial sources, can economically deliver a wide variety of training topics. This training can be distributed to individual specialist officers or entire squads. Delivery, through the Internet, may be directed to the academy, the officers' stationhouse, or their homes. Alternatively, scheduled training transmitted from a central location to outlying receivers has many of the same cost saving benefits.

While not a panacea, particularly for skills-based training, these innovations will change the platform for in-service police training in the 21st century. POSTs, cognizant of the availability of these resources, should not shy away from their responsibility to adopt professional development training requirements as a condition for retaining certification. Additionally, POSTs with the authority to approve instructors and courses need to expand their traditional thinking and allow developing technology to participate in the training processes. Such open mindedness will set the stage for the inevitable: virtual instruction, hologram imagery, and a host of 21st-century forms of training support.

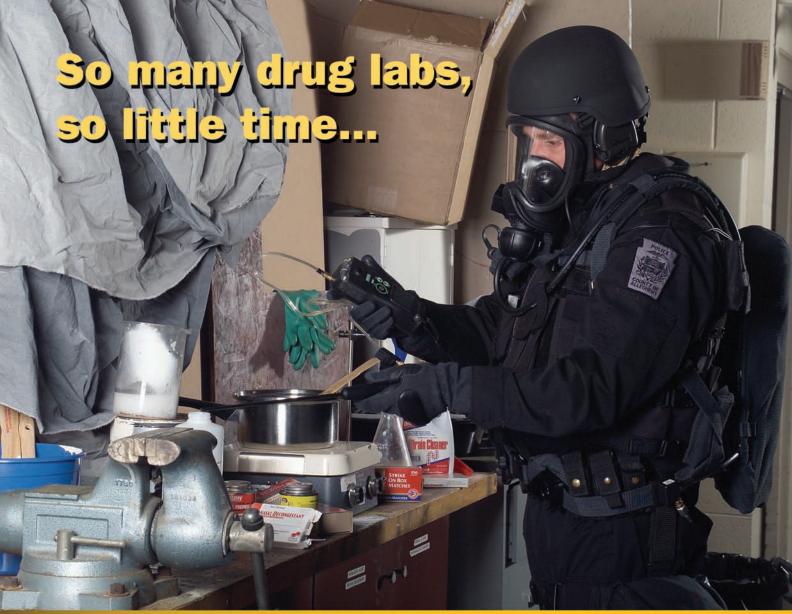
#### The Future

Each POST agency, in cooperation with and supported by community leaders, elected officials, professional law enforcement administrators, academicians, and the directors' association, has established a standard that each officer has passed. These standards are not arbitrary, not based on lore, supposition, or wishful thinking; rather, each required characteristic has been identified and validated as predictive of the officer's capacity to perform the job's essential functions. The characteristics are also such that any member of the community who genuinely reflects the values of the community can be a police officer. The ability to perform those same essential job functions serves as the basis for the officer's initial training. Career-long mastery of the evolving requisite skills is a POST requirement for certification. Each community can look upon its police officers with a sense of security and confidence, knowing that each officer has been certified by their POST agency.

As the community changes, either due to global or local alteration, the POST is responsible for ensuring the required characteristics for new members of its police force are adjusted accordingly. This goes for the training requirements as well. Changes were slow when the 20th century began. Now, five years into the new millennium, changes come quickly. POSTs are obliged to keep up. The local communities are counting on it. �

<sup>&</sup>lt;sup>1</sup> International Association of Directors of Law Enforcement Standards and Training, IADLEST Reciprocity Handbook, August 22, 2005, www.iadlest.org.

<sup>&</sup>lt;sup>2</sup>The consideration of prior drug use as an assessment of character does not conflict with the protections of the Americans with Disabilities Act. Character is not an evaluation of the addictive properties or physiological effects of controlled dangerous substances, but of the underlying judgments and decisions of the officerapplicant to participate in criminal activity, albeit selfadmitted.



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### Managing **Municipal** Police Training Programs with Limited Resources

Editor's Note: Dr. Elsie Scott is the guest editor of the education section of this month's issue. Dr. Scott is vice chair of the IACP Education and Training Committee. She has served as the training director of the New York City and Detroit police departments. She has also been the executive director of the District of Columbia Police Training and Standards Board and a commissioner for the Michigan Commission on Law Enforcement Training and Standards. She has also worked for the U.S. Transportation Security Administration in the Department of Homeland Security.

The training function is a critical and significant function of any agency that is concerned about quality, productivity, liability, and morale. A number of benefits can result from a quality police training program: increased productivity, greater commitment from personnel, reduction in lawsuits, more efficient use of resources, and better delivery of services. Inadequate training can have a negative impact on delivery of services, officer safety, police resources, and the ability of police executives to lead their agencies.

According to a Bureau of Justice Statistics study of police academies conducted in 2002, there were 103 city or municipal police training academies.1 Although these academies make up a minority of the 626 academies in the United States, the officers graduating from these academies tend to capture the most media attention because they tend to serve in larger metropolitan areas where there are more media outlets and there is no shortage of lawyers willing to sue the department for an alleged infraction.

This article discusses critical issues related to managing large municipal police training programs. The primary audiences for the information contained herein are police executives and managers in agencies that have their own police academies and directors of municipal training programs. Even though the focus is on managing municipal training programs, many of the concerns discussed are relevant to state, county, and university agencies that run training academies.

#### Resources to Maintain a Quality Training Program

The costs associated with operating a quality training program are increasing at a time when city police budgets are shrinking. Police departments across the country are experiencing tight budgets due to reduced city budgets and reductions in federal government grant programs. The everyday demands of big-city policing often constrain limited resources, and when cost cutting is required, training suffers. A large number of police agencies contract out their training to state, county, and university academies. Contracting out training reduces costs because fewer dollars are spent per recruit. County, regional, and state academies spend about \$11,200 per trainee, and college, university, or technical school academies spend about \$4,600 per trainee. On the other hand, city or municipal academies reportedly spend about \$36,200 per trainee.2 Another way some agencies are reducing initial training costs is requiring recruits to be certified before being hired by the agency.

Even though measures such as requiring officers to be precertified may reduce costs, these measures are usually not options for large municipal agencies. There are a number of reasons why large agencies administer their own academies and manage their training internally. Local governments have specific regulations that have to be taught, and these regulations, as well as agency-specific policies, would have to be taught after recruits graduate from a contractor academy. Other academies may not have the space to accommodate the sheer numbers that need to be trained, and cities may have to adjust their hiring to fit the contractor academies' training schedules. A major reason why agencies operate their own academies is to instill and reinforce the organization's culture into the new employees. This opportunity would be lost if recruit training is contracted to external agents. Requiring recruits to be precertified could possibly negatively affect the recruitment goals, especially minority recruitment goals, of large agencies. Many potential recruits would not or could not afford to join a police department if they are required to make such an initial financial investment.

Because few, if any, big cities are considering closing their academies, they must find a way to run quality programs with limited budgets. These are some of the questions that agency executives must answer in relationship to training: How can an agency provide adequate training with a limited training budget? What outside resources are available to support training programs? Will good training reduce agency liability costs? How can training programs be managed more efficiently?

The funds to train new police recruits often are obtained from the agency's state standards and training commission<sup>3</sup> but similar funds may not be available for inservice training. The costs of providing every officer with at least 40 hours of inservice training may seem very large to a police manager. Agencies have to bear not only the direct costs such as classrooms, instructors, and training materials but also the cost of releasing in-service personnel from their regular assignments and replacing them while they are in training. Nevertheless, agencies cannot afford not to invest in training.

#### Approaches to Finding Resources for Training Programs

There are several approaches to providing the resources needed to conduct in-service training that assist in reducing the financial burden to the department.

Internal Expertise: The first step in finding resources is to look internally to identify existing resources. Agencies should take advantage of the training expertise they have in their departments. Large agencies often have a lot of talent that is not being used to its maximum. Agencies should survey their officers to identify those with skills that can enhance the training program. Not all trainers have to be assigned to full time training duties. They can be assigned out as needed, or they can be allowed to train for overtime pay if this would be cheaper than hiring additional instructors. Subject matter experts who do not have training backgrounds can be sent to instructor certification courses and added as adjunct trainers.

State POST Funds: Some state POST commissions have allocated financial assistance for in-service training and specialized training programs. Police departments should take full advantage of all the assistance allocated and participate actively in their state POST, ensuring that the agency receives its fair share of the training budget. Additionally, applications should be made for training grants that may be available from the state. To ensure continued state funding for police training, police executives should actively support funding for state POST commissions.

Corporate and University Resources: Agencies should take advantage of local business and university resources to augment the police budget. Police executives should seek out executives of local and national corporations located in their jurisdictions and speak with them about assisting the department with its training program. Police foundations have successfully solicited corporate contributions for projects that cannot be funded through regular police budgets. Some police executives have been pleasantly surprised at the amount of support emanating from that the business community. Corporations have offered classroom space and have offered training for police supervisors, managers, and executives when they had space in their employees' classes. Corporations have loaned instructors to teach courses such as communication skills, management principles, and leadership skills.

Similarly, mutually beneficial partnerships can be forged with local universities. Like corporations, they sometimes have space and instructors available at little or no cost. Many college professors are happy to work with the departments, and experience has shown that their fees are often significantly lower than the rates of professional training consultants. Remember, the subjects do not need to be policing but instead can include such programs as corporate risk analysis, budgeting, communications, management, supervision, and many of the forensic science subjects.



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Use of Technology: Agencies should explore the possibilities of reducing training costs through increased use of technology. Police agencies have been slow to explore the use of e-learning methods for police training out of concern for the costs involved and fear that the essence of training may be lost without a classroom setting. Once the initial outlay for hardware has been made, the administration of online and distance learning can be cost effective ways of implementing training in a large agency. E-learning may not be appropriate for all training or even most training programs, but certain courses can be easily adapted to e-learning methods.

Available technology can record the time an officer spends online, maintain training records, stream in videos, allow for testing, and offer simulated training exercises. Online courses can help to ease strain on patrol operations by allowing officers to take courses at varied times. An officer can be brought in for training while other officers cover his or her sector for the hour he or she is participating in training. Courses broadcast by satellite can allow officers in locations throughout the city to participate in training without the costs of travel time from assigned site to a training facility that could be in another area of the city. Additionally, the cost of producing and distributing videotapes to the various police precincts and districts can be eliminated by offering the training video through the department's intranet system. There is not space in this article to fully discuss all the ways that technology can be used in training, but executives and managers are encouraged to invite vendors to the agency to exhibit their products. Many corporations will donate software and hardware to a large agency just to get into the market. Just know that the objective is to solicit business from other agencies by showing that an agency is using their product.

Training on All Shifts: Training should not be viewed as a day-shift operation. Offering in-service training during at least two patrol shifts will allow officers to take training during their assigned shifts. In some departments, union concessions do not allow managers to change an officer's schedule without advance notice of as much as 30 days. Training officers on their assigned shifts could help eliminate potential union problems. Training on the evening shift will allow the use of adjunct instructors who work day jobs. Less space is needed because the facility used during the day shift could also be used during the evening shift.

#### Risk Management and Liability

Good risk management involves keeping the knowledge and skills of the department's personnel current. Police agencies have been slow to embrace risk management. Too many wait to be sued or to be threatened with other court action before instituting preventive measures to reduce agency risk. It is not enough to provide drivers training, defensive tactics training, and firearms training to recruits. In-service personnel must receive annual or periodic refresher training on these and other topics such as sexual harassment. The training director must see him or herself as a risk manager for the department.

The training director should meet regularly with the agency's risk manager (if one is assigned) and with legal staff to review areas of agency liability. The outcomes of these meetings should be used to develop training program to reduce agency liability. For example, if the agency is incurring unreasonable liability around damaged or destroyed vehicles, additional drivers training may be initiated.

Every police executive should be knowledgeable with regard to the major areas of liability for his or her agency. Most executives are aware of liability issues related to use of force, especially the use of firearms. Media stories on police shootings and related lawsuits and settlements underscore this liability. Citizen groups appear at public hearings to complain about police shootings and the costs to the city both in terms of human and financial capital.

Despite the potential liability of firearms misuse, some agencies do not enforce firearm re-qualification requirements. In one large police agency, only about half of its police officers were reporting to the range for re-qualification as required by agency policy. An agency executive has not satisfied his or her responsibility by merely issuing a policy. Measures must be in place to enforce the policy and to discipline those who violate the policy. The training director should be required to submit periodic reports concerning re-qualification.

The challenges of urban policing require more than target proficiency. A suspect is seldom, if ever, a stationary target. In-service training on firearms must include realistic targets, judgment and decision-making training. Officers must know not only know how to shoot but when to shoot.

Besides firearms liability issues, there are other liability issues that have training implications such as vehicular collisions, false arrest, wrongful death due to factors besides firearms usage, out-of-policy police pursuits, illegal searches and seizures, sexual harassment, discrimination, negligent hiring, and improper or inadequate training. Divisions of the agency responsible for maintaining databases on these issues should be required to pass along data

to the training director. The director should be required to report on training program revisions needed to address these concerns. The revisions could be individualized training program plans for persons with accumulated or egregious offenses or agency-wide training programs to address issues that are universal throughout the department.

Another area of liability that is often overlooked during in-service training is related to off-duty actions. Officers are trained on the rules relating to off-duty behavior during recruit training, but they are seldom refreshed after that. A quick review of disciplinary records in any department will show that a large number of the infractions are committed off duty. A more in-depth review may reveal areas of necessary training.

Training must be provided on the appropriate use of equipment such as Tasers, batons, pepper spray, canine units, and video equipment. The training must be more expansive than simply how to use the equipment. Like firearms training, it must include training on the circumstances under which the equipment should be used. Inappropriate use of dogs or any department equipment can result in liability for the department.

#### Smart Management

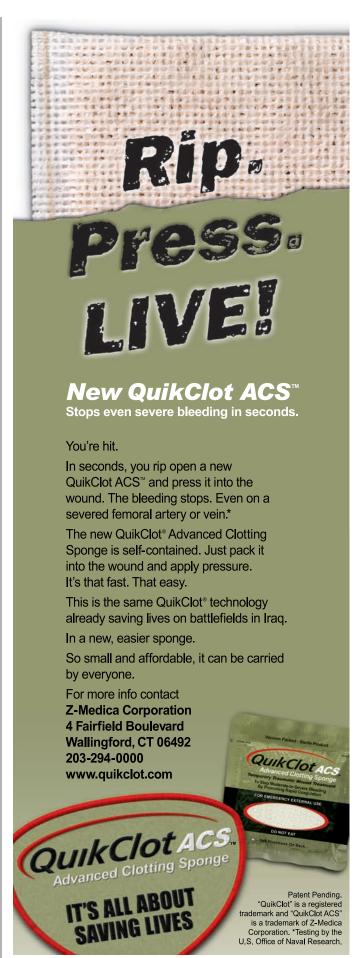
The purpose of training is to meet the needs of the departments. In order to accomplish this goal the management of the entire process must be carefully established and validated. It will take planning, research, internal and external assets to manage today's police training needs.

Planning and Research: Training academies should not be placed on automatic pilot and expected to produce quality officers and keep veteran personnel proficient without planning and research. New courses should not solely be the product of a crisis. Strategic planning and research should be institutionalized and made a part of an agency's standard operating procedures. Needs assessment surveys should be conducted periodically with everyone in the agency being invited to participate. If the survey results are implemented, more personnel will participate and the training division is more likely to get buy-in for the training pro-

Internal Management: Staff development seminars with training and nontraining staff in attendance can help upgrade the skills of the training staff. Officers assigned to training should periodically be assigned out to patrol functions to get a more realistic view of current issues and challenges confronting street officers. A department-wide training committee composed of persons representing the major divisions of the agency and the various ranks within the agency should set the training agenda for in-service training. The training director should take the leadership in identifying areas of training needs and deficiencies, but the selection of the courses offered should have input from persons outside the training division.

External Support: Training staff should be encouraged to participate in national training conferences and professional organizations. Professional conferences offer an opportunity to network with their counterparts from other agencies and to view new products from the vendors exhibiting at the conferences. Staff should be encouraged to read professional publications to learn about new research and innovations. Review programs successfully executed in other agencies for possible implementation, duplication, or modification. �

<sup>&</sup>lt;sup>3</sup>Every state has a form of a peace officer standards and training (POST) commission. Information about them is available on the Web site of the International Association of Directors of Law Enforcement Standards and Training (IADLEST) at



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<sup>&</sup>lt;sup>1</sup>U.S. Department of Justice, Bureau of Justice Statistics, State and Local Law Enforcement Training Academies, 2002 (Washington, D.C.: 2005): iii, 2.

<sup>&</sup>lt;sup>2</sup>U.S. Department of Justice, Bureau of Justice Statistics, State and Local Law Enforcement Training Academies, 2002, 5.

# Distance Learning: Is It the Answer to Your Department's Training Needs



Training is vital to the success of individual police officers and their departments. The better trained the officers, the more successful the department. Every department has certain training mandates that must be met yearly. But to be successful most often it is necessary to go beyond the minimum requirements and provide training in various fields. How can the training be accomplished effectively and economically? Often, there is little time in the schedule to pull officers off the street or away from investigations for additional training sessions, let alone send them away for the training program. Budget constraints are always a major concern.

Technology has developed new tools and delivery systems that make training more easily available. Distance learning is a technology being used in many environments. Could the distance learning option be a viable option for a police department? There is no easy answer to this question because every department has different needs and resources. To help the chief make this decision, this article provides information about distance learning concepts and provides questions chief executives should ask.

#### How to Begin

Although quality training is no longer limited to a classroom setting or books and handouts and distance learning is a valid option consideration by most organizations, deciding which distance learning option is right for the department and officers is not all that easy. Now there are six different distance learning techniques available. There are three important questions to consider when evaluating any distance learning options:

- What are the training needs of the department?
- What tools and capabilities are available?
- Who needs the training?

Training Needs: The objective is to determine what minimum training needs are not being met and what additional training would be desirable. Once the type of training is identified, then it is necessary to consider if the training is suitable through a distance learning program.

Properly designed distance learning programs can teach, for the most part, nonphysical skill techniques. On the whole, if it can be taught in a classroom, it can be taught by distance learning programs.

Without question there are certain training activities can only occur in a specialized class or by practical exercise. Sometimes this specialized training is only available a few times a year at a few locations. If that is the case, then distance learning courses are probably not available; however, in some instances distance learning materials may exist that will help prepare the officer for the specialized training to ensure the most benefit is derived.

Availability: Does the department have access to trainers on staff or by contract? Lacking regular access to trainers increases the value of distance learning as an option. Does the department have, or can it obtain, the necessary equipment and programs for distance learning sessions? At the least the department will need to provide a study area and a computer with high-speed Internet access.

Who Needs the Training: The next step is determining who in the department needs the training. For most part, the police department training is invested in line operational personnel who tend to be younger than the supervisory and command staff. Typically, younger people are more comfortable using computers for training sessions. They spent their lives with technology, and their first choice for information is often computers and the Internet. Regardless of age, judge the merits of distance learning technology based on the preferences of those who need the training: would they prefer to listen to a lecture, read a book, or use a computer? Most importantly, it must be determined that the desirable skills are transferable through a distance learning program.

Training younger officers can be a challenge. They do not learn the same way people did just a decade ago. They do not spend their time or look up information in the same way. Young people want the access and answers now and they want to be actively involved in the process.

They enjoy sports video games that allow them to control the players, manage the team, and call the plays. If a basketball player in real life doesn't pass the ball enough, the game-player can improve his game by changing the electronic player tactics. The video game, the computer, and the Internet have empowered this age group. They tend to be bored if they have to read about techniques and case studies. Today, training is all about interacting with information and people using technology.

#### What Is Distance Learning?

Distance learning is a method of training that does not require people to be physically present in the same room as the instructor. People may use written materials such as books and workbooks or videos, audiotapes, and CD-ROMs or courses on the Internet to learn. Contact with the instructor in some way is important. Grading of papers and tests can be done by stamped mail, fax, e-mail, the Internet, or videoconferencing over broadband network connections. Distance learning falls into five main categories:

Course on CD-ROM: A course delivered on a CD requires an officer to have the CD and a computer with a CD-ROM drive. Only one officer can use a CD at a time. The course may be customized and use complex graphics because there is no real download time (see the Quick Reference sidebar for a definition of the term). Some type of software may be needed. An educational downside it that there is no good way to ask questions, provide feedback, or check progress.

Home Study or Correspondence Course: With correspondence courses the officer can control the study time and progress; there is no instructor present when the officer uses printed materials or a CD-ROM. A test given at a designated facility is often required upon completion of the correspondence course study material. There is little interaction with the instructor. Records are based on tests and papers submitted to the instructor for grading.

Internet or Online Training: Webbased courses are available for users whose computers have Internet access. Interactive elements and customized sections can be incorporated in a course. The officer may control study time or the course may be available only at specific times. Records may be kept automatically by the system presenting the course online.

Video: A course can be recorded on a videotape or DVD. This type of course may require attendance at a designated meeting place for a supervised presentation. The proctor may answer questions after the video. One or more officers are trained at the same time. The proctor records attendance and any test results.

Webinar: This is a seminar, workshop, or lecture similar to a classroom presentation presented over the Internet. It may allow for live information exchange and a question-and-answer session. It may feel familiar to the users because it transmits a live classroom-style presentation, it just happens to be over the Internet.

One practical side of distance learning that uses computer technology is location, and location creates flexibility. Training is not limited to a classroom that may be downstairs or across the country.



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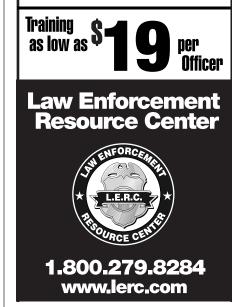
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An officer can take a course at a desk in the department during a designated part of a shift, or at home on their own time, or in an assigned area as long as a computer and Internet access are available.

Security is also an important consideration. Law enforcement uses sensitive information and techniques that should not be available to the public. When using commercially available training offered on the Internet, be sure to ask about security and access. A system should require a user name and password to access any courses or materials. If an officer or department pays for a course online, the credit card information should be secure as well. If an officer has to type in personal identity information for registration, the system should have good security to protect the information.

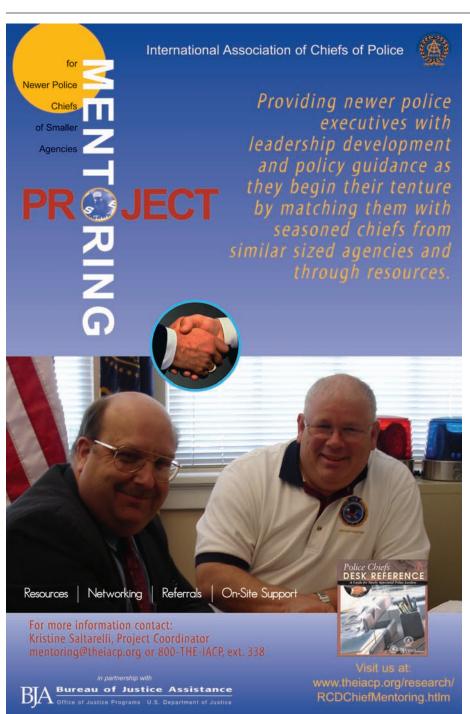
#### E-learning: A Growing Trend

There is a growing trend called e-learning, or training online. It is fast becoming the standard for distance learning. So it is important to look at the benefits and pitfalls of this method in detail.

Advantages of Training Online: Online training has several important advantages that serve several policing needs including documentation of the training, a testing component to establish successful completion of the training, retention of information, and cost effectiveness.

- Tracking: Timing and login systems can track who is doing the training as well as the officer's progress through a course.
- Control: An officer can take an Internet course anytime, anywhere, and he or she can control the pace of the training. This control empowers the individual, sharpens concentration, and increases the effectiveness of a course.
- Consistency: The course content is always the same. It does not depend on the health or ability of the presenter. It is quick and easy to update ensuring that training is contemporary.
- Positive Learning Environment: An officer makes the decision about when and where to do the training without the affecting factors found in a live classroom setting such as room temperature, hard chairs, long hours, difficult-to-read slides or worries about personal schedules and deadlines.
- Interactivity: Studies show that an individual learns and retains more information when involved in the learning process, as opposed to sitting and passively listening to a presenter. (Types of interactivity are listed further on in this article).
- Up-to-Date: The information can be updated with ease, enabling an officer to keep current about changes in the law or procedures.
- Immediate Training: A new officer or an officer with a new assignment can be trained quickly without the handicap of waiting for a scheduled classroom training session meeting.
- Cost-Savings: An officer can stay in the jurisdiction and avoid travel expenses. While there may be fees associated with the e-learning program, it is usually less than the registration fees for classroom sessions and does not involve travel time and associated expenses.
- In-Service Credit: An e-learning course has the elements for training certification including a student tracking system, course content for evaluation and testing procedure to assess the learning accomplished. If the proper authority approves the course, an officer can receive required in-service credit.

Pitfalls of Training Online: E-learning is not without its pitfalls; rather, it is a learning tool that can serve a department in certain situations.



- Content Quality: Accreditation of the online training courses is an important consideration. Carefully evaluate the material and make sure it meets the training standard set by the state's peace officer standards and training commission. The Internet has empowered anyone to design a training program and offer it to departments. Content of e-learning programs must be valid and reliable.
- Video and Audio Production Quality: The proliferation of video recorders and digital cameras has also bought about widespread amateur production of educational material. While well meaning, these unskilled productions can be distracting in an educational environment when the quality is unprofessional. Simply setting a camera up in the back of a room to record a live session does not meet today's sophisticated viewers' expectations of a well-produced presentation.
- Networking: Perhaps the greatest drawback to e-learning is that an officer works directly and individually with an online course so there is no opportunity for personal interaction with other officers. The exchange of information, experiences, and problem solving has been hallmark of intra-agency training.
- Download Time: Students become impatient if the transfer of information (the lesson) is not fast. It is essential that the computer equipment and the Internet connection be high speed and have the capacity to handle a large volume of data and graphics. Fast Internet connections now are DSL and cable lines. The dial-up line is slow and will limit the type of information accessed.
- Contact with Instructor: If an officer has a question, an e-mail or instant message system is needed. This interaction with the instructor may not be immediate as the officer may be studying on the midnight shift or weekends.

The most important factor is that an online training system must fit the department's needs. A well-designed system can provide officers and the department training supervisor the ability to do many things, but too much capability can destroy a training program. If a system claims to do everything, look at the way it will fit the needs and operation of the department.

For example, the capacity to exchange e-mail or to post messages with other students can be beneficial, but if someone has to slog through 200 e-mails to glean some nuggets of information, it may be a waste of time and discouraging to the student. If the instructor uses a bulletin board to answer questions, an officer could spend many minutes searching for a response to just their question. If the instructor answers "Yes, Jerry, you have the right idea!" students will have to spend more time looking for Jerry's right idea.

#### Interactivity

Courses presented online often use different types of interactivity that can bring the training alive. Here are some samples that have proven effective:

• Fast Facts: Fast facts are links to information relevant to the course material but may interrupt the content flow. It can be a definition of a word, an audio clip, a video clip, or a pertinent quotation.

 Case Studies: The best way to learn something is to do it yourself. Role-playing and breakout sessions are popular and effective teaching methods. In an interactive case study, a person can try things, make mistakes, and take time to consider the options of what to do next. This exercise allows an officer to work through a situation such as "You Take the Case." An officer can decide how to handle the case based on available information at certain stages, and then see what the actual investigating officer did and why.

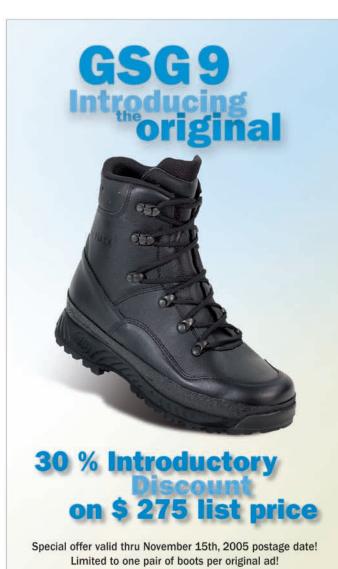


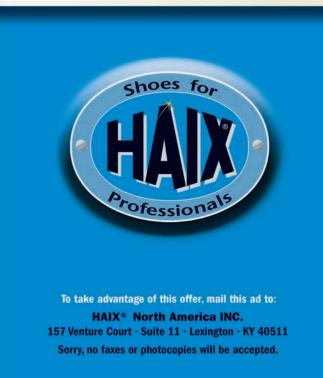
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#### Quick Reference: Distance Learning Terms Including Advantages and Pitfalls

**Chat Room:** real-time communication between any number of users usually using text; similar to instant messaging, but everyone can see every comment posted

**Advantage:** officers can network, discuss information, and share experience

**Pitfall:** discussion can wander to unrelated topics, become unprofessional, or ramble

**Download Time:** the time it takes to transfer information from the Internet to the computer

Advantage: a fast Internet connection like DSL or cable will transfer information quickly and give you access to large files, complicated graphics and capabilities

**Pitfall:** a slow connection like dial-up will limit the types of information that can be accessed and may raise user's impatience and frustration levels

**E-mail**: a method of sending and receiving messages over the Internet

Advantage: officer can send a question or comment any-

**Pitfall:** response is not always immediate and the number of messages can be overwhelming

Games (Edutainment): simulations used by the military and others to help people understand situations; some simulations are graphics-intensive, others use only word descriptions

**Advantage:** as with role-playing, officers can experience a situation, test responses and get immediate feedback **Pitfall:** simulations can be expensive, and may require special equipment

Instant Messaging (IM): real-time text communication between an instructor and officer over the Internet **Advantage:** officers communicate directly with the instructor or add a question to the Q&A session as they do during a live class without leaving the jurisdiction **Pitfall:** live sessions are offered only at specific times

**Interactive Online Course System:** a training system that works completely on the Internet; usually offers a way for officers to buy, take a course, take a test with immediate scoring, do an evaluation, and print out a certificate of completion on the Internet

Advantage: access to a complete training experience anytime fits an individual officer's schedule, and training records created automatically and stored for supervisor

**Pitfall:** not a live classroom situation and there is no direct supervision unless there is a proctor for the training session

#### Quick Reference: Distance Learning Terms Including Advantages and Pitfalls (Continued)

**Interactivity:** active involvement with course material by the officer

**Advantage:** a person can manipulate the material to meet individual learning needs and be directly involved in the process to raise interest and effectiveness

Pitfall: download time may be longer than plain information pages, and the cost of interactive programs may be higher

Message Board (or E-mail): a list of comments and questions from a group of people on the Internet, and all participants see the whole list

**Advantage:** officers can ask questions and make comments as the thoughts occur to them

Pitfall: people may face dozens or hundreds of messages to find important points if comments are no more sophisticated than "Good idea!" or "I don't agree"

Pages of Information: basic pages of information written in HTML, a technical language of the Internet

Advantage: printed information is accessible anytime from any computer with Internet access

Pitfall: allows for no action or involvement on the part of the officer

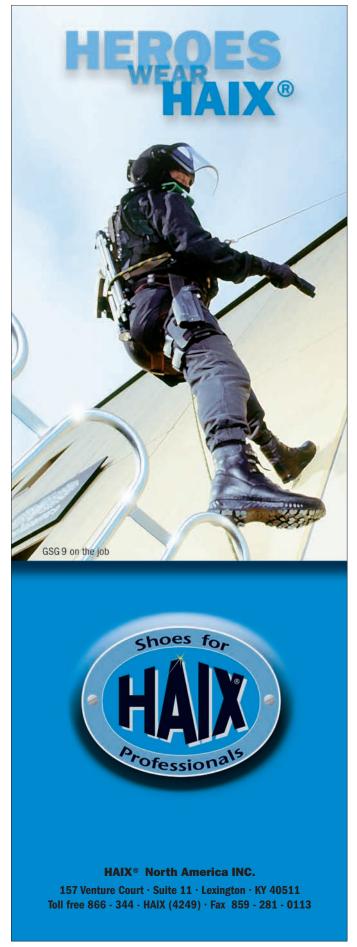
Webcast or Netcast (Web-based broadcast): a video or audio one-way transmission, live or recorded, using the Internet **Advantage**: similar to a live classroom experience Pitfall: does not usually allow for interaction between the instructor and officers

Web-Hosted Program or Service: capability available only through an Internet connection

**Advantage:** a program does not live on your computer or network; no one in the department needs to learn or maintain the program; upgrades are often automatic Pitfall: your department does not own the program, although all user records and data for your department do; additional or specialized hardware or software is needed to use the program

Webinar (Web-Based Seminar): a seminar or panel discussion presented over the Internet that can be recorded Advantage: it can reach a large audience with a live presentation and offers all the benefits of an instructor-led class without officers leaving a jurisdiction or incurring travel

**Pitfall:** poor quality production or a slow download can interfere with the training process



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- How-To Experiences: This exercise takes a person through the different steps of a
  procedure or process. It is a step-by-step instructional "booklet" within a course.
  The officer controls the progress. An officer can learn the approaches, lines of questioning, and legal requirements for specific situations as recommended by the experts. A printed version can give the officer a reference for specific types of future investigations.
- Interactive Review: A content review can reinforce the material like a quiz. It is also an opportunity for a self-test to prepare for an examination or real-life situation.
- Practice Exercise: People learn by doing, especially in a safe environment. This exercise works for multiple-choice questions, such as which law applies, so an officer is actively involved in the learning process. A practice exercise is flexible: it may contain only one problem or an entire practice test.
- Read Aloud: For those who would rather skim the printed material as someone narrates, a course can be read aloud if desired, when an audio track is activated. Readaloud can be recorded in any language.

#### Putting Distance Learning to Work

A department should established realistic expectations for a distance learning program and distance learning should not be the only training method available to officers. Distance learning sessions can easily augment and enhance a training program but certain subjects require hands-on training or require a live-instructor environment. A good way to determine if a distance learning program will work is by answering the following questions:

A "yes" to six or more of these questions means distance learning an option for the de-

1 Does your jurisdiction cover a large area or is it difficult to bring every- one in for one training session?	OYes	O No
2 Is it difficult to fill in for officers who are in a training session?	OYes	O No
3 Are in-house training trainers and supervisors unavailable?	OYes	O No
4 Does the department have appropriate high speed Internet access?	OYes	O No
5 Can officers do training online at home?	OYes	O No
6 Is the budget for outside training and travel strained?	OYes	O No
7 Do officers learn when they are actively involved with the material presented and must apply it in simulated situations?	OYes	O No
8 Do officers need updated information quickly?	OYes	O No
9 Does the department need an accurate record of training for each officer?	OYes	O No
10 Do officers have to fulfill an inservice requirement?	OYes	O No

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1	Does your jurisdiction cover a large area or is it difficult to bring everyone in for one training session?	OYes	O No
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9	Does the department need an accurate record of training for each officer?	OYes	O No
10	Do officers have to fulfill an inservice requirement?	OYes	O No

partment's training program and it should be given careful consideration for augmenting the current training effort.

#### Selecting the Program Providers

There are many organizations, including highly regarded colleges and universities, providing distance learning programs today. The local department can use the following questions to assess the ability of each program to meet its needs.

- Does program provider allow for access to the instructor by e-mail, message board, or other methods?
- How will the record keeping for the program be handled? Does the training system have an automatic record keeping system or does the department need to have someone on staff to handle the records?
- What software is currently available? Does a distance learning method require additional equipment or soft-

- ware and does the cost fit into the department's budget?
- Is technical support available from the provider? Is there anyone who could help answer questions about the training system?
- Does the department require testing as a component of training? If so, how is it handled? Does the distance learning provider include appropriate testing with the system?
- Do the officers to receive a certificate for completed courses?
- Is the course approved for in-service credit by the state training commission or some other accreditation body?
- · How are the training sessions recorded and verified?
- Is there a substantial investment in time, product, and cost of personnel to set up the system for use by the officers? While some start-up costs and time expenditure is to be expected, if it is overwhelming then the return on the investment may be questioned.

It is recommended that before investing completely into a system a trial run or test of the distance learning package be undertaken prior to bringing it into the department. This test will also establish the department's comfort level with the program as well as determining the level of effectiveness for the department's training effort.

Law enforcement faces an avalanche of information that officers need. Distance learning can help manage time, training, and information. Experience has shown it can save the department money and keep officers current on rule and law changes as well as effective investigation and interrogation techniques. Properly planned as a part of the training effort, distance learning's flexibility can benefit the officers and the communities they serve. �



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This program is designed for individuals who are inexperienced in performing background investigations or the veteran seeking to brush up on the latest techniques in conducting quality pre-employment background investigations. The seminar will focus ion conducting pre-employment background investigations within law enforcement, security, corrections or government organizations. Past behavior is a tremendous indicator of future performance. The course will focus on the importance of conducting thorough and legally defensi-ble character investigations. Topics will focus upon: (1) Federal and State laws applicable to background investigations; (2) Conducting legal interviews and obtaining the truth from deceptive applicants; (3)
Developing resources to obtain information regarding the applicant pool; (4) ADA legal compliance and its impact on Medical background investigations; (5) Conducting "out of state" background investigation; (6) Conducting interviews with spouses, neighbors references and co-workers; etc. (7) Obtaining credit history information. (8) Understand the legal liability associated with negligent hiring practices

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REMINDER: We cancel or confirm training classes 21 days prior to the start of the event to facilitate travel arrangements. PLEASE register early so we have an accurate count.

To register or for more information on these or any other courses, call the IACP Training Division at 1-800-THE-IACP, or check out our Web site at http://www.theiacp.org.

This posting of new member applications is published pursuant to the provisions of the IACP Constitution & Rules, Article II, Section 2(c). If any active member in good standing objects to any application, written notice of the objection must be submitted to the executive director within 60 days of publication. The application in question shall then be submitted to the Executive Committee and shall require the affirmative vote of two-thirds of the members of that committee for admission of the applicant.

This listing also serves as a supplement to the IACP 2002-2003 Membership Directory.

\*Associate Members

All other listings are active members.

#### **BAHAMAS**

Nassau-\*Barr, Dencle, Sergeant, Royal Bahamas Police Force, East St, PO Box N458, 242 302-8014,

E-mail: barr255@hotmail.com

-Bassett, Melisande S, Corporal, Royal Bahamas Police Force, PO Box N458, E-mail:

bassettm@rbpf.gov.bs

- -\*Deveaux, Audrey E, Sergeant, Royal Bahamas Police Force, PO Box N458, 242 364-8996, Fax: 242 364-1818, E-mail: deveaux704@hotmail.com
- -Evans, Morey, Asst Superintendent, Royal Bahamas Police Force, Cable Beach Police Station, PO Box 4458, 242 327-8800, Fax: 242 327-8807
- -Ferguson, Franklyn, Police Corporal, Royal Bahamas Police Force, E Hill St, 242 302-8411
- -\*Gaitor, Tiffany, Constable, Royal Bahamas Police Force, East St PO Box N458, 242 364-8996, Fax: 242 364-1717, E-mail: tippy445@hotmail.com
- -McCoy, Camalo K, Corporal, Royal Bahamas Police Force, East St PO Box N458, 242 364-8996, Fax: 242 364-1717
- -Rahming, Anton G, Corporal, Royal Bahamas Police Force, East St Hill, PO Box N458, 242 502-9946, E-mail: smoothtones@hotmail.com, Web: www.rbpf.org
- \*Romer, Kimbler M, Sergeant, Royal Bahamas Police Force, East St, 242 302-8484, Fax: 242 322-7034, E-mail:
- romerk@hotmail.com -\*Seymour, Melinda S, Constable, Royal Bahamas Police
- Force, East St #2, 242 377-8391, Fax: 242 377-6193, E-mail: spicesonly@hotmail.com
- -Strachan, Kesna K, Corporal, Royal Bahamas Police Force, East St, PO Box N458, 242 324-7524, E-mail: ankes172@batelnet.bs
- \*Zancolla, Maria E, Sergeant, Royal Bahamas Police Force, East St #1, N-458, 242 393-7714, Fax: 242 393-3418, E-mail: santosze2003@yahoo.com

#### **BRAZIL**

Brasilia—Camargo, Flavio L, Colonel/Deputy General Cmdr, Policia Militar do Distrito Federal, SAISO Sector Policial Sul QCG, Palacio Tiradentes, 70610 200, 5561 34452558, Fax: 5561 34451356, E-mail: chefe.em@pmdf.df.gov.br, Web: www.pmdf.df.gov.br

#### **CANADA**

#### **British Columbia**

Victoria—Laur, Darren, Acting Inspector, Victoria Police Dept, 850 Caledonia Ave, V8T 5J8, 250 995-7654, E-mail: laurd@police.victoria.bc.ca, Web: www.victoriapolice.org

-Naughton, Bill, Deputy Chief of Police, Victoria Police Dept, 850 Caledonia Ave, V8T 5J8, 250 995-7389, Fax: 250 384-1362, E-mail: bill.naughton@police.victoria.bc.ca, Web: www.victoriapolice.org

Cambridge—Larkin, Bryan M, Inspector, Waterloo Regional Police Service, 200 Maple Grove Rd, N3H 5M1, 519 653-7700, Fax: 519 650-8551, E-mail: bryan.larkin@wrps.on.ca, Web: www.wrps.on.ca

Orillia-MacDonald, Ken, Superintendent, Ontario Provincial Police, 777 Memorial Ave, L3V 7V3, 705 329-6052, Fax: 705 329-6050, E-mail: kenneth.macdonald@jus.gov.on.ca

-Skelding, Nora M, Superintendent Hwy Safety Div, Ontario Provincial Police, 777 Memorial Ave, L3V 7V3, 905 841-5777, E-mail: nora.skelding@jus.gov.on.ca

#### Quebec

Montreal-\*Auclair, Robert, Coordinator of Police Services, Cree Regional Authority, 277 Duke St Ste 102, H3C 2M2, 514 861-5837, Fax: 514 861-0760,

E-mail: robert@cra.qc.ca, Web: www.gcc.ca

–Latulippe, Jocelyn, Inspector, Surete Du Quebec, 1701 Parthenais, H2K 3S7, 514 598-4700, Fax: 514 598-4480, E-mail: j ocelyn.latulippe@surete.qc.ca

#### CHAD

N'Djamena-Mallah, Mahamat G, Secretary General, Ministry of Public Safety

#### **DOMINICAN REPUBLIC**

Santo Domingo-Fernandez, Jose S, Major General Director AMET, Policia Nacional Dominicana, Expreso V Centenario Esq, San Martin, 809 685-1438, Fax: 809 686-6766, E-mail: fernandezfadul@hotmail.com

#### **EL SALVADOR**

San Salvador—Avila, Rodrigo , Vicem de Seg Ciudadana, Policia Nacional Civil de El Salvador, 9a Calle Pte y 15 Av Nte, Centro de Gobierno, 503 22214014, Fax: 503 22712484, E-mail: rodrigo.avila@gobernadion.gob.sv

-Vigil Recinos, Jaime F, Director General, Academia Nacional de Seguridad Publica, Av Melvin Jones Fte a Parque, Sn Martin Sta Tecla, 25 1941, E-mail: vigiljosue@yahoo.com, Web: www.ansp.gob.sv

#### **GERMANY**

Koeln-Doerrenberg, Dirk, Director, Bundesamt Fuer Verfassungsschutz, Merianstrasse 100, D-50765, 202 298-4382, Fax: 202 298-4307, E-mail: dirk.doerrenberg@diplo.de, Web: www.verfassungsschutz.de

#### INDIA

Andhra Pradesh-John Diwakar, Alexander D, Sub Inspector of Police, Andhra Pradesh Police, Rural Police Station Nirmal, Adilabad District, 91 8734242213, Fax: 91 8734242518

-Raghuchander, Durisety D, Sub Inspector of Police, Andhra Pradesh Police, Rural Police Station Nirmal, Adilabad District, 91 8734242533. Fax: 91 8734242518

-Tajuddin Ahmed, Mohammed, Inspector of Police, Andhra Pradesh Police, Mandamarry Adilabad, 504231, 91 8736220173, Fax: 91 8735222018, E-mail: tajtayyaba@yahoo.com

#### ISRAEL

Tel-Aviv-\*Yakim, Aharon, Managing Director, A Yakim Ltd, 8 Karl Neter, PO Box 65253, 61651, E-mail: yakim@ayakim.com

#### **JAMAICA**

Kingston—Grant, Novelette , Asst Commissioner, Jamaica Constabulary Force, 101-105 Old Hope Rd, 876 978-3371, E-mail: pnovelg@yahoo.com

#### MALI

Bamako-Diallo, Yacouba, Director General, Mali National Police

#### MOROCCO

Rabat—Badda, Mohammed, Police Controller General, Morocco National Police

#### **NEW ZEALAND**

Wellington-Ronald, Campbell B, Superintendent, New Zealand Police, Office of the Commissioner, PO Box 3017, E-mail: cam.ronald@police.govt.nz, Web: www.picp.org

#### **NIGER**

Niamey-Moumouni, Amadou, Police Director, Niger Police Dept

#### **NIGERIA**

Abuja—Adeoye, Olafimihan A, Chief Superintendent of Police, Nigeria Police Force, Force Hqs B Dept Operations, Louis Edet House, 234 8033415589, Fax: 234 92343958, E-mail: fimihanadeoye@yahoo.com

- -Aloysius, Okorie C, Commissioner of Police, Nigeria Police Force, Louis Edet House Shehu, Shagari Way, 23480 37217361
- \*Bwacha, Emmanuel, House Honorable Member, National Assembly Abuja, Nass Complex 3 Arms Zone, 23480 33112559
- -Ehindero, Sunday G, Inspector General of Police, Nigeria Police Force, Louis Edet House Shehu, Shagari Way Area II
- \*Ibe, Emmanuel C, Special Assistant, Police Service Commission, Federal Secretariat Central, District, 234 94131729, Fax: 234 95236510
- -Muri, Umar M, Chief Superintendent of Police, Nigeria Police Force, Force Hqs Louis Edet House, Central Area, 23480 33018835, E-mail: fildausi@yahoo.com

Ibadan—Anike, Okunola T, Asst Superintedent of Police, Nigeria Police Force, NW 6/9 Afonta Dugbe, E-mail: titilolaanike@yahoo.com

Illorin—Amiengheme, Andrew, Chief Superintendent of Police, Kwara State Police Command, E-mail: andy2pol@yahoo.com

Jalingo-Atama, Chris C, Superintendent of Police, Nigeria Police Force, D Dept State Hgs, Taraba, 23480 38098738

-Okoh, Peter O, Chief Superintendent of Police, Nigeria Police Force, State Criminal Inves Dept, State Police Hqs, 23480 36155233

Lafia—Zarewa, Mohammed H, Commissioner of Police, Nigeria Police Force, A Dept State Hqs, Nasarawa State, 234 47221507 Lagos—Anuniru, Emmanuel, Commissioner of Police, Nigeria

- Police Force, CIB Force Hqs Anex, Moloney St, 234 90412167 -Garyba, Ali, Superintendent of Police, Nigeria Police Force, Port Authority Police, 26128 Marina, 234 8033029444
- -Ismaila Oon, Daniel S, Director, National Drug Law Enforcement Agency, 4 Shaw Rd PMB 40004 Falomo, Ikoyi, 234 12670366, Fax: 234 12693850, E-mail: danielshaga@hyperla.com
- -Odwong, Emmanuel E, Chief Superintendent of Police, Nigeria Police Force, Police Hospital Falomo, Ikoyi

Maiduguri-Ajakaiye, Ade A, Commissioner of Police, Nigeria Police Force, Police Headquarters, Borno State, 23480 33041320

Port Harcourt-lyotoru, Miebaka, Esq, Asst Superintendent of Police, Nigeria Police Force, Police Mobile Force 19 PH, 234 803310398, E-mail: miyotoru@yahoo.com

#### NORWAY

Oslo—Halvorsen, Hans , Deputy Police Commissioner, Oslo Police Dept, Pb 8101 Dep, N-0032, 472 2669530, E-mail: hans.halvorsen@politiet.no

#### **PHILIPPINES**

Pasay City—Asuncion, Domingo M, Jr, Police Senior Inspector, Philippine National Police, NAIA Complex, 632 9284309

Quezon City-Soriano, Fe C, Police Chief Inspector, Philippine National Police DILG, Hqs Camp Crame, 632 7224104, Fax: 632 4159190

#### SENEGAL

Dakar-Boye, Mamadou, Chief Sea Land Air Frontiers, Border Police Senegal,

#### **SWEDEN**

Jonkoping-\*Lofquist, Goran, Technical Manager, Sensys Traffic AB, PO Box 2174, 55002, 4636 342980, Fax: 4636 125699, E-mail: goran.lofquist@sensystraffic.se

Stockholm—Radner, Eva, Asst Commissioner, Swedish National Police Board, Box 12256, 12256, 468 401-9004, E-mail: eva.arestad-radner@skane.polisen.se

-Wardig, Par L, Section Head, Swedish National Police Board, Hantverkargatan 25, 10226, 46 84019560, Fax: 46 86514546, E-mail: par.wardig@rps.police.se

#### **SWITZERLAND**

Zurich—\*Gentilesca, Bruno, Detecitve Sergeant, Zurich City Police, Bahnhofquai 3, E-mail: bruno.gentilesca@stp.stzh.ch

#### **TONGA**

Nuku'alofa—Kolokihakaufisi, Sinilau, Police Commander, Tonga Police Force, Police Headquarters, Mauikisikisi Rd, 676 23318, Fax: 676 23036, E-mail: polcomdr@kalianet.to

#### UKRAINE

Kiev-Pliuta, Petro, Chief of State Security Admin, Kiev State Security Admin

Yarema, Vitaliy G, Chief of Police, Kiev Police

#### UNITED KINGDOM

#### England

Oxfordshire-Pryke, William F, Chief Constable, Civil Nuclear Constabulary, F6 Culham Science Centre, Abingdon, OX14 3DB, 44 1235466760, Fax: 44 1235466766, E-mail: bill.pryke@cnc.police.uk, Web: www.cnc.police.uk

#### **UNITED STATES**

#### Alabama

Andalusia—Williams, Wilbur W, Chief of Police, Andalusia Police Dept, PO Box 429, 36420, 334 222-8274, Fax: 334 222-1122, E-mail: wilbur.williams@andalusiapolice.com

Hoover—Rector, Dennis G, Captain, Hoover Police Dept, 100 Municipal Dr, 35216, 205 739-7224, E-mail: rectord@ci.hoover.al.us

Montgomery—McCall, Hugh B, Captain, AL Dept of Public Safety, PO Box 1511, 36102-1511, 334 242-4428, Fax: 334 353-9885, E-mail: hmccall@dps.state.al.us

Apache Junction-McDonald, Terry A, Chief of Police, Apache Junction Police Dept, 300 E Superstition Blvd, 85219, 480 982-8260, Fax: 480 424-5480

Phoenix-McCort, Michael C, Asst Chief of Police, Phoenix Police Dept, 620 W Washington St, 85003, 602 262-6747, Fax: 602 495-0356, E-mail: michael.mccort@phoenix.gov

-Stewart, Terry L, Chief of Investigations, Maricopa Co Attorney's Office, 301 W Jefferson, 85003, 602 506-8370, Fax: 602 506-3116, E-mail: stewartt@mcao.maricopa.gov,

Web: www.maricopaattorney.org

-\*Thomas, Andrew P, County Attorney, Maricopa Co Attorney's Office, 301 W Jefferson Ste 800, 85003, 602 506-1260, Fax: 602 506-8102, E-mail: thomasa@mcao.maricopa.gov

Tucson—Hunter, Ken G, Lieutenant, AZ Dept of Public Safety, 6868 S Plumer, 85706, 520 547-8701, Fax: 520 547-8777, E-mail: khunter@azdps.gov

-Kidd, Clayton A, Captain, Tucson Police Dept, 270 S Stone, 85701, 520 791-5328, Fax: 520 791-5425,

E-mail: ckidd1@ci.tucson.az.us

-Klein, Brett, Captain, Tucson Police Dept, 270 S Stone, 85701, 520 791-4441, Fax: 520 791-5491, E-mail: brett.klein@tucsonaz.gov, Web: www.cityoftucson.org/police

Little Rock—Spriggs, Max A, Captain, Little Rock Police Dept, 700 W Markham, 72201, 501 918-3903, E-mail: mspriggs@littlerock.org

#### Armed Forces-America

APO—\*Gosselin, Donald S, Police Advisor, US Embassy Panama, Unit 0945 NAS, 34002, E-mail: gosselinds@state.gov

#### **Armed Forces-Europe**

APO-Brown, Todd, Regional Security Officer, US Dept of State/DiplomaticSecurity Svc, PSC 74 Box 3, 09718, E-mail: browntj1@state.gov

-Varri, Marc L, Legal Attache, FBI, PSC 61 Box 0001, 09642, 349 15872350, Fax: 349 15872353, E-mail: marc.varri@ic.fbi.gov

#### Armed Forces-Pacific

APO-Johnson, Dennis M, Chief of Police, Kwajalein Police Dept. US Army Kwaialein Atoll, PO Box 3398, 96555, 805 355-9045. Fax: 805 355-1074, E-mail: ennis.johnson@kpd.osaka.smdc.army.mil

Arcadia—Gioia, Eugene P, Captain, Arcadia Police Dept, 250 W Huntington Dr, 91007, 626 574-5180, Fax: 626 447-6581, E-mail: ggioia@ci.arcadia.ca.us

Garden Grove-Ellsworth, Dennis M, Lieutenant, Garden Grove Police Dept, 11301 Acacia Pkwy, 92840, 714 741-5867, Fax: 714 741-5765, E-mail: dennise@garden-grove.org

-Sanders, Steve, Lieutenant, Garden Grove Police Dept, 11301 Acacia Pkwy, 92840, 714 741-5886, Fax: 714 741-5955, E-mail: steves@ci.garden-grove.ca.us

La Palma—Enright, James K, Captain, La Palma Police Dept, 7792 Walker, 90623, 714 690-3382, Fax: 714 523-7351, E-mail: jenright@cityoflapalma.org

Lake Elsinore-Fetherolf, Louis H, PhD, Chief of Police, Lake Elsinore Police Dept, 383 Limited Ave, 92530, 951 245-3300, Fax: 951 245-3311, E-mail: lfethero@rc-lawnet.org

Los Angeles—\*Alvarado, Lillian L, Detective Supervisor, Los Angeles Police Dept, 303 S Union Ave, 90017, 213 207-2055, Fax: 213 207-2108, E-mail: 26994@lapd.lacity.org

-Frank, Horace , Captain, Los Angeles Police Dept, 145 W 108th St, 90061, 213 276-2411, Fax: 213 972-7811, E-mail: 25958@lapd.lacity.org

-MacArthur, Sandy Jo, Captain, Los Angeles Police Dept, 150 N Los Angeles St, 90012, 213 485-3204, E-mail: 22472@lapd.lacity.org -\*Malinowski, Sean W, Sergeant/Chief's Aide, Los Angeles Police Dept, 150 N Los Angeles St, 90012, 213 485-3204,

E-mail: 30959@lapd.lacity.org Oakland—Dunbar, Peter, Deputy Chief of Police, Oakland Police Dept, 455 Seventh St, 94607, 510 238-3074, Fax: 510 238-2251, E-mail: pdunbar@oaklandnet.com, Web: www.oaklandpolice.com

 Israel, Jeffrey H. Captain, Oakland Police Dept. 455 Seventh St, 94607, 510 238-3330, Fax: 510 238-2251,

E-mail: jisrael@oaklandnet.com

-Tucker, Wayne H, Chief of Police, Oakland Police Dept, 455 Seventh St, 94607, 510 238-3366, Fax: 510 238-2251, E-mail: wtucker@oaklandnet.com, Web: www.oaklandnet.com

Pittsburg—\*Fardella, AJ, II, Director, Aegix Solutions LLC, 209 Havenwood Cir, 94565-7363, 925 457 0770, Fax: 925 458 5330, E-mail: aj@fardella.com, Web: www.aegixsolutions.com

Redwood City-\*Blum, Richard H, Criminologist, San Mateo Co Sheriff's Dept, 400 County Center, 94003, E-mail: profblum@hotmail.com

Rialto—Hornsby, Tommy E, Lieutenant, San Bernardino Co Sheriff's Dept, 1776 Miro Way, 92376, 909 356-3800, Fax: 909 356-3867, E-mail: thornsby@sbcsd.org

Sacramento—Bray, Michael A, Lieutenant, Sacramento Police Dept, 5770 Freeport Blvd, 95822, 916 433-0652, Fax: 916 433-0530, E-mail: mbray@pd.cityofsacramento.org, Web: www.sacpd.org

-Santiago, Maxie, Asst Chief, CA Hwy Patrol, 2555 First Ave, 95818, 916 657-7194, Fax: 916 657-7324, E-mail: msantiago@chp.ca.gov

Simi Valley-Johnson, William S, Lieutenant, Simi Valley Police Dept, 3901 Alamo St, 93063, 805 583-6914, Fax: 805 583-6201, E-mail: sjohnson@simivalley.org

Whittier—\*Alex, Bernard C, Chief of Police, Whittier College Dept of Campus Security, 13406 Philadelphia St, 90608, 562 907-4295, Fax: 562 907-4961, E-mail: balex@whittier.edu, Web: www.whittier.edu

Black Hawk-Stone, Diane J, Acting Chief of Police/Lt, Black Hawk Police Dept, 221 Church St PO Box 17, 80422, 303 582-2264, Fax: 303 582-2263, E-mail: dstone@cityofblackhawk.org, Web: www.cityofblackhawk.org

Colorado Springs-Breister, Joseph D, Bureau Chief, El Paso Co Sheriff's Office, 210 S Tejon St, 80903, 719 520-7256, Fax: 719 520-7259. E-mail: iosephbreister@elpasoco.com. Web: www.elpasoco.com/sheriff

-Grayson, James R, Commander, El Paso Co Sheriff's Office, 210 S Tejon St, 80903, 719 520-7172, Fax: 719 520-7259, E-mail: jamesgrayson@elpasoco.com, Web: www.elpasoco.com/sheriff

-Moore, Ken E, Commander, El Paso Co Sheriff's Office, 210 S Tejon St, 80903, 719 520-7278, Fax: 719 520-7259, E-mail: kenmoore@elpasoco.com, Web: www.elpasoco.com/sheriff

Glendale—Gross, Michael G, Lieutenant, Glendale Police Dept, 950 S Birch St, 80246, 303 639-4322, Fax: 303 757-3264, E-mail: mgross@glendale.co.us, Web: www.glendale.co.us

Grand Junction-Smith, Troy B, Captain, Thornton Police Department Grand Junction Police Dept, 625 Ute Ave, 81301, 970 244-3563, Fax: 970 244-3799, E-mail: troys@gjcity.org, Web: ww.gjcity.org

Greenwood Village—\*Corbitt, CR, Detective Sergeant, Greenwood Village Police Dept, 6060 S Quebec St, 80111, 303 486-8218, Fax: 303 694-5050, E-mail: rcorbitt@greenwoodvillage.com

Bethel-Dickinson, Richard A, Lieutenant, Bethel Police Dept, PO Box 142, 49 Plumtrees Rd, 06801, 203 743-5500, Fax: 203 748-1333, E-mail: rdickins@leo.gov

Meriden—\*Milslagle, Glenn M, Sergeant, Meriden Police Dept, 50 W Main St, 06451, 203 630-6215, Fax: 203 630-6270

#### **District of Columbia**

Washington-\*Alarcon, Raul, Special Agent, ATF/Justice, 650 Massachusetts Ave NW, Rm 6450, 20226, 202 927-8894, Fax: 202 927-1302, E-mail: raul.alarcon@atf.gov, Web: www.atf.gov

\*Baicar, Bruce J, Program Executive, Dept of Homeland Security, S&T SED, 1120 Vermont Ave NW, 20005, 202 254-5615, E-mail: bruce.baicar@dhs.gov

-Banocy, Jeff, Deputy Chief, US Secret Service, 950 H St NW, 20223, 202 406-7462

-Barnes, Jerald H, Regional Security Officer, US Dept of State/Diplomatic Security Svc, 8320 Abuja PI, 20521-8320

-Bolcar, Keith, Special Asst to EAD, FBI, 935 Pennsylvania Ave NW, Rm 7116, 20535, 202 324-6110, Fax: 202 324-1464, E-mail: keith.bolcar@ic.fbi.gov

\*Boylan, Scott P, Director, General Electric Co, 1299 Pennsylvania Ave NW, 20004, 202 637-4227, Fax: 202 637-4011, E-mail: scott.boylan@ge.com, Web: www.ge.com

—\*Cleveland, Wayne E, Program Manager, US Dept of State/Diplomatic Security Svc, DS/T/ATA SA-11B, 20522-0111, 571 226-9729, Fax: 571 226-9752, E-mail: clevelandwe@state.gov

-\*Coleman, Durrick T, Special Agent, ATF/Justice, 650 Massachusetts Ave NW, 20226, 202 927-1267, Fax: 202 927-1302, E-mail: durrick.coleman@atf.gov, Web: www.atf.gov

 Desmond, William J, Associate Administrator, National Nuclear Security Administration, 1000 Independence Ave SW, 20585, 202 586-8900, Fax: 202 586-4440, E-mail: william.desmond@nnsa.doe.gov

-\*Eicher, Michael J, Soecial Agent, US Dept of State/Diplomatic Security Syc. DS/T/ATA SA11B 20522-0111 202 647-6573 Fax: 202 647-1833, E-mail: eichermj2@state.gov

-Harris, Gregory P, Chief of Staff, ATF/Justice, 650 Massachusetts Ave NW, 20226, 202 927-8700, Fax: 202 927-8876, E-mail: gregory.harris@atf.gov, Web: www.atf.gov

-Holley, Gregory , Deputy Inspector General, Dept of Treasury IG/Tax Administration, 1125 15th St NW Rm 700A, 20005, 202 927-7360, E-mail: gregory.holley@tigta.treas.gov

Joswiak, Scott, Deputy Chief, US Secret Service, 950 H St NW, 20223, 202 406-7462

 Lee, Michael, Special Agent in Charge, US Secret Service, 950 H St NW, 20223, 202 406-5721

-Leonard, Patrick, Regional Security Officer, US Dept of State/Diplomatic Security Svc, 2410 N'Djamena Pl, 20521-2410

Lorenko, Oleksandr , Embassy Investigator, American Embassy Kiev, 5850 Kiev PI, 20521-5850

-\*McCants, Marshall, Protection Service, Pentagon Force Protection Agency, 9000 Defense Pentagon, 20301-9000, 703 602-1804, Fax: 703 602-1810, E-mail: mccantsm@pfpa.mil, Web: www.pfpa.mil

-Morris, Alan D, Inspector, US Capitol Police, 119 D St NE, 20510, 202 224-4161, Fax: 202 228-8005, E-mail: alan\_morris@cap-police.senate.gov

-Nelson, Mickey, Special Agent in Charge, US Secret Service, 950 H St NW, 20223, 202 757-1212

-Nutwell, George M, Regional Security Officer, US Dept of State/Diplomatic Security Svc, 5850 Kiev PI, 20521-5850

Pagano, Bruce, Chief, US Secret Service, 950 H St NW, 20223, 202 406-5725

-\*Precker, Stephen, G&H International Services Inc, 1747 Pennsylvania Ave NW, Ste 400, 20006, 202 955-9517, Fax: 202 955-5550. E-mail: sprecker@ghinternational.com

-Tirevold, Robert W, Dep Dir Security Forces/Col, HQ USAF/XOS-F, 1340 Air Force Pentagon, 20330-1340, 703 693-5413, Fax: 703 693-5341, E-mail: robert.tirevold@pentagon.af.mil

#### Florida

Coral Springs—Nicorvo, Richard H, Captain, Coral Springs Police Dept, 2801 Coral Springs Dr, 33065, 954 346-1233, Fax: 954 346-1798, E-mail: rhn@coralsprings.org, Web: www.coralsprings.org

Fort Lauderdale—Coffey, John R, Special Agent Supervisor, FL Dept of Law Enforcement, 1475 NW 62nd St Ste 203, 33309, 954 958-5413, Fax: 954 958-5441, E-mail: johncoffey@fdle.state.fl.us

 Gulotta-Powers, Teresa M, Asst Special Agent in Charge, US Dept of Justice OIG, 3800 Inverrary Blvd Ste 312, 33319, 954 535-2859, E-mail: teresa.m.gulotta-powers@usdoj.gov

Largo-\*Mackin, Frank, Sergeant, Pinellas Co Sheriff's Office, 10750 Ulmerton Rd, 33778, 727 582-6328, Fax: 727 582-6769, E-mail: fmackin@pcsonet.com

-Norcum, Beverly A, Corporal, Pinellas Co Sheriff's Office, 10750 Ulmerton Rd, 33778, 727 582-6461, E-mail: bnorcum@pc-

Merritt Island-Waller, Douglas S, Commander, Brevard Co Sheriff's Office, 2575 N Courtenay Pkwy, 32953, 321 454-7061, Fax: 321 449-4768. E-mail:

douglas.waller@bcso.us, Web: www.brevardsheriff.com

Miami-Ennis, Thomas A, Commander, Miccosukee Tribal Police Dept, PO Box 440021, 33144, 305 223-1600, Fax: 305 925-2581, E-mail: sergeantennis@gmail.com

-\*McGugan, Curt, Officer, Virginia Gardens Police Dept, 6498 NW 38 Terr, 33166, 305 871-3141,

E-mail: cmcgugan@vgpd.com, Web: www.vgpd.com

-Pharo, Christina, US Marshal, US Marshals Service, 301 N Miami Ave Ste 205, 33128, 305 536-5346, Fax: 305 536-5907, E-mail: christina.pharo@usdoj.gov

Miami Springs-Goode, Bruce D, Senior Special Agent, FL East Coast Railway Police, PO Box 660630, 7300 NW 69th Ave, 33266, 305 889-5637, Fax: 305 889-5639, E-mail: bgoode@feci.com

Orlando-\*Lewis, Kenneth J, Manager, Orange Co Sheriff's Office, PO Box 1440, 32803-1440, 407 254-7060, Fax: 407 254-7066, E-mail: ken.lewis@ocfl.net

-Stucker, Ronald R, Chief, Orange Co Sheriff's Office, 2500 W Colonial Dr, 32804, 407 254-7220, Fax: 407 254-7255, E-mail: ron.stucker@ocfl.net

Palm Bay-Muldoon, Douglas F, Deputy Chief of Police, Palm Bay Police Dept, 130 Malabar Rd SE, 32907, 321 952-3460, E-mail: muldod@pbfl.org

-Nungesser, Lynne M, Deputy Chief of Police, Palm Bay Police Dept, 130 Malabar Rd SE, 32907, 321 952-3464, E-mail: nungel@palmbayflorida.org

Palmetto—\*Colthorpe, Russell A, Director Automated Enforcement, Peek Traffic Corp, 2511 Corporate Way, 34221, 941 845-1335, Fax: 941 365-0837, E-mail: rcolthorpe@quixotecorp.com, Web: www.peek-traffic.com

Pensacola—\*Godwin, Terry J, Systems Engineer, CTS America Inc, 270 N Palafox St, 32502, 850 429-0082, Fax: 850 429-0522, E-mail: terry.godwin@gmail.com, Web: www.cts-america.com

—\*Kennon, Scott A. Regional Business Manager. CTS America Inc. 270 N Palafox St. 32502, 877 762-7826. E-mail: scott.kennon@cts-america.com,

Web: www.cts-america.com

Sarasota—\*Lavarello, Curtis S, Executive Director, School Safety Advocacy Council, 4114 Central Sarasota Pkwy, #1125, 34238, 941 232-4633, Fax: 941 918-8231, E-mail: resourcer@aol.com, Web: www.schoolsafety911.com

Starke—Smith, Gordon, Chief of Police, Starke Police Dept, 830 Edwards Rd, 32091, 904 964-5400, Fax: 904 964-8038, E-mail: starkepd@cji.net

Tallahassee—Leinhauser, Louis J, Asst Director/Lt Colonel, FL Ofc of Agricultural Law Enforcement, 2005 Apalachee Pkwy Ste 222, 32301, 850 245-1300, Fax: 850 245-1330,

E-mail: leinhal@doacs.state.fl.us, Web: www.fl-aglaw.com

Tallahassee—Liford, Alvis D, Director/Colonel, FL Ofc of Agricultural Law Enforcement, 2005 Analachee Pkwy Ste 222, 32301, 850. 245-3700, Fax: 850 245-1330, E-mail: lifordd@doacs.state.fl.us, Web: www.fl-aglaw.com

Titusville—Lewis, Michael J, Chief Deputy, Brevard Co Sheriff's Office, 700 Park Ave, 32780, 321 264-5202, Fax: 321 264-5360, E-mail: mike.lewis@bcso.us, Web: www.brevardsheriff.com

Virginia Gardens—Chohonis, James P, Chief of Police, Virginia Gardens Police Dept, 6498 NW 38 Terr, 33166, 305 871-3141, Fax: 305 871-7174, E-mail: jchohonis@vgpd.com, Web: www.vgpd.com

#### Georgia

Alpharetta—Lagerbloom, Chris, Administrative Commander, Alpharetta Police Dept, 2565 Old Milton Pkwy, 30004, 678 297-6312, Fax: 678 267-6311, E-mail: clagerbloom@alpharetta.ga.us, Web: www.alpharetta.ga.us

-\*Pierce, James , Sr Dir Business Development, L-3 Communications, 1355 Bluegrass Lakes Pkwy, 30004, 770 752-5482, E-mail: jim.pierce@l-3com.com

Atlanta-Byers, James, Special Agent in Charge, US Secret Service, 401 W Peachtree St, Ste 2900, 30308, 404 331-6111

—Dalton, Valerie S, Lieutenant, Atlanta Police Dept, 675 Ponce de Leon Ave, 30302, 404 906-0126, Fax: 404 802-1907, E-mail: vdalton@atlantapd.org

\*Williams, Gregory K, Director of International Ops, The Coca-Cola Co, PO Box 1734, 30301, 404 676-3286, Fax: 404 676-8086, E-mail: grewilliams@na.ko.com

Glynco—Ray, Robert E, Deputy Assistant Director, FLETC, 1331 Chapel Crossing Rd, 31524, 912 554-4473, Fax: 912 267-2805, E-mail: robert.ray@dhs.gov, Web: www.fletc.gov

Savannah—Branson, Larry W, Captain, Savannah-Chatham Metro Police Dept, PO Box 8032, 201 Habersham St, 31401, 912 651-6931, Fax: 912 525-1549, E-mail: larry.branson@comcast.net

-McBurney, Paul D, Captain, Savannah/Chatham Metro Police, 201 Habersham St, 31401, 912 651-6650, E-mail: paul\_mcburney@savannahga.gov

#### Idaho

Boise—\*Bruce, James R, Psychologist, Psychology Services PLLC, 1120 N Garden St, 83706, 208 345-1414, Fax: 208 345-4010, E-mail: psychserve@wwdb.org

Addison—Babyar, William P, Deputy Chief of Police, Addison Police Dept, 3 Friendship Plaza, 60101, 630 693-7906, Fax: 630 543-1069, E-mail: bbabyar@addison-il.org

McCook-Wolfe, Frank L, Chief of Police, McCook Police Dept, 5000 S Glencoe, 60525-1503, 708 447-1231, Fax: 708 447-1420, E-mail: fwolfe@villageofmccook.org, Web: www.villageofmccook.org

Morton Grove-Erickson, Mark, Deputy Chief of Police, Morton Grove Police Dept, 6101 Capulina, 60053, 847 470-5225, Fax: 847 965-3647, E-mail: merickson@mortongroveil.org

River Grove—\*Hagearty, James C, II, Criminal Justice Instructor, Triton College Criminal Justice Admin, 2000 Fifth Ave, Mail Drop I-109, 60171-1995, 630 858-4598, E-mail: hagearty@sbcglobal.net

Western Springs—Dayhoff, David D, Lieutenant, Western Springs Police Dept, 740 Hillgrove Ave, 60558, 708 246-8540, Fax: 708 246-3609, E-mail: ddayhoff@wsprings.com, Web: www.wsprings.com

Woodridge-Boehm, Kenneth E, Jr, Deputy Chief of Police, Woodridge Police Dept, 1 Plaza Dr, 60517, 630 719-4737, Fax: 630 719-9266, E-mail: mboehm@vil.woodridge.il.us

Indianapolis—Humbles, Herman D, Deputy Chief of Police, Marion Co Sheriff's Dept, 40 S Alabama St, 46204, 317 231-8292, Fax: 317 231-8286, E-mail: shh0529@indygov.org

Johnston-Nichols, Douglas B, Chief of Police, Johnston Police Dept, 6221 Merle Hay Rd Box 410, 50131-0410, 515 278-2345, Fax: 515 278-8239, E-mail: dnichols@police.ci.johnston.ia.us

Windsor Heights-McDaniel, Dennis, Captain, Windsor Heights Police Dept, 1133 66th St, 50311, 515 277-4453, Fax: 515 271-8160, E-mail: dmcdaniel@windsorheights.org, Web: www.windsorheights.org

Fort Scott—Davis, Jeff, Chief of Police, Fort Scott Police Dept, 1604 S National, 66701, 620 223-1700, Fax: 620 223-8110, E-mail: jdavis@fscity.org

Louisville—Cobb, James , Special Agent in Charge, US Secret Service, 600 Martin Luther King Jr PI, 40202, 502 582-5171

Madisonville-Johnson, Bobby L, Chief of Police, Madisonville Police Dept, 99 E Center St, 42431, 270 821-1720, Fax: 270 824-2115, E-mail: bjohnson@madisonvillepd.com,

Web: www.madisonvillepd.com

#### Louisiana

DeRidder—\*Herford, Mark V, Chief Detective, Beauregard Parish Sheriff's Office, PO Box 370, 412 Mayeaux Dr, 70634, 337 463-3282, Fax: 337 463-2125, E-mail: mherford@bpsheriff.com

New Orleans—\*Baxter, Alan H, Professor, Tulane Univ, 125 Gibson Hall, 70111, 520 457-2425, Fax: 520 457-2444, E-mail: alanbaxter@outdrs.net

West Monroe—Chappell, Cecil B, Major, West Monroe Police Dept, 2301 N Seventh St, 71291, 318 396-0440, Fax: 318 397-2219, E-mail: bchappell@westmonroe.com,

Web: www.ci.west-monroe.la.us/police/westmonr

Andrews AFB—\*Black, Nicole L, Special Agent, AFOSI, 1535 Command Dr Rm CD208, 20716, 240 857-1902, Fax: 240 857-1913, E-mail: nicole.black@ogn.af.mil

Baltimore—Barnes, Cleveland A, Jr, Colonel, Univ of MD-Baltimore Police, 214 N Pine St, 21201, 410 706-3403, Fax: 410 706-0952, E-mail: cbarnes@police.umaryland.edu

 Lugo, Edwin, Special Agent in Charge, US Secret Service, 100 S Charles St 11th Fl, 21201, 443 263-1999

Cheltenham-\*Wade, Gary A, Lead/Chief Pursuit Instructor, FLETC, 9000 Commo Rd, 20623, 301 877-8339, Fax: 301 877-8304, E-mail: gary.wade@dhs.gov

Fort Meade—McGee, Charles E, Chief of Police, DES Fort Meade Police, 6619 Mapes Ave, 20755, 301 677-6606, E-mail: mcgeecha@hotmail.com,

Web: charles.mcgee@emh1.ftmeade.army.mil

Havre De Grace-Walter, Teresa, Chief of Police, Havre De Grace Police Dept, 715 Pennington Ave, 21078, 410 939-2121, Fax: 410 933-2641, E-mail: twalter@havredegracemd.com

Millersville-Teare, James, Deputy Chief of Police/Captain, Anne Arundel Co Police Dept, 8495 Veterans Hwy, 21108, 410 222-3028, Fax: 410 987-9167, E-mail: p90858@aacounty.org, Web: www.aacounty.org

Rockville—Reynolds, Luther T, Captain, Montgomery Co Police Dept, 2350 Research Blvd, 20850, 240 773-5006, Fax: 240 773-5007, E-mail: luther.reynolds@montgomerycountymd.gov

Severna Park—\*Georgo, Chuck, CTO, Center for Strategic Management, 821 W Benfield Rd, 21146, 410 903-6289, Fax: 877 281-5153, E-mail: chuck@csmweb.com, Web: www.csmweb.com

Timonium-\*Hunt, Terry L, Jr, Executive Director, Law Enf Assistance Connection Inc, 12105 Tullamore Ct Ste 104, 21093, 410 561-4703, Fax: 410 561-9806, E-mail: leacinc@aol.com

Wheaton-\*Callaway, Joe R, Chief of Operations, Montgomery Co Wheaton Urban District, 2424 Reedie Dr, 20902, 240 777-8124, Fax: 240 777-8110,

E-mail: joe.callaway@montgomerymd.gov

#### Massachusetts

Aquinnah—Belain, Randhi P, Chief of Police, Aquinnah Police Dept, 67 State Rd, 02535, 508 645-2313, Fax: 508 645-2316, E-mail: aquinnahpd@adelphia.net, Web: www.aquinnahpolice.us

Boston-Martin, James, Deputy Director, Dept of Homeland Security ICE, JFK Federal Bldg Govt Ctr, 02203, 617 565-1634, Fax: 617 565-1570, E-mail: jim.martin@dhs.gov

Hampden—Farnsworth, Jeff W, Chief of Police, Hampden Police Dept, 625 Main St, 01036, 413 566-8011, Fax: 413 566-5118, E-mail: hampdenpolice@charter.net

Leicester—Sluckis, Andrew J, Chief of Police, Leicester Police Dept, 1037 Main St, 01524, 508 892-7010, Fax: 508 892-7012, E-mail: sluckisa@leicesterma.org

#### Michigan

Detroit—\*Bir. Cynthia A. PhD. Associate Professor, Wayne State Univ, 818 W Hancock, 48201, 313 577-3830, Fax: 313 577-8333, E-mail: cbir@wayne.edu

-Brown, Ricky R, Lieutenant, Detroit Police Dept, 1300 Beaubien, Rm 550, 48226, 313 596-2361, Fax: 313 596-6338, E-mail: brownr308@dpdhq.ci.detroit.mi.us

-Godbee, Ralph L, Jr, Deputy Chief of Police, Detroit Police Dept, 11631 Mount Elliott Ct, Eastern Operations Bureau, 48212, 313 596-1452, Fax: 313 596-1466,

E-mail: godbeer597@dpdhq.ci.detroit.mi.us, Web: www.ci.detroit.mi.us

—Jackson, Claudia B, Commander, Detroit Police Dept, 1300 Beaubien Rm #550, 48226, 313 596-2341, E-mail: bardenc808@dpdhq.ci.detroit.mi.us

-Lyons, Marshall N, Commander, Detroit Police Dept, 1300 Beaubien, 48226, 313 596-2035, E-mail: lyonsm681@dpdhq.ci.detroit.mi.us

-\*Wilhelm, Marianne, PhD, Research Associate, Wayne State Univ, 818 W Hancock, 48201, 313 577-8883, Fax: 313 577-8333, E-mail: mwilhelm@wayne.edu

East Lansing—\*Michelsen, Christopher J, Program Specialist, MSU Criminal Justice, 560 Baker Hall, 441 Baker Hall, 48824, 517 355-6649, Fax: 517 432-1787, E-mail: michel21@msu.edu

Walker-Craymer, Daniel P, Lieutenant, Walker Police Dept, 4343 Remembrance Rd NW, 49534, 616 453-5441, Fax: 616 791-6811, E-mail: dcraymer@ci.walker.mi.us, Web: www.ci.walker.mi.us

-Dyke, Steven J, Deputy Chief of Police, Walker Police Dept, 4343 Remembrance Rd NW, 49534, 616 791-6827, Fax: 616 791-6811, E-mail: sdyke@ci.walker.mi.us, Web: www.ci.walker.mi.us

#### Minnesota

Apple Valley—Rechtzigel, Jon H, Captain, Apple Valley Police Dept, 7100 147th St W, 55124, 952 953-2705, Fax: 952 953-2733, E-mail: jrechtzigel@ci.apple-valley.mn.us

-\*Shaw, Joe A, Sergeant, Apple Valley Police Dept, 7100 147th St W, 55124, 952 953-2768, Fax: 952 953-2757, E-mail: jshaw@ci.apple-valley.mn.us

Champlin-Schwarze, David J, Chief of Police, Champlin Police Dept, 11955 Champlin Dr, 55316, 763 421-2791, Fax: 763 421-4121, E-mail: dschwarze@ci.champlin.mn.us

St Paul-Daly, Kevin P, Asst Chief/Lt Colonel MN State Patrol, 444 Cedar St Ste 130, 55101-5130, 651 282-6400, Fax: 651 296-5937, E-mail: kevin.daly@state.mn.us

Independence-Heard, Jerry L, Major, Independence Poilice Dept, 223 N Memorial Dr, 64050, 816 325-7332, Fax: 816 325-7354,

E-mail: jheard@indepmo.org
Ladue—Wurm, Greg, Chief of Police, Ladue Police Dept, 9345 Clayton Rd, 63124, 314 993-1214, Fax: 314 432-3025, E-mail: gwurm@cityofladue-mo.gov St Louis—\*Wright, Barbara M, Executive Director, St Louis

Metropolitan Police Dept, 1200 Clark Ave, 63103, 314 444-5375, Fax: 314 444-5514, E-mail: bmwright@slmpd.org

Town & Country—Hoelzer, Gary A, Captain, Town & Country Police Dept, 1011 Municipal Center Dr, 63131, 314 432-4696, Fax: 314 432-4991, E-mail: hoelzerga@town-and-country.org

Libby-Coker, Clayton L, Chief of Police, Libby Police Dept, 605 Mineral Ave, 59923, 406 293-3343, Fax: 406 293-4090, E-mail: libbypd@frontiernet.net

#### Nebraska

Lincoln—Hobbs, Bill L, Major Admin Services, NE State Patrol, 1600 Nebraska Hwy 2, 68502, 402 479-4952, Fax: 402 479-4002, E-mail: bhobbs@nsp.state.ne.us

Omaha-LaCotti, Paul C, Jr, Special Agent in Charge, FBI, 10755 Burt St, 68114, 402 492-3808, Fax: 402 492-3899, E-mail: paul.lacotti@ic.fbi.gov

#### Nevada

Las Vegas-\*Hall, Deric A, Police Officer, Clark Co School District Police Dept, 818 Bridger Ave, 89101, 702 336-6539, E-mail: dh256@hotmail.com

-\*Hunt, Robert S, Police Officer, Clark Co School District Police Dept, 818 Bridger, 89104, 702 799-7830, E-mail: bobh176@hotmail.com

Reno—Esters, Constance S, Chief of Police, Dept of Veterans Affairs, 1000 Locust St, 89502, 775 328-1238, Fax: 775-337-2278, E-mail: constance.esters2@va.gov

#### **New Hampshire**

Concord—Avery, Randall K, Deputy Chief Enforcement, NH Liquor Commission, PO Box 1795, 03301, 603 271-3521, Fax: 603 271-3758, E-mail: ravery@liquor.state.nh.us, Web: www.state.nh.us/liquor

-Edwards, Eddie, Chief Enforcement, NH Liquor Commission, 10 Commercial St, 03301, 603 271-3524, Fax: 603 271-3758, E-mail: eedwards@liquor.state.nh.us, Web: www.state.nh.us/liquor

#### **New Jersey**

Burlington—Bellamy, Tommie O, Lieutenant, Burlington Twp Police Dept, 851 Old York Rd, 08016, 609 239-5864, Fax: 609 386-4840, E-mail: col22@comcast.net

-Maver, Wayne , Lieutenant, Burlington Twp Police, 851 Old York Rd, 08016, 609 239-5876, Fax: 609 386-8290, E-mail: mavers44@yahoo.com

-Sweeney, Richard J, Lieutenant, Burlington Twp Police Dept, 851 Old York Rd, 08016, 609 239-5865, Fax: 609 239-4895, E-mail: rsweeney37@yahoo.com

Cape May Court House-\*Sheets, Ralph E, Jr, Director of Public Safety, Cape May Co Board of Chosen Freeholders, 4 Moore Rd DN-101, 08210, 609 465-1065, Fax: 609 465-4434, E-mail: sheets@co.cape-may.nj.us

-\*Taylor, Robert L, County Prosecutor, Cape May Co Prosecutor's Office, 4 Moore Rd DN-110, 08210, 609 465-1165,

Fax: 609 465-4434, E-mail: rtaylor@cmcpros.net

Columbus—Sutphin, Sefton T, Jr, Captain Ret, Florence NJ, 206 Wagon Wheel Ln, 08022, 609 298-4478, E-mail: sutphin@indoproject.central.id.net

Morristown—O'Connor, David, Special Agent in Charge, US Secret Service, 34 Headquarters Plaza, 07960-3990, 973 656-4500

Mount Laurel—Howard, Daniel A, Lieutenant, Mount Laurel Police Dept, 100 Mount Laurel Rd, 08054, 856 234-1414, Fax: 856 439-9166, E-mail: dhoward@mountlaurelpd.org

Newark—Ebler, Kurt R, Deputy Chief of Police, Newark Police Dept, 31 Green St, 07102, 973 733-6007, Fax: 973 733-6255, E-mail: eblerk@ci.newark.nj.us

-Gagliano, Vincent , Deputy Chief of Police, Newark Police Dept, 31 Green St, 07102, 973 733-6007, Fax: 973 733-6255, E-mail: richardsond@ci.newark.nj.us

-Glenn, Derek A, Captain, Newark Police Dept, 31 Green St, 07102, 973 733-6009, Fax: 973 733-6255, E-mail: richardsond@ci.newark.nj.us

—Glover, Tracy S, Lieutenant, Newark Police Dept, 31 Green St, 07102, 973 733-7930, Fax: 973 733-3981, E-mail: t4g2b4u2@comcast.net

-MacPhee, Michele , Lieutenant, Newark Police Dept, 31 Green St, 07102, 973 733-3774, Fax: 973 424-4296, E-mail: mdm1892@aol.com

-\*Westry, Derrick E, Detective of Police, Newark Police Dept, 31 Green St, 07102, 973 733-6007, Fax: 973 733-6255, E-mail: westryd@ci.newark.nj.us

Paterson-Brown, Glenn L, Chief of Dept, Passaic Co Prosecutor's Office, 401 Grand St, 07505, 973 881-4894, Fax: 973 684-2793, E-mail: bfireInv1@aol.com, Web: gbrown@passaiccountynj.org

Ringwood—\*Bertsch, Gary C, Sergeant Traffic Bureau, Ringwood Police Dept, 60 Margaret King Ave, 07456, 973 475-7138, Fax: 973 962-7335, E-mail: gbertsch@ringwoodnj.net, Web: www.ringwoodpd.com

Trenton—\*Krom, Judith S, Dean, Thomas Edison State College, 101 State St W, 08608, 609 984-1130, Fax: 609 943-5225, E-mail: jkrom@tesc.edu, Web: www.tesc.edu

West Trenton—\*Papadeas, Dennis C, Sergeant, NJ State Police, PO Box 7068, 08628-0068, 609 882-2000, Fax: 609 530-1368, E-mail: lpp4910@gw.njsp.org

#### **New Mexico**

Albuquerque—\*Priem, Richard G, SAIC, 6200 Uptown Blvd Ste 300, 87110, 505 514-8955, Fax: 505 797-8560,

E-mail: rpriem@earthlink.net

-Reed, Bill, Captain Field Services, Bernalillo Co Sheriff's Dept, PO Box 25927, 87125-5927, 505 768-4338, Fax: 505 768-4055, E-mail: freed@bernco.gov

Bernalillo—\*Garcia, Enrique, Jr, Sergeant, Santa Ana Tribal Police, 02 Dove Rd, 87004, 505 867-9178, Fax: 505 867-9325, E-mail: officersa3@yahoo.com

Santa Fe-Ramirez, Jose A, Inspector, NM State Police, 4491 Cerrillos Rd, 87507, 505 827-9249, Fax: 505 827-3449, E-mail: jramirez@dps.state.nm.us, Web: www.dps.nm.org

Bronx—Joyce, Thomas R, Lieutenant, New York City Police Dept, Bronx Cold Case Squad, 3450 Kingsbridge Ave, 10463, 718 548-1251, Fax: 718 543-7434, E-mail: tj4186@aol.com

Carmel—\*Fisher, Todd T, First Sergeant, Putnam Co Sheriff's Dept, 3 County Center, 10512, 845 225-4300, Fax: 845 225-0471, E-mail: sfisher@pcsd.org

Catskill-Masse, Roger A, Chief of Police, Catskill Police Dept, 422 Main St, 12015, 518 943-2896, Fax: 518 943-9557, E-mail: rmass@catskillpolice.com

New York—Beahan, Gary J, Captain, MTA Police Dept, 345 Madison Ave, 10017, 212 340-2750, Fax: 914 271-1774, E-mail: gbeahan@mtapd.org

-Damora, Gerry V, Captain, MTA Police Dept, 345 Madison Ave, 10017, 718 876-8271

-Denmark, Timothy L, Captain, MTA Police Dept, 345 Madison Ave, 10017, 631 232-7190, Fax: 631 232-2754, E-mail: rdenmark@mtapd.org

Niagara Falls-DeBergalis, Joseph P, Jr, Senior Investigator, NY State Police, PO Box 1035, 14303-1035, 716 285-0300, Fax: 716 285-1222, E-mail: jdeberga@troopers.state.ny.us

White Plains-\*Gleeson, Martin G, Special Counsel, White Plains Dept of Public Safety, 77 S Lexington Ave, 10601, 914 422-6400, Fax: 914 422-6373, E-mail: mgleeson@ci.white-plains.ny.us, Web: www.citvofwhiteplains.com/

#### **North Carolina**

Belmont—Franklin, Charlie A, Captain, Belmont Police Dept, 201 Chronicle St, 28012, 704 829-4022, Fax: 704 829-4025, E-mail: cfranklinbpd@yahoo.com

Charlotte-Nelson, Russell, Special Agent in Charge, US Secret Service, 6301 Fairview Rd #400, 28210-3236, 704 442-8370 -Williams, Kenneth D, Deputy Chief of Police, Charlotte-

Mecklenburg Police Dept, 601 E Trade St, 28202, 704 432-0429, Fax: 704 336-5714, E-mail: kwilliams@cmpd.org Greensboro—Bigelow, Curtis W, Chief of Police, NC A&T State

Univ Police, 406 Laurel St Ward Hall, 27411, 336 256-0816, Fax: 336 334-7128, E-mail: bigelow@ncat.edu

Morehead City-Johnson, Elizabeth W, Chief of Police, Morehead City Police Dept, 202 S Eighth, 28557, 252 726-3131, Fax: 252 726-2528, E-mail: wrenn@bizec.rr.com, Web: www.moreheadcitypolicedepartment.com

Trent Woods-Hughes, Chip, Lieutenant, Trent Woods Police Dept, 912 Country Club Dr, 28562, 252 637-3030, E-mail: chiph@ureach.com, Web: www.trentwoodspd.org

-Register, Michael A, Chief of Police, Trent Woods Police Dept, 912 Country Club Dr, 28562, 252 637-3030, Fax: 252 637-7088, E-mail: maregister@earthlink.net, Web: www.trentwoodspd.org

Shaker Heights-Hammett, Steven, Captain, Shaker Heights Police Dept, 3355 Lee Rd, 44120, 216 491-1225, Fax: 216 491-1224

Broken Arrow-\*Lillard, Scott M, Sergeant, Broken Arrow Police Dept, 2302 S First PI, 74012, 918 451-8400, E-mail:

Guthrie—Devereaux, Damon R, Chief of Police, Guthrie Police Dept, 306 W Oklahoma, 73044, 405 282-3535, Fax: 405 282-0473, E-mail: damon@cityofguthrie.com

Oklahoma City-Fithen, Michael, Special Agent in Charge, US Secret Service, 4013 Northwest Expwy, 73116, 405 810-3000

Tahlequah-Vernon, Clint, Chief of Police, Northeastern State Univ, 607 N Grand GH-100, 74464, 918 931-7000, E-mail: vernon@nsuok.edu, Web: www.nsuok.edu

#### Oregon

Central Point—Newell, Charles A, Lieutenant, Central Point Police Dept, 155 S Second St, 97502, 541 664-5578, Fax: 541 664-2705, E-mail: chuckn@ci.central-point.or.us, Web: www.cp-pd.com

#### Pennsylvania

Doylestown—Logan, A Dean, Lieutenant, Doylestown Twp Police Dept, 425 Wells Rd, 18901, 215 348-4201, Fax: 215 230-0104, E-mail: dlogan@doylestownpa.org

Greensburg—Cole, Harvey, Captain, PA State Police, 100 N Westmoreland Ave, PO Box P, 15601-0436, 724 832-3288, Fax: 724 832-3276, E-mail: hacole@state.pa.us

Harrisburg-Margeson, Walter J, Lt/Director Planning Division, A State Police, 1800 Elmerton Ave, 17110, 717 772-4886, Fax: 717 772-1435, E-mail: wmargeson@state.pa.us

Philadelphia—Bandy, Tedescung L, Captain, PA State Police, 2201 Belmont Ave, 19131, 215 560-6078, Fax: 215 560-6223

Scranton—Graziano, Carl, Captain, Scranton Police Dept, 340 N Washington Ave, 18503, 570 348-4130, Fax: 570 348-4228

Tunkhannock—Roberts, Robert L, Chief of Police, Tunkhannock Borough Police Dept, 126 Warren St, 18657, 570 836-3369, Fax: 570 836-8018, E-mail: robertstbpd@yahoo.com

#### South Carolina

Conway—\*Wilks, Wilbert C, II, Trooper, SC Hwy Patrol, 4195 Hwy 701 N, 29526, 843 365-5001, E-mail: wilks@msn.com

Greenville—McLaughlin, Gary S, Captain, Greenville Police Dept, 4 McGee St, 29601, 864 467-5350, Fax: 864 467-5150, E-mail: mclaugg@greatergreenville.com, Web: www.greenvillepd.com

Lexington—Day, Stace B, Chief of Police, Lexington Police Dept, PO Box 397, 111 Maiden Ln, 29071, 803 359-6260, E-mail: sday@lexsc.com, Web: www.lexsc.com

Spartanburg—\*Eleazer, Hal, Director of Development, Milliken & Co, 920 Milliken Rd, 29303, E-mail: hal.eleazer@milliken.com

Dover—Wallace, Kimberly A, Chief of Police, Dover Police Dept, PO Box 447 625 Donelson Pkwy, 37058, 931 232-5907, Fax: 931 232-9528, E-mail: kimwallace@mchsi.com

Oak Ridge-\*Baylor, Vivian M, Oak Ridge National Laboratory, PO Box 2008 MS 6252, 37831, 865 576-5293, Fax: 865 574-8162, E-mail: baylorvm@ornl.gov, Web: www.ornl.gov/directorates/ns

Austin—\*Buchman, Kevin, Public Information Manager, Austin Police Dept, 715 E Eighth St, 78701, 512 974-5335, Fax: 512 974-6670, E-mail: kevin.buchman@ci.austin.tx.us

-Conner, Bradley A, Commander, Austin Police Dept, PO Box 689001, 78768-9001, 512 974-8125,

E-mail: bradley.conner@ci.austin.tx.us

-Corbett, John A, Chief of Police, Austin Community College, 9101 Tuscany Way, 78754, 512 223-1222, Fax: 512 223-1221, E-mail: jcorbett@austincc.edu, Web: www.austincc.edu/police

-Evans, Michael , Special Agent in Charge, US Secret Service, 2028 E Ben White Blvd, 78541, 512 851-9222

—Gil, Sonya, Lieutenant, Austin Police Dept, PO Box 689001, 78768-9001, 512 974-5164, E-mail: sonya.gil@ci.austin.tx.us

-McNeill, Duane, Commander, Austin Police Dept, 715 E Eighth St, 78701, 512 974-5201, Fax: 512 974-6653, E-mail: duane.mcneill@ci.austin.tx.us

-Nyert, Michael E, Commander, Austin Police Dept, PO Box 689001, 78768-9001, 512 974-5219, Fax: 512 974-5955, E-mail: michael.nyert@ci.austin.tx.us

-\*Weaver, Anna M, Purchasing Manager, Austin Police Dept, 715 E Eighth St. 78701, 512 974-5080, Fax: 512 974-5960. E-mail: anna.weaver@ci.austin.tx.us

Dallas—Smith, Christina, Lieutenant, Dallas Police Dept, 4230 W Illinois Ave, 75214, 214 670-7470, Fax: 214 670-7520, E-mail: cesmith99@sbcglobal.net, Web: www.dallaspolice.net

Denton—Langford, Scott A, Operations Captain, Denton Police Dept, 601 E Hickory Ste E, 76205, 940 349-7953, Fax: 940 349-7966, E-mail: scottlangford@charter.net, Web: scott.langford@cityofdenton.com

El Paso-Mora, Manuel E, Special Agent in Charge, FBI, 660 S Mesa Hills Ste 3000, 79912, 915 832-5023, Fax: 915 832-5028, E-mail: epfrontoffice@hotmail.com

-Whitten, Ellwood T, Deputy Chief of Police, El Paso Police Dept. 911 Raynor, 79903, 915 564-7304, Fax: 915 564-7320. E-mail: whittent@elpasotexas.gov

Fort Worth—Reflogal, Richard D, Captain, Fort Worth Police Dept, 350 W Belknap St, 76102, 817 378-1503, Fax: 817 378-1508, E-mail: richard.reflogal@fortworthgov.org

Houston-Elder, Robert, Asst Special Agent in Charge, ATF/Justice, 19355 Vantage Pkwy W #200, 77032, 281 372-2900, E-mail: robert.elder@atf.gov

Irving-Paris, David, Asst Chief of Police, Irving Police Dept, 305 N O'Connor, 75060, 972 721-2584, Fax: 972 721-2505, E-mail: dparis@ci.irving.tx.us, Web: www.irvingpd.com

Kerrville-Knight, David J, Captain, Kerrville Police Dept, 429 Sidney Baker, 78028, 830 792-2715, Fax: 830 792-2711, E-mail: davidk@kerrville.org

Lancaster—Hullett, Johnny E, Chief of Police, Cedar Valley College Police Dept, 3030 N Dallas Ave, 75134, 972 860-8286, Fax: 972 860-8231, E-mail: jeh3870@dcccd.edu

Montgomery—\*Reina, Russell , Marketing Manager, L-3 Communications/Vertex Aerospace, 550 French Kingston Ct, 77356, 281 799-9675. E-mail: russel.reina@l-3com.com. Web: www.l-3vertex.com

Sanger—\*Wheeler, Gary B, Marketing Manager, L-3 Communications/Vertex Aerospace, 10346 Gregory Rd, 76266, 940 458-7011, E-mail: gbwheeler@aol.com, Web: www.l-3vertex.com

Hill AFB—Cain, Isaac T, Investigator, AFOSI, 6010 Gum Ln, 84056, 801 777-1852, Fax: 801 777-6500, E-mail: isaac.cain@ogn.af.mil Morgan-\*Budd, Frank W, Executive Director, UT Chiefs of Police Assn, 665 N Meadow Creek Way, 84050, 801 718-1569, Fax: 801 626-6145, E-mail: fbudd@weber.edu

Murray—Wallentine, Kenneth R, Chief of Law Enforcement, UT Attorney General's Office, 5272 College Dr Ste 200, 84321, 801 281-1207, E-mail:kenwallentine@utah.gov

Vernal-Jensen, Gary R, Chief of Police, Vernal City Police Dept, 437 E Main St, 84078, 435 789-5835, Fax: 435 781-0780, E-mail: chiefgjensen@yahoo.com

#### Virginia

Annandale—Townsend, Daniel J, First Lieutenant, Fairfax Co Police Dept, 3911 Woodburn Rd, 22003, 703 280-0557, Fax: 703 280-0624, E-mail: dtowns@fairfaxcounty.gov

Arlington-McKenna, Patrick, Jr, Special Agent in Charge, Special IG for Iraq Reconstruction, 400 Army Navy Dr, 22202, 703 428-1960, Fax: 703 428-0818, E-mail: patrick.mckenna@sigir.mil

Dulles-Bray, Francis J, Regional Security Officer, US Dept of State/Diplomatic Security Svc, PO Box 49, APO/FPO 2130 Dakar Pl, 20189-2130

-McCarthy, William, Regional Security Officer, US Dept of State/Diplomatic Security Svc, APO/FPO 2420 Niamey Pl, 20189-2420

Dunn Loring—\*Boyke, Robert, ATA, US Dept of State/Diplomatic Security Svc, 2230 Gallows Rd, 22027, 571 226-9681, E-mail: boyker3@state.gov

-\*Carter, Keith , Special Agent, US Dept of State Diplomatic Security Svc, 2230 Gallows Rd, 22027, 571 226-9727, Fax: 571 226-9752, E-mail: carterk@state.gov

-\*Dwyer, Frank A, Program Manager, US Dept of State, 2230 Gallows Rd SA-UB, 22027, 571 226-9723, Fax: 571 226-9752, E-mail: dwyerfa@state.gov, Web: www.state.gov

-\*Fuhrer, John W, Program Officer, US Dept of State, 2230 Gallows Rd, 22027, 571 226-9682, Fax: 571 226-9661, E-mail: fuhrerjohn@state.gov

-Rosenstein, Douglas J, Director ATA, US Dept of State/Diplomatic Security Svc, 2230 Gallows Rd, 22027

-Tibbetts, Lynnda, Deputy Director ATA, US Dept of State/Diplomatic Security Svc, 2230 Gallows Rd, 22027, 571 226-9633, E-mail: tibbettsl@state.gov

Floyd—\*O'Neil, John A, Oak Ridge National Laboratory, 244 Christiansburg Pike, 24091, 540 745-5300, Fax: 540 745-5301, E-mail: oneilja@ornl.gov, Web: www.ornl.gov/directorates/nsd

Fredericksburg—\*Hagmaier, W, Executive Director, Intl Homicide Investigators Assn, 10711 Spotsylvania Ave Ste 3, 22408, 540 898-7898, Fax: 540 898-5594, E-mail: whag3@aol.com, Web: www.ihia.org

Hampton-Nisley, Larry R, Major, Hampton Police Div, 40 Lincoln St, 23669, 757 727-6500, E-mail: Inisley@hampton.gov, Web: www.hampton.gov/police

-Troutman, Jean M, Major, Hampton Police Div, 40 Lincoln St, 23669 757 727-6519 Fax: 757 727-6096

E-mail: jtroutman@hampton.gov, Web: www.hampton.gov/police Hopewell—Baxley, C Ray, Captain, Hopewell Bureau of Police, 300 N Main, 23860, 804 541-2285, Fax: 804 541-2206,

E-mail: rbaxley@ci.hopewell.va.us, Web: www.ci.hopewell.va.us.com

-\*Costanzo, Gabriel W, Jr, Detective Sergeant, Hopewell Bureau of Police, 300 N Main, 23860, 804 541-2284, Fax: 804 541-2377, Email: gcostanzo@ci.hopewell.va.us, Web: www.ci.hopewell.va.us

-Dixon, Garry C, Lieutenant, Hopewell Bureau of Police, 300 N Main, 23860, 804 541-2275, Fax: 804 541-2345, E-mail: gdixon@ci.hopewell.va.us, Web: www.ci.hopewell.va.us

-\*McQuage, Franklin P, Sergeant, Hopewell Bureau of Police, 300 N Main, 23860, 804 541-2222, Fax: 804 541-2345,

E-mail: fmcquage@ci.hopewell.va.us. Web: www.ci.hopewell.va.us

-Taylor, Gregory D, Lieutenant, Hopewell Bureau of Police. 300 N Main, 23860, 804 541-2278, Fax: 804 541-2206, E-mail: gtaylor@ci.hopewell.va.us, Web: www.ci.hopewell.va.us

Norfolk—Kool, Dwight A, Deputy Chief of Police, Norfolk Airport Authority Police Dept, 2200 Norview Ave, 23518, 757 857-3415, Fax: 757 857-3900, E-mail: dkool@norfolkairport.com

Quantico-\*Grace, Latricia D, Program Analyst, FBI, 1 Hoover Rd, 22135, 703 632-1904, Fax: 703 632-1853, E-mail: lgrace@fbiacademy.edu

—<sup>\*</sup>Long, Tabetha L, Program Analyst, FBI, FBI Academy, Hoover Rd, 22135, 703 632-1903, Fax: 703 632-1853,

E-mail: tabbylong@earthlink.net

-Rodriguez, Armando , Supervisory Special Agent, FBI, 1 Hoover Rd, 22135, 703 632-1907, Fax: 703 632-1853, E-mail: arodriguez@fbiacademy.edu

Richmond—\*Gunderman, Sheila H, Training Coordinator, VA Community Policing Institute, 701 E Franklin St, Ste 1407, 23219, 804 644-0617, Fax: 804 644-0309, E-mail: sgunderman@vcpionline.org, Web: www.vcpionline.org

\*Heydenberk, Laurel A, Deputy Director, VA Community Policing Institute, 701 E Franklin St Ste 1407, 23219, 804 644-0616. Fax: 804 644-0309, E-mail: lheydenberk@vcpionline.org, Web: www.vcpionline.org

Roanoke-\*Kellison, Lewis A, Jr, Manager Facility Security, Norfolk Southern Railway Police, 110 Franklin Rd SE Box 25, 24042-0025, 540 855-6971, Fax: 540 981-5434.

E-mail: lew.kellison@nscorp.com

Virginia Beach-Hayden, John W, Lieutenant, Virginia Beach Police Dept, 2509 Princess Anne Rd, 23456, 757 427-4514, Fax: 757 427-9163, E-mail: mhayden@vbgov.com,

Web: www.vbgov.com/dept/police

Woodbridge-\*Jones, DiJon, Law Enforcement Zone Officer, US Fish & Wildlife Service, Zone LE Office, 14344 Jefferson Davis Hwy, 22191, 703 491-3123, Fax: 703 491-3127, E-mail: dijon\_jones@fws.gov

#### Washington

Bellevue-Montgomery, James E, Chief of Police, Bellevue Police Department, PO Box 90012, 98009, 425 452-6059, Fax: 425 452-4553, E-mail: jmontgomery@ci.bellevue.wa.us

Fort Lewis-Halasz, Scott A, Commander/ Colonel, 6th Military Police Group CID USACIDC, Bldg 4291 9th Division Dr, 98433, 253 967-3049, Fax: 253 966-3681, E-mail: scott.halasz@lewis.army.mil

Seattle—\*Hutchinson, Robert H, Architect, Integrus Architecture, 1426 Alaskan Way Ste 101, 98101, 206 628-3137, Fax: 206 628-3138, E-mail: hutchinsonrobertharry@hotmail.com

-\*Meyer, Shannon , PhD, Victim Specialist, FBI, 1110 Third Ave, 98101, 425 317-4097, Fax: 425 317-3160, E-mail: smeyer3@leo.gov

Tacoma-\*Knutson, Mark A, Asst Director of IT, Law Enforcement Support Agency LESA, 955 Tacoma Ave S, Ste 101, 98402, 253 798-2781, Fax: 253 798-7612, E-mail: knutsonm@lesa.net, Web: www.lesa.net

#### Wisconsin

La Crosse—Abraham, Robert M, Captain, La Crosse Police Dept, 400 La Crosse St, 54601, 608 789-7207, E-mail: abrahamr@cityoflacrosse.org, Web: www.cityoflacrosse.org/police/police.htm

#### Wyoming

Diamondville—Meyers, Scott, Chief of Police, Diamondville Police Dept, PO Box 281, 20 US Hwy 189/30, 83116, 307 877-6251, Fax: 307 877-6709, E-mail: chiefmeyers@kdis.net

Kemmerer-McConkie, David, Chief of Police, Kemmerer Police Dept, 222 WY Hwy 233, 83101, E-mail: dave@kemmerer.org, Web: www.kemmerer.org/police.html

The IACP notes the passing of the following association members with deepest regret and extends its sympathy to the families and coworkers left to carry on without them.

Mark K. O'Donnell, Chief of Police, Belt Railway Police Department, Chicago, Illinois

Douglas F. Shaeffer, Chief of Police, Novi, Michigan

### Upcoming Issues in the Police Chief

#### November 2005

Editorial Feature Equipping Today's Police Car Manuscript Deadline September 1, 2005 Advertising Deadline October 3, 2005

#### December 2005

Editorial Feature IACP Conference in Review Manuscript Deadline October 3, 2005 Advertising Deadline November 1, 2005

#### January 2006

Editorial Feature Practical Technology Manuscript Deadline November 1, 2005 Advertising Deadline December 1, 2005

#### February 2006

**Editorial Feature Homeland Security** Manuscript Deadline December 1, 2005 Advertising Deadline January 2, 2006

#### March 2006

**Editorial Feature Communications** Manuscript Deadline January 2, 2006 Advertising Deadline February 1, 2006

#### **April 2006**

Editorial Feature Buyers' Guide Manuscript Deadline February 1, 2006 Advertising Deadline March 1, 2006

#### May 2006

Editorial Feature Police Facilities Manuscript Deadline March 1, 2006 Advertising Deadline April 1, 2006

#### **June 2006**

Editorial Feature Science and Technology Manuscript Deadline April 1, 2006 Advertising Deadline May 1, 2006



The Police Chief keeps you on the cutting edge of law enforcement technology with monthly product announcements. For free in-depth information, visit us at http://www.theiacp.org/freeinfo, or circle the appropriate Reader Service Numbers on the Reader Response Card (adjacent to the index of advertisers in this issue), and fax or mail the postage-paid card today. Items about new or improved products are based on news releases supplied by manufacturers and distributors; IACP endorsement is in no way implied.

made of heat-treated stainless steel with a powder coating that will not damage or mar barrels or crowning. The inner security rod is made from hardened steel. Rifle and shotgun versions have nylon spacers along the inner rod to further protect barrels and crowns.

For more information, circle no. 204 on the Reader Response Card, or enter it at www.theiacp.org/freeinfo

### Firearm security system

VisuaLock introduces its patented firearms security system, which is designed to render a firearm inoperable by making it impossible to chamber a live round with a VisuaLock in place. VisuaLock devices are available to accommodate revolvers, pistols, rifles, and shotguns and are designed to be easy and quick to install or remove. The security cartridge or shell is solid brass. The red outer security rod is

### Touch-screen personal computer

DLoG Logistics Inc., a supplier of transportation and logistics hardware solutions, announces the industrial mobile personal computer DNeT MPC 5/110. The sophisticated features and rugged construction of DLoG's fanless MPC 5/110 are designed for use indoor and outdoor vehicles. The optional 3M Near Field Imaging (NFI) MicroTouch 10-inch touchscreen is designed to provide high visibility even in bright





environments. The optional heating capability is engineered to allow the MPC 5/110 to operate in temperatures as low as -22 degrees Fahrenheit. An internal UPS storage battery is available for backup during power failures and transportation from one vehicle to another. An optional automatic switch-off feature powers down the computer when the vehicle's ignition is turned off. For more information, circle no. 205 on the Reader Response Card, or enter it at www.theiacp.org/freeinfo

#### Flame-resistant fabric

Kermel, a French company, introduces Heroskin, a line of flame-resistant outer fabrics intended to be worn by emergency responders. The Heroskin twill fabric is made of 99 percent Kermel thin fibers and 1 percent antistatic fibers. The fabrics are designed to be resistant to chemicals, to be color-fast, and not to pill. Heroskin fabrics can be made to measure and are available in different weights, weaves, and colors.

For more information, circle no. 206 on the Reader Response Card, or enter it at www.theiacp.org/freeinfo





#### Hearing protection

Howard Leight introduces Targo Trap, an electronic earmuff specifically designed to meet the needs of law enforcement officers and other shooters. Targo Trap is engineered to electronically amplify low-level ambient sounds, like range commands or normal conversation, while instantly reducing loud noises, such as gunfire, above 82 decibels down to acceptable levels. Targo Trap incorporates a number of other features, including low-profile, beveled earcups designed to minimize interference with gun stocks. Water-resistant, directionally placed microphones are designed to enable the user to pinpoint the location of incoming sounds while consistently understanding voice and other signals. Standard AAA batteries provide extended life up to 350 hours, and an automatic four-hour shutoff designed to prevent accidental battery drain.

For more information, circle no. 207 on the Reader Response Card, or enter it at www.theiacp.org/freeinfo

#### Management software

Orion Communications introduces the policeMANAGER, an officer management system designed to automate the management of agency personnel command structures, assignments, funding, shifts, leaves, training, quartermaster administration, and applicant tracking. The Web-based application is designed to store personnel background, dialogue notes, and comprehensive history logs. History logs track all activities for assignments, pay, training, personnel changes, and slot allocations. The system features visual icons for fast comprehension and ease-ofuse. The system is designed to be deployed as a stand-alone solution or be incorporated into existing or planned technology infrastructures.

For more information, circle no. 216 on the Reader Response Card, or enter it at www.theiacp.org/freeinfo

#### Public safety software

Spillman Technologies announces the release of Summit 4.5, a software package that brings together all of the company's public safety applications into one collection designed to support both Unix and Windows operating systems. Summit 4.5 enhancements include a redesigned user interface that features a high-contrast color scheme designed to improve screen viewing, large icons to facilitate touch-screen use, and simplified one-click access to master names, vehicle, and property tables from any screen in the system. Also updated for Summit 4.5 are Spillman's CAD software, workflow and approvals management software, and integrated message center. For more information, circle no. 208 on the Reader Response Card, or enter it at www.theiacp.org/freeinfo

#### Master's degree program

Kaplan University announces the introduction of a master of science degree in criminal justice (MSCI) that is designed to prepare law enforcement professionals for leadership roles and to educate researchers on topical issues in the field. The MSCJ is designed to combine theory and real-world practice. Specialization areas include policing, global criminal justice issues, leadership and executive management, and law. Courses cover terrorism, fiscal issues, ethics and diversity, and criminological theory. The thesis track focuses on applied research within the profession to prepare students for future academic studies in either advanced research or teaching at the college level. The nonthesis track consists of a practical curriculum in criminal justice for law enforcement professionals seeking advancement in the field.

For more information, circle no. 209 on the Reader Response Card, or enter it at www.theiacp.org/freeinfo



Circle no. 24 on Reader Response Card



#### Chemical hazard detector

Morphix Technologies introduces the Chameleon, a chemical hazards detector for first responders. The Chameleon is a wearable device, allowing for hands-free detection of up to 10 different hazards at one time, under harsh conditions, and even after immersion in water. The Chameleon is designed to detect chemical hazards in the air and does not require a liquid sample.

For more information, circle no. 210 on the Reader Response Card, or enter it at www.theiacp.org/freeinfo

#### Digital recorder

SEMCO introduces the R250 digital video recorder (R250DVR), a high-resolution digital video/audio recorder designed to replace - in form, fit, and function - analog 8mm recorders. The R250's internal hard drive is designed to record more than 11 hours of video and audio in DVD quality and at full motion (30 frames per second) and approximately 24 hours at VHS quality. The operator has

control of both frame rate and compression ratio (that is, resolution) to enhance video quality or to extend recording times. The R250 is also engineered to allow users to configure it to respond to alarms or triggers. In alarm mode, the recorder features programmable pre- and post-event recording.

For more information, circle no. 211 on the Reader Response Card, or enter it at www.theiacp.org/freeinfo

#### **Portable** communications device

Communications-Applied Technology announces the ICRI-2P, a portable device designed to provide first responders with voice communications with command and support personnel, even in a shopping mall, a tunnel, or a similar structure. Designed for ease of deployment and field maintenance, the ICRI-2P is engineered to operate for five hours with a single nine-volt battery and for 30 hours or more with the optional 12-volt battery pack.

For more information, circle no. 213 on the Reader Response Card, or enter it at www.theiacp.org/freeinfo

#### Police helicopter

Enstrom Helicopter Corp.'s announces the newly configured 480B Guardian police helicopter. The 480B Guardian is outfitted with a front-mounted camera, a digital video recorder and monitor system, and a searchlight. The turbine-powered 480B is also available as a three-place advanced trainer or as a three- to five-place VIP air-

For more information, circle no. 212 on the Reader Response Card, or enter it at www.theiacp.org/freeinfo

#### Digital video system

The Electronic Services Agency offers a portable digital video system designed for vehicle fieldwork with multiple cameras (from four to 16) and engineered to be PC-compatible and downloadable to wireless local area networks. The X200 recorder is designed to be used with a removable hard disk cartridge to record from multiple video and audio sources. The X201 reviewer is designed to allow for onsite reviewing of video and audio recordings and to configure the optional menu settings of the recorder. The removable hard disk cartridge is designed to be connected to a PC to analyze, copy, or archive recordings and to download new operating software.

For more information, circle no. 214 on the Reader Response Card, or enter it at www.theiacp.org/freeinfo



#### Handheld safety tool

LifeBarrier introduces the ProSafetyGrip, a handheld patdown search and retrieval tool designed to provide critical standoff distance from needles and other sharp objects that may harbor deadly pathogens while simultaneously maintaining tactile feedback that is paramount for successful task performance.

For more information, circle no. 215 on the Reader Response Card, or enter it at www.theiacp.org/freeinfo





#### **IACP Membership Application**

International Association of Chiefs of Police 515 N. Washington St. Alexandria, VA 22314-2357 1-800-THE IACP; 703-836-6767; Fax: 703-836-4543

Plea	ease send payment to P.O. Box 90976, Washington, DC 20090-0976	
I am applying for the following	ing category of membership:  ☐ Associate employed by profit-making firm  \$100 (U.S. dollars only)	Amount
(Associate members enjoy the sam	me privileges as active members except those of holding office and voting.)	Acct. #
Name:	first middle last	CK # MS #
Title/Rank:		
Agency/Business Affiliation:		
Business Address:		
	number and street	
	city/state/province/country	zip/postal code
Residence Address:	number and street	
Business Phone:	city/state/province/country Fax:	zip/postal code
Business Thoric.		
E-mail:		
Web Site:		
SEND MAIL TO: BUSINESS RESIDENCE Please provide me with a current complimentary copy of the IACP Membership Directory (valued at \$15).  Do you currently subscribe to Police Chief magazine? Yes No Signature of Applicant:  Sponsor (IACP active member):  Membership number		
•	MUST BE SPONSORED BY AN ACTIVE MEMBER OF IACP IN HIS/HER RESPECTIVE STATE.	
Date of birth: Number of sworn officers in your agency (if applicable) Approx. pop. served (if applicable): a. under 2,500 b. 2,500-9,999 c. 10,000-49,999 d. 50,000-99,999 e. 100,000-249,999 f. 250,000-499,999 g. 500,000 and over Education: Date elected or appointed to present position: Law enforcement experience (with approximate dates)		
Have you previously been a m	member of IACP?	
Membership dues (U.S. dollar Purchase order enclosed	ars only) include subscription to Police Chief magazine (valued at \$25)  d Personal check/money order enclosed Agency check enclosed  Card  VISA American Express Discover	
Cardholder's Name:	Card #:	Exp. Date
Cardholder's Billing Add	ldress:	
Signature:		
All members	rships expire December 31 of each calendar year. Applications received after October 1 will be credited to the	following year.

#### MEMBERSHIP REQUIREMENTS -

#### The following persons are eligible for $\underline{Active}$ Membership:

- Commissioners, superintendents, sheriffs, chiefs and directors of national, state, provincial, county, municipal police departments.
- Assistant chiefs of police, deputy chiefs of police, executive heads and division, district or bureau commanding officers. Generally the rank of lieutenant and above is classed as active membership.
- Police chiefs of private colleges and universities who are qualified as law enforcement officers within their respective states/provinces.
- Officers who command a division, district or bureau within the department.
   Command must be specified on the application.
- Chief executive officers of railroad police systems and railway express company police systems.

#### The following persons are eligible for <u>Associate</u> Membership:

- Police officers employed by police agencies below the rank of lieutenant.
- Superintendents and other executive officers of prisons.
- Chief executives, departmental officers and technical assistants of city, county, state, provincial and national agencies with administrative or technical responsibility for police-related activities.

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- Prosecuting attorneys, their deputies and deputy sheriffs.
- Professors and technical staffs of colleges and universities engaged in teaching or research in criminal law, police administration and other phases of criminal justice.
- Staffs of crime institutes, research bureaus, coordinating councils, law enforcement associations.
- Chief executive officers of industrial or commercial security police agencies and private police or detective agencies.

### Law Enforcement-Driven Action Research

A wake-up call to researchers practical use and ability to apply solutions is what the police seek in research.



Unresolved Problems and Powerful Potentials: Improving Partnerships Between Law Enforcement Leaders and University **Based Researchers** 

The IACP embraced the goal of promoting effective law enforcement and research partnerships in every agency. Joining with the Association of Doctoral Programs in Criminology and Criminal Justice and the National Institute of Justice, the IACP hosted a roundtable for improving the partnership between law enforcement leaders and university based researchers. The goal of the roundtable was to identify the problems that hinder the establishment and perpetuation of effective law enforcement and research partnerships and draft solutions to those problems.

The result of this effort is found in the IACP publication Unresolved Problems & Powerful Potentials: Improving Partnerships Between Law Enforcement Leaders and University Based Researchers. The publication is available online at www.theiacp.org; click Research Center, then National Policy Summits.

By Thurston L. Cosner, Ph.D., Police and Public Safety Psychologist, and Greg M. Loftus, Chief of Rangers, Cleveland Metroparks, Fairview Park, Ohio





In a study comparing highly rated police officers to lower-level performers, high performers were found to be more gregarious, display a more positive outlook on life, exhibit greater interpersonal warmth, and have a quicker reaction style than their lower performing counterparts.1 Although the findings might be useful for selecting new officers, they are of limited value to the sergeant or administrator who is interested in improving performance on the front line. Inasmuch as psychological research may identify important characteristics of police officer candidates, findings are frequently of limited value in providing recommendations for improving performance of existing personnel. Police administrators and supervisors need information that is going to be useful in managing the department. One chief told researchers that he had to deal with present officers. He asked for techniques to make his personnel more gregarious and less deliberative, and observed that this was a nearly impossible task. Another asked if this finding would help his sergeants improve their supervision skills. The answer to their questions was not to be found in the data.

It is little wonder that many police departments are not particularly impressed with the research efforts of social scientists. Few studies produce immediately usable concepts. Police officers are a practical lot. As a rule they do not want to spend time in the abstract, reflective realm. Police want concepts that they can put to use today, not theories that may explain events but offer no immediate practical value.

Police officers are thoroughly trained in the inquiry skills needed for research: observing situations, assessing conditions, developing hypotheses, and taking action to deal with problems. As researchers, the authors have observed substantial research curiosity among police officers about the police culture and social climate studies. Not only have the officers shown an interest in the research process, but their responses to questionnaires suggest an almost universal interest in the development of an achievement culture.

#### **Police Organization Culture**

To understand the type of research sought by the police it is necessary to understand the police organizational culture. Research has identified four different types of organizational culture: power, role, achievement, and support.<sup>2</sup>



Power Culture: Power cultures contain strong and benevolent leaders who reward employees for loyalty. Emphasis is placed on the difference between those who control the resources and those who receive rewards from them. Those who do well in this type of culture obey the chief and the administration. They reap the benefits of unquestioned loyalty to the edicts of the administration. However, there is a disconnect between those who are in power and those who work

Role Culture: The role culture often emerges as a reaction to the power culture. Role cultures emphasize job descriptions and rules for role behaviors. Individual performance is judged against job descriptions and assignment. The individual who does well in the role culture is the individual who knows what his or her prescribed role is and does the job as described.

Achievement Culture: The achievement culture is a work environment in which employees share a commitment to the attainment of departmental goals. In the achievement culture, individuals work as a team to accomplish the mission of the department. Individuals are judged for their ability to work as a team and to make a positive contribution. The individual who does well in the achievement culture is aligned with the goals and mission of the department. There is an intrinsic quality to the culture, and individuals are rewarded by doing a job that fulfills the department's mission.

Support Culture: Support cultures emphasize a cooperative work environment where people are treated as individuals. In the support culture, employees care and are supportive of each other. Individuals have a strong sense of belonging and experience a strong sense of acceptance in this type of culture. The warm, nurturing, and encouraging worker in the support culture is the organization's most prized employee. Emphasis is placed on personal growth, with the assumption that a fully functioning individual will do the best job.

#### **Culture Preference of Police**

A major finding from culture studies is that most officers, regardless of rank or department, reveal a strong preference for the achievement work culture. An organization is aligned when it lines people up behind a common vision or purpose, the major feature of the achievement culture. It uses the mission to attract and release the personal energy of its members

in the pursuit of common goals. Because members make their contributions freely in response to their commitment to a shared purpose, they willingly give more to the organization, and the whole prospers accordingly. Culture research findings found that officers preferred a culture emphasizing the learning new things to improve the attainment of goals.3

As an aside, it is noted that one of the important personality traits assessed when hiring a new officer is the need for achievement. Because this is the case, the findings regarding the research design preferred by law enforcement is not surprising. Participation in the research endeavor is one way to express an achievement culture preference as well as satisfy an individual's achievement motivation. That there is a lack of attention to the strength of the achievement imperative in the police officer as well as police culture is perhaps one of the major oversights in policing today.

Nearly 100 officers from two departments voluntarily participated in the research for this article. Many asked for feedback of the results. Officers also were interest in conducting research related to their own interests. They were interested in the practical use and application of the

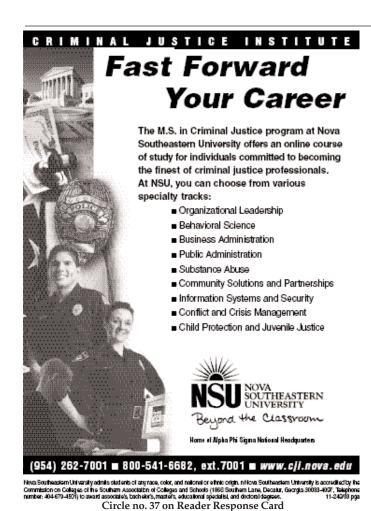
studies. These officers wanted to know and understand not only themselves but also their departments. They were curious to learn if performance reviews, training methods, management approaches, police-community relations, and personnel development could be meaningfully studied through research. Although many showed interest at the prospect of doing their own research, they were also frustrated because of work demands. There just doesn't seem to be enough time to do research for today's busy police officer. Their schedules are quite full, and there is little room for additional tasks.

Many situations in police work create frustration, such as dealing with court leniency, improving police-community relations, using the right amount of force, writing effective reports, testifying in court, dealing with inferior or worn-out equipment, and budget problems, to name a few. These sources of frustrations are deficit frustrations, because they involve the salient task demands of police work. Deficit frustrations occur largely as a result of clearly defined work demands in policing. But there is another category of growth frustrations that are largely ignored. Studies have shown that engaging in the research process is a

major growth frustration among police officers. Not only does this frustration exist at the level of administrator, it appears to exist at every rank in the departments we studied. Although the need to conduct research is rarely listed as a frustrating condition for police officers, anecdotal findings provide clear evidence for this growth frustration.

#### Police Research

The aforementioned observations parallel the International Association of Chiefs of Police (IACP) roundtable's findings, which were reported at the 2004 annual IACP conference in Los Angeles. In a document from that conference titled Leadership Tools for Law Enforcement Research Center Projects, it was noted that, contrary to conventional wisdom, law enforcement agencies are actually quite open to the research process. The problems that have been associated with police research, according to the document, have been related to the current exclusionary style of conducting research by academics who are more interested in publications than in providing useful information for departments. The emphasis on publications in the absence of practical accountability has led to



police distrust for research. The solution to this problem is the development of a research model that includes those who are affected by the results. Research is a partnership and its best application and realization of meaningful results begins when the user is directly involved in the process.

Included in the same document were 49 recommendations made by experts regarding the need for improved police-researcher coordination. A summary of these recommendations includes the following:

- Law enforcement agencies should partner with skilled researchers to carefully design research.
- Law enforcement agencies should train their leaders in evaluating potential research to ensure their ability to identify suitable research partners and to recognize relevant research topics.
- Law enforcement agencies and research departments should fund educational fellowships that will enable individual officers to take a leave from their agency to design and execute a research project, and they should encourage and fund officers in their pursuit of academic degrees.

- Agencies should establish regular forums through which their own research interests and priorities are communicated.
- Law enforcement leaders and researchers should dedicate substantial time to turning a general understanding of the other's distinctive culture into a deeply personal familiarity through a series of concrete involvements.
- Law enforcement agencies should be willing to initiate research partnerships on regional, national, and local levels.
- · Law enforcement leaders should partner with researchers to perform long-term (multiyear) research projects so that the research may offer results that are robust and lead to sound policy implications.
- Action research is the most preferred model for conducting research in law enforcement.

The committee also pointed out that some research has been of considerable value: "Over the last thirty years, these interests-merged into law enforcement/researcher partnerships— have produced vastly improved policing practices in vital areas of criminal justice. Not only are law enforcement leaders overcoming the distrust that resulted from decades of interactions with researchers who only sought to expose agency corruption, but also they are discovering researchers' own commitment to the development of best policing practices. In the last ten years, several high profile research partnerships have succeeded in aiding law enforcement agencies identify their most pressing policy questions and discover workable solutions."4

#### **Action Research**

It is the opinion of the IACP team that the best model for police-researcher alliance is an action research approach, an approach to research first employed by Lewin in the 1940s.5 Action research emphasizes full participation in the research endeavor by everyone who is directly affected by the process and results. It is a participatory model of research designed by those who are most likely to be affected by the findings, allowing everyone the opportunity to participate in the process. Because police officers participate in the design and conduct the research, they are likely to make good use of the results. The following are some characteristics of action research:6



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#### U.S. Police Research Is Unique

Police research in the United States since 1967 is unique in the world in several respects.

First, no other country has made a more concerted effort to harness the rigor of social science to the study of policing.

Second, police research in the United States is behavioral rather than jurisprudential. It is based more on accurate description of the police in action, whether by individuals or agencies, and less on its legal authorization. Police researchers in the United States are trained primarily in social science rather than law.

Third, rigorous police research is done mostly by people who are employed outside of government.

Fourth, over the past 35 years, private philanthropy has largely withdrawn from the support of police research. Today, government dominates the funding of police research.

State and local police agencies, which account for the bulk of American policing, are the most open bureaucracies in the land, second only, perhaps, to schools. Few other American institutions, public or private, allow outsiders to observe routine operations or share in-house information as freely as the police do.

Source: National Research Council, Committee to Review Research on Police Policy and Practices, *Fairness and Effectiveness in Policing: The Evidence*, edited by Wesley Skogan and Kathleen Frydl (Washington, D.C.: The National Academies Press, 2004), 34-35.

Contrary to conventional wisdom, law enforcement agencies are actually quite open to research that is practical and relevant.

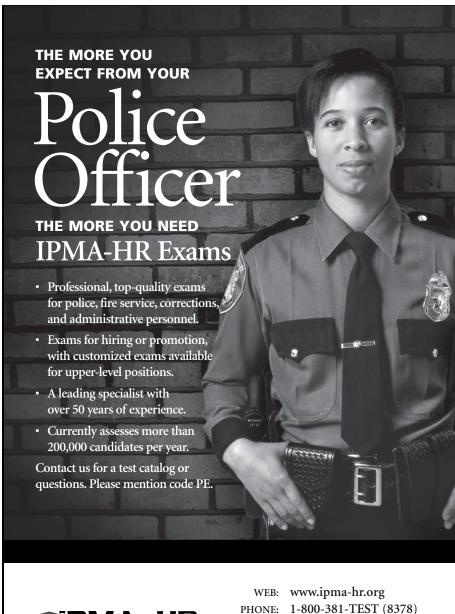


- Is conducted by a team encompassing a professional action researcher and members of a community (in this case the police community) seeking to improve their situation
- Rests on the belief and experience that all people accumulate, organize, and use complex knowledge constantly in everyday life
- Develops information that provides both practical and theoretical knowl-
- Is an alliance between the researcher and the clients or subjects
- Democratizes the relationship between the professional researcher and the participants
- Is a change process where people and the system are affected as a result of the research process
- Results in findings that are more likely to be used because the studies and ideas are generated and studied by the participants
- Enhances organizational effectiveness and efficiency by building involvement in the achievement culture
- Leads to greater use and application by the departments
- Is an inquiry process and is not just concerned with results

Cooperating with academic institutions makes a number of benefits available to law enforcement agencies. The expertise and guidance of academic researchers, schooled in the research process, would help guide individuals who display an interest. For example, police officers participating in the research process could be awarded academic credits, which could be used to pursue degrees or to receive certification for their learning. Eventually, those who conduct the research should become leaders of department research teams, as the model gains acceptance by rank-andfile personnel in the department.

In summing up the need for partnering the research process, the IACP committee had this to say: "Effective partnerships between leaders and academic researchers are critical to discovering and implementing best policing practices. Robust research projects performed within law enforcement agencies with the direct involvement of law enforcement leaders lead to sound and substantive policy. These partnerships are mutually satisfactory: researchers are intensely interested in pursuing such projects, while law enforcement leaders are just as interested in turning the results into enhanced policing practices."7

It is incumbent on police departments to take the initiative in this practice. This



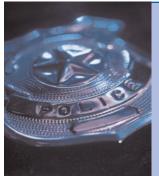


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is the right time for action and the development of an action research model to address the growth frustrations of the changing police cultural landscape. It is an idea whose time has come. Let's not miss this opportunity. By taking a proactive stand in the research process, police departments will not only have a greater role in defining areas that directly benefit departmental effectiveness and efficiency, but it will provide individuals in departments the opportunity to satisfy a long-neglected frustration: a frustration that arises from having others tell the police who they are, and what they should be doing. Once this is accomplished, officers will discover that the greatest influence comes from having a say in what is said about the police. �

<sup>1</sup>T. L. Cosner, D. Maine, and W. Baumgart, "Personality

Research is a partnership and its best application and realization of meaningful results begins when the police are directly involved in the process.

Characteristics of High vs. Average Performing Police Officers," unpublished study (Euclid, Ohio: 1966).

<sup>2</sup>T. L. Cosner, T. Brickman, and R. Payne, "Exploring the Police Work Environment," conference paper, International Public Management Association Assessment Council's annual meeting (Baltimore: 2003); T. L. Cosner, R. Payne, and T. Brickman, "Exploring the Implicit Police Work Environment," conference paper, International Public Management Association Assessment Council's annual meeting (Seattle: June 2004)

<sup>3</sup> Cosner, Payne, and Brickman, "Exploring the Implicit Police Work Environment."

<sup>4</sup> International Association of Chiefs of Police, *Unre-*

<sup>4</sup> International Association of Chiefs of Police, Unresolved Problems & Powerful Potentials: Improving Partnerships Between Law Enforcement Leaders and University Based Researchers (August 2004), 3

<sup>5</sup>K. Lewin, "Action Research and Minority Problems," Journal of Social Issues 2 (1946): 34-46.

<sup>6</sup>T. L. Cosner, "Developing and Maintaining a Police Psychology Program," conference paper, Society of Industrial and Organizational Psychologys annual meeting (New Orleans: 2000); D. J. Greenwood and M. Levin, *Introduction to Action Research* (Thousand Oaks, Calif.: Sage Publications, 1998).

<sup>7</sup>International Association of Chiefs of Police, *Unresolved Problems & Powerful Potentials*, 3.

### Best Ideas in Traffic Safety

#### By Joel Bolton, Lieutenant, Lake Charles, Louisiana, Police Department

Finding new ideas to improve your traffic safety programs just got a lot easier. The IACP has compiled 50 of the best initiatives from this year's IACP National Law Enforcement Challenge.

#### **Identifying the Best in Traffic Safety**

A fun and friendly competition, the IACP National Law Enforcement Challenge allows agencies of all types and sizes to showcase their efforts to increase safety belt use, reduce impaired driving, and manage speed in their communities. The challenge looks at public information and education work, officer training, policy guidance, enforcement, and results to determine the winners, who stand a chance to win great prizes.

Each year, the judges comb the applications for ideas that other departments can replicate. The best are compiled and shared as the Nifty Fifty, a publication available on the Web at www.lawenforcementchallenge.org.

Many of the programs are new, innovative, and creative ways to improve traffic safety. Others are old ideas that work well, perhaps with a new twist thrown in. All are programs that have been proven by your colleagues to work in their communities, and are worthy of consideration for your jurisdiction.

Highlights include the Washington State Patrol's program to evaluate district- and division-level performance and the Buffalo Grove, Illinois, Police Department's program to promote bicycle helmet use by recognizing cyclists who survived crashes or falls because of their safety equipment.

#### **Seat Belts**

If you're searching for ways to reach young drivers with your traffic safety message, the Nifty Fifty has some interesting programs for you to consider. In Brooklyn Heights, Ohio, police provide soft drinks to teen drivers that are buckled up, but give written warnings and a penny for luck to those who aren't. Raising awareness of traffic safety among students in Lemont, Illinois, involved having German language classes research differences between U.S. and German traffic laws and having physics classes study crash dynamics and impact forces.

Crystal Lake, Illinois, police took partnership with their local high school to a new level. To promote safe driving and increase safety belt, students who did not have moving violations or seat belt citations were qualified for a drawing for a new 2005 Pontiac.

#### **Impaired Driving**

There are also some great ideas in the Nifty Fifty to reduce the toll of impaired driving crashes. Martin, Tennessee, police helped prevent New Year's Eve tragedies caused by alcohol and promoted designated driver programs by using a surplus military bus to provide safe transportation for partygoers.

Juvenile DUI offenders in Dover, Tennessee, get a dose of reality from local judges when they are sentenced to attend four-day classes that require offenders to use wheelchairs, wear adult diapers, and feed and care for each other as though they had been seriously injured and incapacitated by a crash. They also pay a visit to funeral home as part of

#### Speed

The Nifty Fifty also contains several ideas for speed management programs. A local ordinance was adopted in Stafford County, Virginia, that allows roadways with a documented speeding problem to be designated as fine enhanced zones. The roadways are marked with special signs and selective enforcement is conducted in those areas to better control the problem. The Burlington, Vermont, Police Department enlists concerned citizens to assist with speed monitoring in their neighborhoods. Citizens are provided training and surplus radar equipment to report problems and increase awareness. To combat street racing, a video was developed by the Colorado Springs, Colorado, Police Department to educate high school students about the dangers of speed.

#### **Pedestrian Safety**

Among the many other great program ideas you can replicate in your jurisdiction is the pedestrian safety program of the Moreno Valley, California, Police Department. During the holiday period, officers dress as Santa Claus and work crosswalks near schools. Motorists who yield to Santa are rewarded with gift certificates from local businesses and those who don't yield are ticketed.

Pick what would help address problems in your jurisdiction from the programs that have worked for others. Making it work for youand saving lives on your streets and highways —could be the key to your own winning entry in next year's IACP National Law Enforcement Challenge.

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#### Police 10-Codes

Homeland Security Secretary Michael Chertoff announced during his remarks at the 112th Annual Conference of International Association of Chiefs of Police in Miami Beach, Florida, on September 27, 2005, that the abolition of the police 10-codes will not be necessary for NIMS compliance.

Chertoff said, "Under the implementation of the National Incident Management System there has been discussion of requiring the elimination of the 10-code in every day law enforcement communications. However, there was a strong response from the law enforcement community against this proposal, and we listened to your concerns.

As a result, I have decided that NIMS compliance will not include the abolition of 10codes in everyday law enforcement communications, but we will work to ensure that we have a common language system for multijurisdiction and multiagency events.

I want to assure you that as a department we will continue to listen, continue to work with you, and reach out to this vital community so that your valuable insight and firsthand experience are brought to bear on the difficult challenges we confront."

For more information, visit the Department of Homeland Security home page at www.dhs.gov.

#### Biometric Entry Procedures at Ports of **Entry**

The U.S. Department of Homeland Security announced the scheduled expansion of the US-VISIT program's biometric entry procedures to additional land border ports of entry. US-VISIT entry procedures have been operational in the secondary inspection areas of the 50 busiest land border ports of entry since December 29, 2004, and are also in place at 115 airports and 15 seaports.

"By moving ahead with the scheduled expansion of US-VISIT to these additional land border ports of entry, we are taking the next step toward achieving our long-term and comprehensive vision of a 21st-century immigration and border management system," said Jim Williams, director of the US-VISIT program at the Department of Homeland Security.

As part of the process, Customs and Border Protection officers collect digital, inkless finger scans and take a digital photo of the visitor. To date, more than 38 million international visitors have been processed through US-VISIT at air, sea, and land border ports, and more than 850 criminals or immigration violators have been denied admission to the United States with the help of US-VISIT procedures.

US-VISIT is part of a continuum of security measures that begins overseas and continues through a visitor's arrival in and departure

from the United States. It incorporates eligibility determinations made by both the Departments of Homeland Security and State. In many cases, US-VISIT begins overseas, at the U.S. consular offices issuing visas, where visitors' biometrics (digital finger scans and photographs) are collected and checked against a database of known criminals and suspected terrorists. When the visitor arrives at the port of entry, the same biometrics are used to verify that the person at the port is the same person who received the visa.

#### NIMS Compliance and **Day-to-Day Operations**

Must organizations use National Incident Management System (NIMS) concepts and principles in day-to-day emergency operations or only during major incidents involving federal participation?

The requirement to adopt and implement NIMS and ICS means NIMS and ICS for incident management every day. Those who don't are not NIMS compliant.

The intent of Homeland Security Presidential Directive 5, which ordered the development of the NIMS, is clear: "The objective of the United States Government is to ensure that all levels of government across the Nation have the capability to work efficiently and effectively together,

#### Managing Parkinson's: Straight Talk and Honest Hope

Mike Shanahan, IACP life member and former chief of police at the University of Washington in Seattle, retired from active duty law enforcement after he was diagnosed with Parkinson's disease in 1993. IACP members who know Mike are not surprised to learn that he has taken what could be considered a disadvantage and turned it into an opportunity to help others.

Shanahan has co-chaired a DVD initiative to help others to learn more about Parkinson's disease. The DVD, "Managing Parkinson's: Straight Talk and Honest Hope," provides personal accounts of experiences and challenges facing those afflicted with Parkinson's and identifies successful initiatives that improve patients' quality of life.

In the last several years a number of highprofile people have raised the level of awareness surrounding Parkinson's disease, which afflicts 1.5 million Americans (another 3 million display symptoms). Among the most recognizable patients are Muhammad Ali, the Reverend Billy Graham, Janet Reno, and Michael J. Fox. Pope John Paul II was a Parkinsonian.

Parkinson's research receives much media attention because many in the medical community believe a cure or major breakthroughs are at hand.

"Managing Parkinson's: Straight Talk and Honest Hope" demonstrates the value of user-friendly digital communications technology for managing a major chronic disease. Families and close friends can share the DVD viewing experience together in a meaningful way. In most cases this can be done in the supportive environment of their own homes.

The complimentary DVD is designed to carry a message of honest hope. Some patients who are featured in the video report feeling confused and isolated after diagnosis. Even though there are support groups and resource centers available, few want to start off by going public, as that leads to other challenges, not the least of which is "telling the boss." The video sets out to answer questions frequently asked by those touched by the disease.

The DVD stresses the message that a Parkinson's diagnosis doesn't mean the patient's life is over. On the contrary, this diagnosis may represent a first step toward improved quality of life through medication, diet, and exercise to effectively manage the

disease. The DVD is a comprehensive guide to maximizing quality of life in the face of this chronic illness that affects families, friends, coworkers, and the community at large.

Law enforcement executives can use this DVD to reach out in community programs to develop relationships with the citizens and community groups helping Parkinsonians.

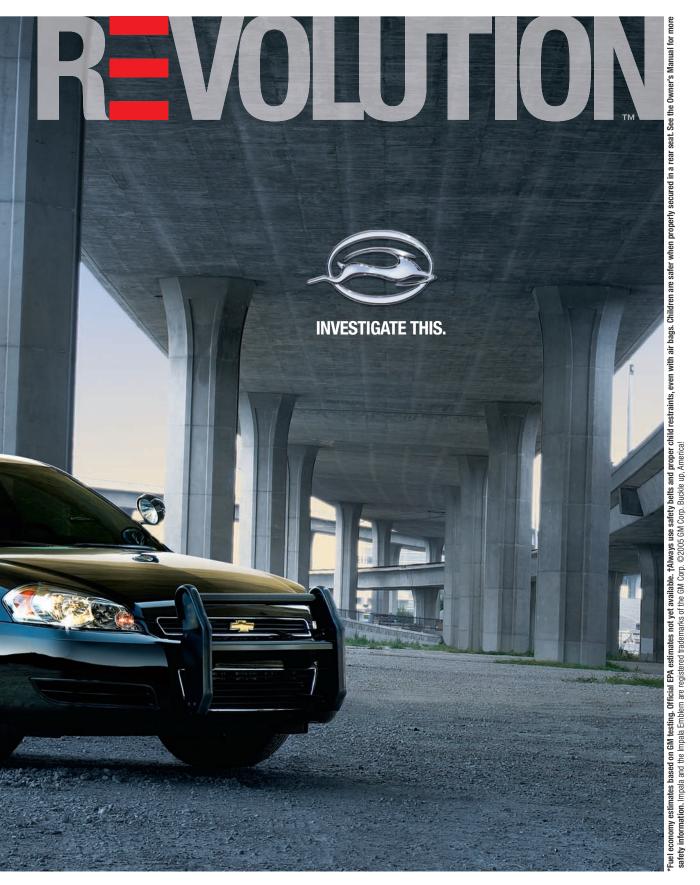
Michael Shanahan served in several capacities during his tenure with the IACP, including general chair of the Division of State Associations of Chiefs of Police, co-chair of the Private Sector Liaison Committee, and member of the IACP Executive Committee. He was active in Law Enforcement Exploring and hosted an Exploring conference at the University of Washington. Mike is also active in civic projects and in 1982 he cofounded Rotary First Harvest to get surplus produce to the needy, a program that raised 100 million pounds of produce and is still going strong today.

To obtain a free copy of the "Managing Parkinson's" DVD, please visit www. waparkinsons.org, or send an e-mail message to honesthope@comcast.net.



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#### Line of Duty Deaths

"They will be remembered — not for the way they died, but for how they lived."

The IACP wishes to acknowledge the following officers, who made the ultimate sacrifice for their communities and the people they served. We extend our prayers and deepest sympathies to their families, friends and colleagues.

Trooper Todd Larkins Tennessee Highway Patrol Date of death: July 8, 2005 Years of service: 5

Officer Larry William Cantrell Sapulpa, Okla., Police Dept. Date of death: July 30, 2005 Years of service: 3

Agent Jesus Lizardi Espada Police of Puerto Rico Date of death: August 1, 2005 Years of service: 1

Deputy Sheriff Timothy David Graham Pima County, Ariz., Sheriff's Office Date of death: August 10, 2005 Years of service: 2

Police Officer Francis M. Ortega Pine Lake, Ga., Police Dept. Date of death: August 11, 2005 Years of service: 1

Police Officer Roy L. Nelson, Jr. New Smyrna Beach, Fla., Police Dept. Date of death: August 13, 2005 Years of service: 6

Officer Timothy Webster Crystal Springs, Miss., Police Dept. Date of death: August 13, 2005 Years of service: 1

using a [single, comprehensive] national approach to domestic incident management."

The point is that all responders at all levels use the same organizational structures, terminology, procedures, and systems all the time. The idea is to achieve interoperability among jurisdictions and disciplines. Those who do not train for, exercise, and use NIMS and ICS in their dayto-day operations will not be able to integrate their activities into a system they do not know, haven't practiced, and don't use.

To underscore the importance of the nationwide adoption of NIMS, the U.S. Department of Homeland Security has directed that all federal preparedness assistance to states and local jurisdictions be tied to compliance with the requirements of NIMS. Beginning Oct. 1, 2005, all recipients of federal preparedness funds must adopt and use NIMS as a condition for the receipt of fiscal year 2006 preparedness assistance funding. This does not just include funds from the Department of Homeland Security; it includes preparedness funds from all federal departments and agencies, although there is no linkage between post disaster assistance funds and NIMS compliance. Specific preparedness grants will outline the requirements for eligibility in the grant language.

A preliminary list of affected federal preparedness grant programs is listed on the NIMS Integration Center's Web page at www.fema.gov/nims. The NIMS Integration Center has made this preliminary list available to help state and local entities identify funding streams that may be affected in connection with NIMS implementation requirements. The listing should not be considered a definitive list of federal preparedness grants and agreements. Questions? Ask the NIMS Integration Center at NIMS-Integration-Center@dhs.gov or 202-646-3850.

#### **GJXDM National Virtual** Help Desk Goes Live

The IJIS Institute has established the GJXDM Help Desk and it is available to users via the Internet. The help desk serves government and industry computer solution developers who are working on implementing the Global Justice XML Data Model (GJXDM). More than a conventional help desk, the GJXDM help desk contains a significant knowledge base users can access on the Web and then submit unanswered questions via the Web, e-mail, or telephone.

The help desk is staffed in three levels of response. Tier 1 is staffed directly by the IJIS Institute to provide the basic responses to questions and build the knowledge base in addition to managing the project. Specific domain expertise is available as tier 2 support from the National Center for State Courts and from Search, the national consortium on integrated justice. Further support from technical expertise of IJIS Institute member companies and the Georgia Tech Research Institute is available for tier 3, or the most difficult, technical questions.

The goal of the GJXDM help desk is to respond to developers within 24 hours whenever possible. The operation will keep open hours of 9:00 a.m. to 8:00 p.m. Eastern time to ensure service to the west coast during afternoon hours.

The GJXDM help desk project manager, Ashwini Jarral, reports that the intent is to grow the knowledge base to the point where developers can get their questions answered without submitting a problem report but to never let a developer starve for answers to pressing questions. The objective is to keep the staffing level in place until the knowledge void has been filled.

Funding from the U.S. Department of Justice's Bureau of Justice Assistance (BJA) started the project as begun by the IJIS Institute and funded most of the planning effort. Once plans were in place, the U.S. Department of Transportation provided additional funding to ensure that the help desk will assist developers in getting questions answered about the exchange of information between intelligent transportation systems and public safety communications centers or computer aided dispatch systems.

The XML Advisory Committee of the IJIS Institute is the basic steering committee for the help desk having created the concept of operations and providing significant contributions to the knowledgebase contained in the help desk. Mike Hulme, enterprise system architect at UNISYS, who is chairman of the XML Advisory Committee, said, "This collaborative effort is exactly what we have needed to spread the knowledge about how to implement the GJXDM in order to accelerate the implementation of this important standard throughout the nation."

The fundamental idea of creating such a virtual help desk was originated in the GJXDM Training and Technical Assistance Committee (GTTAC), a consortium of service providers that attempt to provide a consistent educational and support service to developers to encourage adoption of the GJXDM in ways that ensure interoperability. GTTAC is an adhocracy formed at the encouragement of BJA, and has been actively engaged in national training efforts.

The software supporting the GJXDM Help Desk is provided by Right Now. The Center for Advanced Defense Studies assisted in the development of the GJXDM knowledge base.

The IJIS Institute is a nonprofit company formed by the information technology providers who work with local, state, tribal, and federal governments to improve information sharing among public safety and justice organizations. Over 130 companies are affiliated with the IJIS Institute, and members volunteer to serve on important national committees and work groups in order to advance the state of the art in information sharing in justice systems.

For more information, call Paul Wormeli, executive director of the IJIS Institute, at 202-628-8615, or write to him at paul.wormeli@ijis.org.

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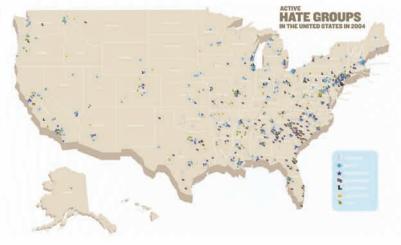
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